



Environmental Finance Center Network Training and Assistance Topics

The EFCN works directly with communities, states, and others to tailor training and assistance topics to meet local needs and build capacity. The list below is a non-exhaustive list of training and assistance topics we have provided since 2012.

- Drought: Is your water utility prepared?
- Building Resilience by Planning for an Uncertain Future
- Strategic Planning Tools for Small Water Systems
- Understanding the Root Cause of a Problem
- Managing Your Water System into the Future
- Management Principles to Your Utility
- Green Asset Management: Incorporating Green and Natural Assets
- Finding Lost Revenue: Completing a Water Audit
- Mapping and Data Collection
- Chlorine Disinfection Workshop
- Introduction to Surface Water Treatment
- Protecting Your Drinking Water Using the Multiple Barrier Approach
- Water Treatment Systems
- Water Distribution Systems
- Basic Water/Wastewater Math
- Water Loss Control & Auditing
- Geographic Information Systems (Beginner and Advanced)
- Managerial Assistance
- Process Development
- Aging Infrastructure
- Capacity Development
- Source Water Protection
- Green Infrastructure
- Funding Program Research
- Affordability/Customer Assistance
- Asset Management
- Basic Activated Sludge Processes
- Board/Elected Official Training
- Capital Improvement Planning & Financing
- Collaboration Strategies
- Collection System Asset Management and Rehab
- Communication to the public
- Compliance Topics (various, as needed)
- Customer Service
- Climate Vulnerability Assessment
- Effective Utility Management (adapted from EPA's *Effective Utility Management*, 2017)
- Energy Management
- Engaging the Public in Decision Making
- Financial Management
- Financial Metrics for Your Utility
- Homeowner Lagoon Maintenance
- Leadership and Communication
- Maintenance Schedules
- Operation and Maintenance
- Operator Certification
- Rates and Fiscal Planning
- Regionalization and Partnerships
- Regulatory Topics (various, as needed)
- Technical Topics (various, as needed)
- Water Efficiency (I/I)
- Work in Water Career Exploration Program
- Workforce Development
- Working with Consultants and Engineers