



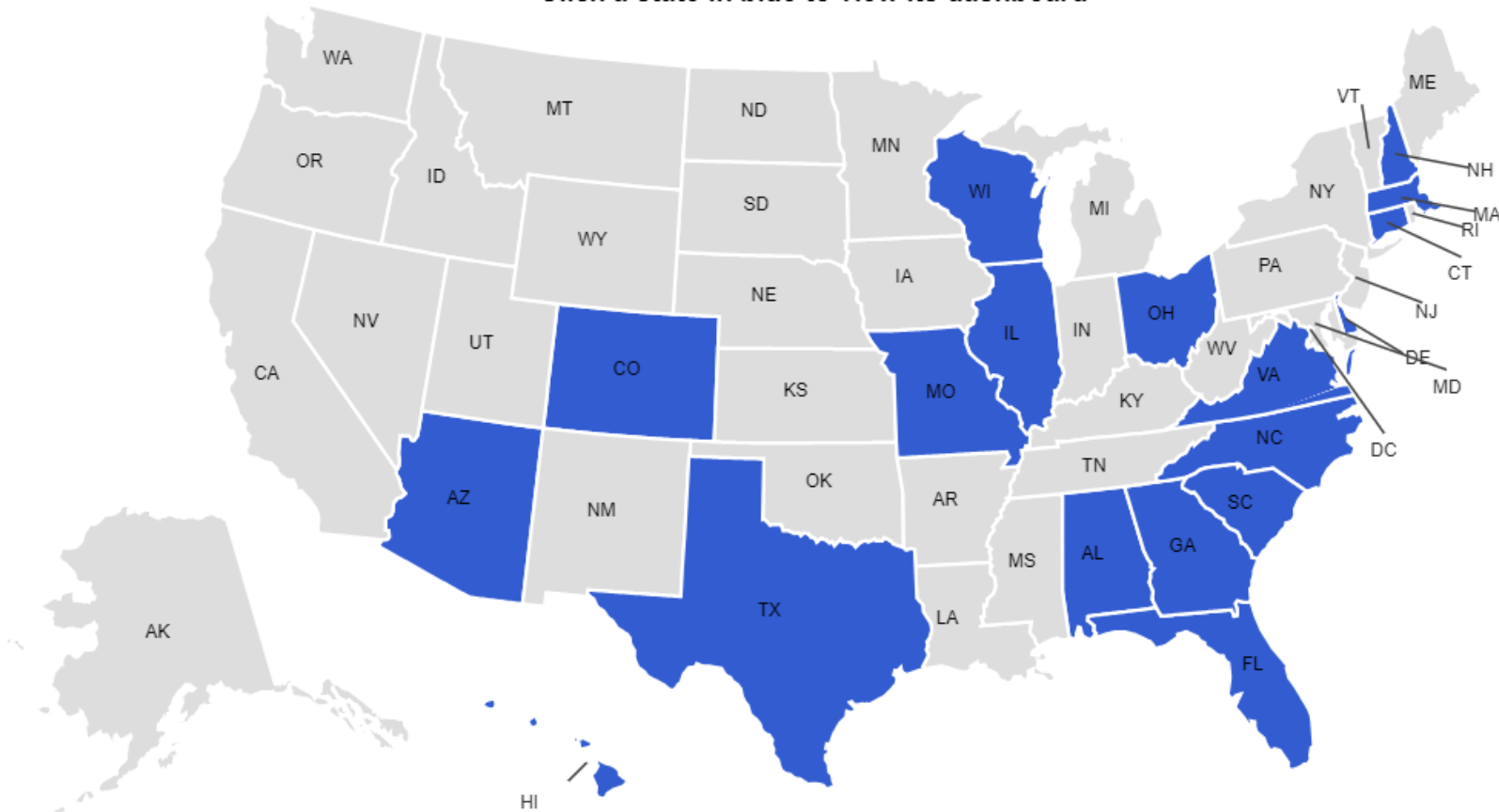
Survey and Dashboard of New Hampshire Water and Wastewater Rates: Use for Vermont Utilities





EFC Dashboards in 18 States

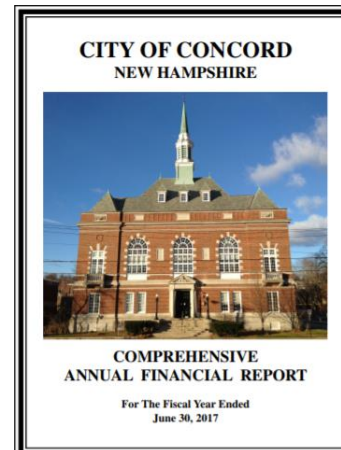
Click a state in blue to view its dashboard



Additional Data Sources



United States™
Census
Bureau

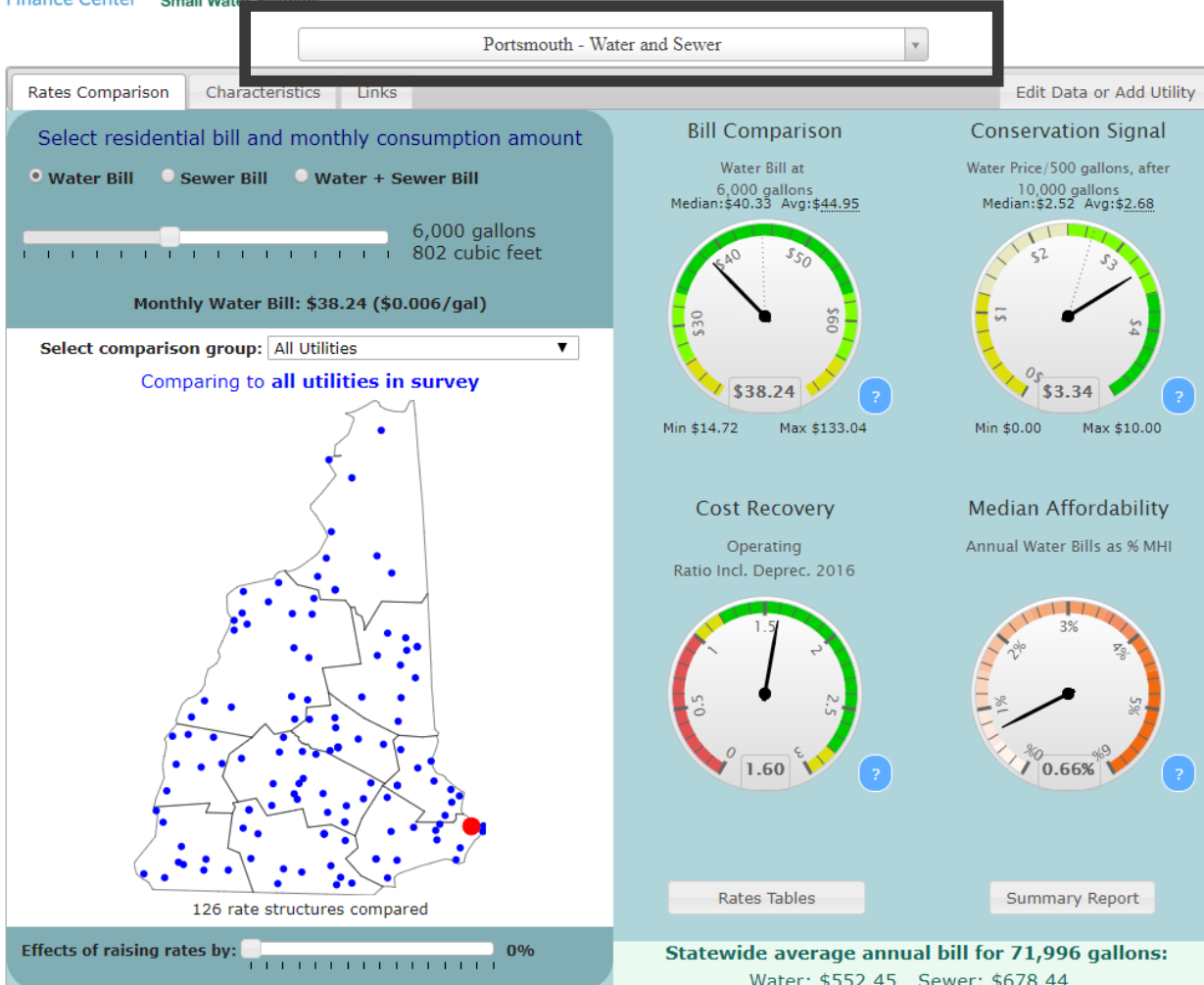


Local CAFRs

Anatomy of the Dashboard



NH Water and Wastewater Rates Dashboard
 Rates as of January 1, 2018
 Last updated: October 31, 2018



Anatomy of the Dashboard



NH Water and Wastewater Rates Dashboard
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Portsmouth - Water and Sewer

Rates Comparison | Characteristics | Links | [Edit Data or Add Utility](#)

Select residential bill and monthly consumption amount

Water Bill
 Sewer Bill
 Water + Sewer Bill

6,000 gallons
 802 cubic feet

Monthly Water Bill: \$38.24 (\$0.006/gal)

Select comparison group: All Utilities

Comparing to **all utilities in survey**

126 rate structures compared

Effects of raising rates by: 0%

Bill Comparison

Water Bill at 6,000 gallons
 Median: \$40.33 Avg: \$44.95

Min \$14.72 Max \$133.04

Conservation Signal

Water Price/500 gallons, after 10,000 gallons
 Median: \$2.52 Avg: \$2.68

Min \$0.00 Max \$10.00

Cost Recovery

Operating Ratio Incl. Deprec. 2016

1.60

Median Affordability

Annual Water Bills as % MHI

0.66%

[Rates Tables](#) [Summary Report](#)

Statewide average annual bill for 71,996 gallons:
 Water: \$552.45 Sewer: \$678.44

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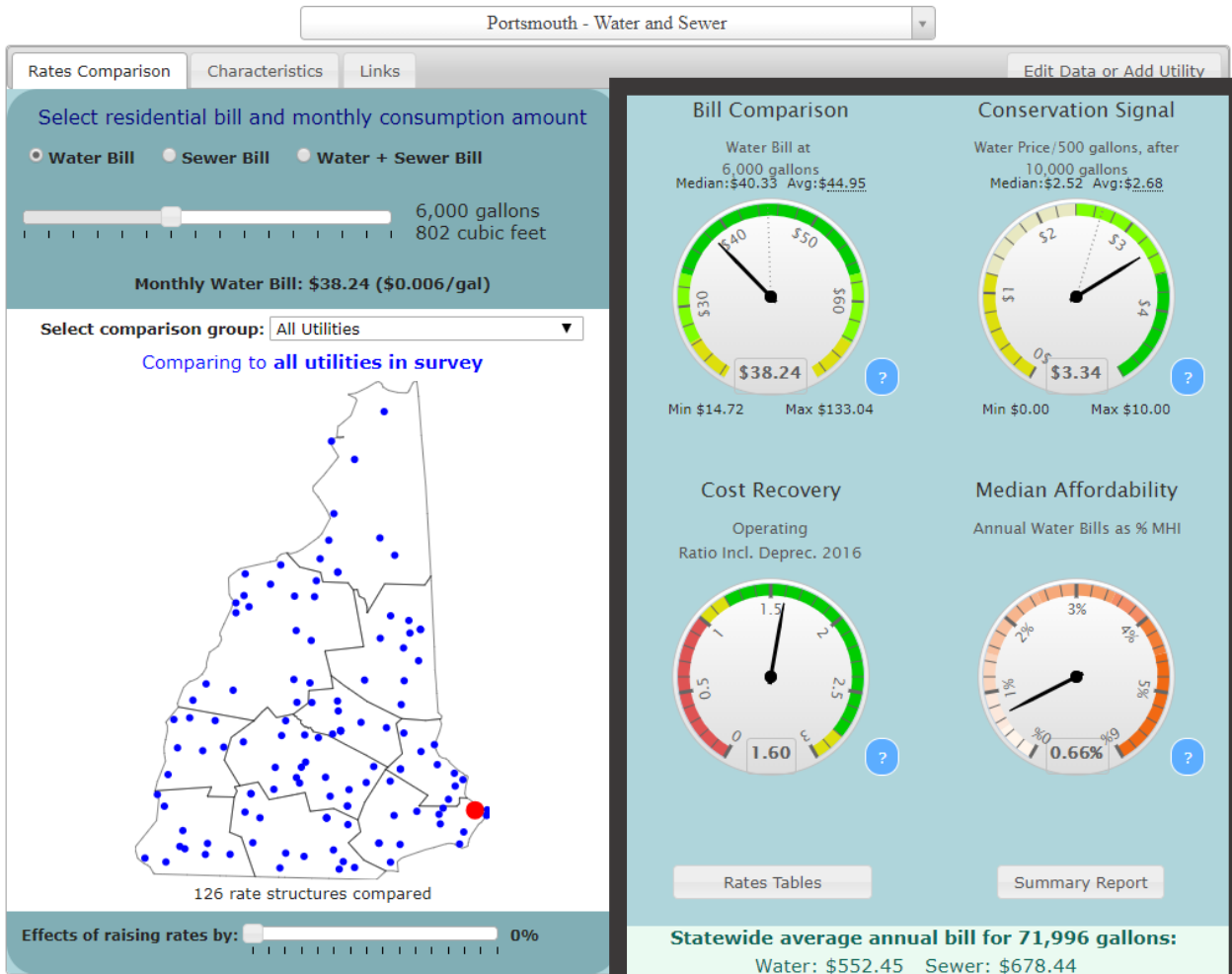
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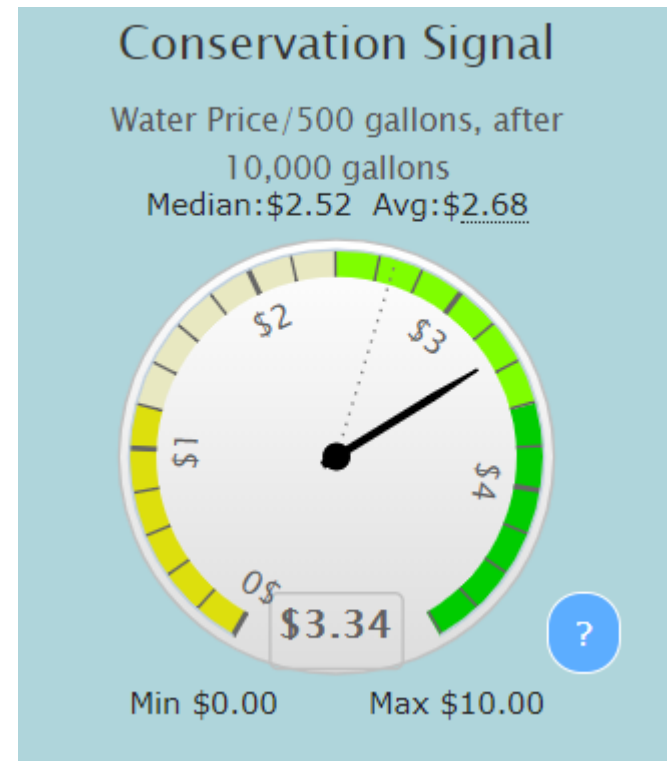
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Dial: Conservation Signal

Colored bands = quartiles

In this example, the marginal price of 1,000 gallons is in the 75th percentile among its peer group, promoting a moderately strong conservation signal



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Portsmouth - Water and Sewer

Rates Comparison | Characteristics | Links | Edit Data or Add Utility

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Cost Recovery | Median Affordability

Compare to benchmarks

Rates Tables | Summary Report

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Anatomy of the Dashboard



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Portsmouth - Water and Sewer

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[Rates Tables](#) [Summary Report](#)

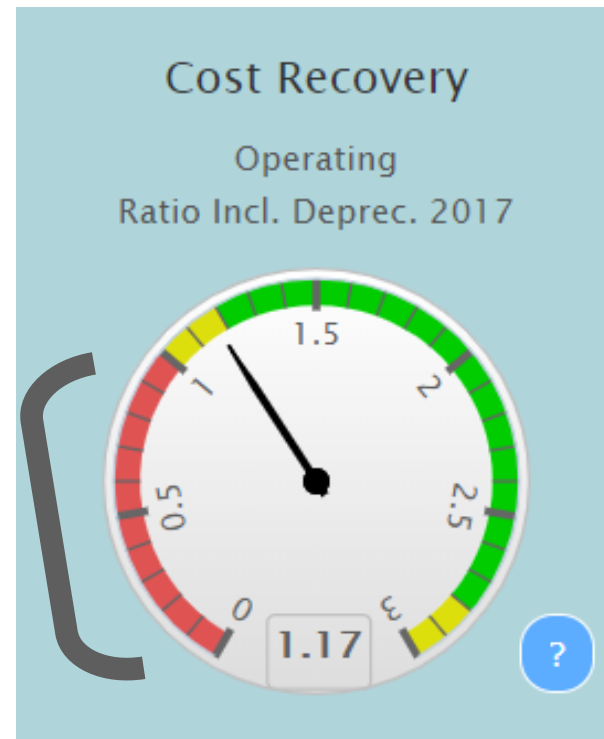
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Dial: Cost Recovery

Red = costs exceed revenues; a concern for financial sustainability

Operating revenues
Operating expenses
(including depreciation)





Dial: Cost Recovery

Yellow = revenues are sufficient to cover costs, but could be problematic in long-term

Operating revenues
Operating expenses
(including depreciation)





Dial: Cost Recovery

Green = revenues are likely enough to pay for day to day costs as well as long-term goals

Operating revenues
Operating expenses
(including depreciation)



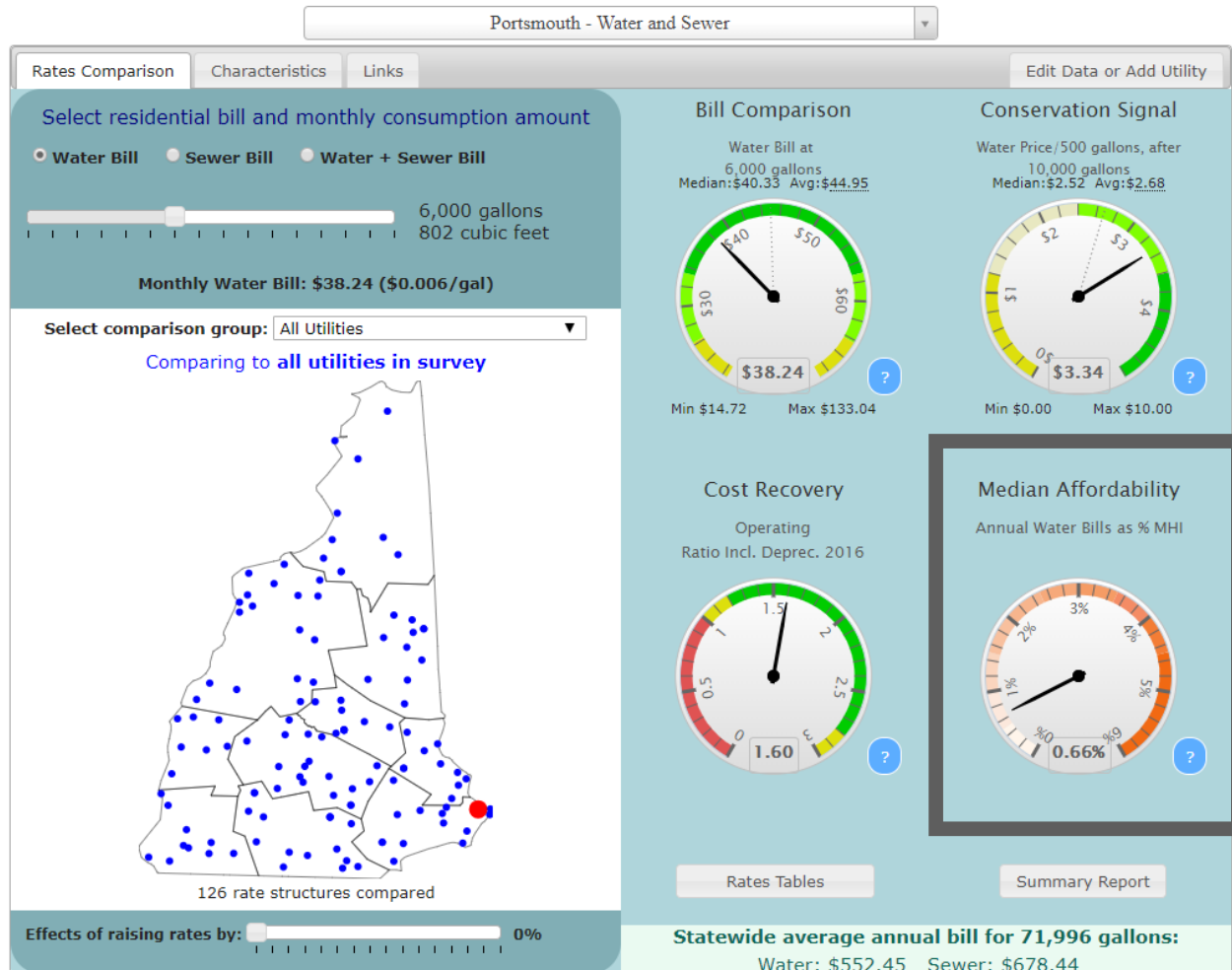


Dial: Cost Recovery

Yellow = revenues may be "too" good

Operating revenues
Operating expenses
(including depreciation)



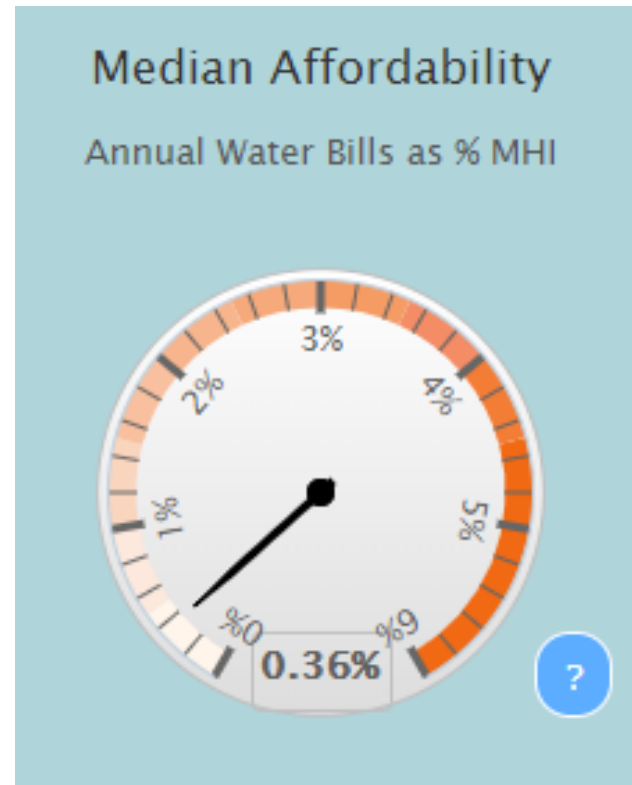




Dial: Median Affordability

Darker shades of orange indicate a higher percentage of MHI spent annually on bills

The percentage of median household income (MHI) spent annually on water and wastewater bills





Rates Comparison
Characteristics
Links
Edit Data or Add Utility

Select residential bill and monthly consumption amount

Water Bill Sewer Bill Water + Sewer Bill

Bill Comparison

Water Bill at

Conservation Signal

Water Price/500 gallons, after

Affordability ✕

$$\frac{\text{Annual Bill (Monthly Bill times 12 Months Per Year)}}{\text{Annual Median Household Income}}$$

This dial shows what a household making the median level of income in Belmont town would spend annually, as a percent of their income, on Water using 6,000 gallons per month. Half of the households in the community would be spending a greater portion of their income for these bills.

The median affordability metric is often referred to as "percent Median Household Income (MHI)." It is only one of many metrics that can be used to assess affordability. There is no universally accepted definition of what "affordable rates" means and other factors such as poverty rate, income distribution, and fixed income will influence the affordability of rates in a community. The color spectrum reflects that this metric is on a continuum, without any single threshold that dictates what is affordable or unaffordable. The MHI data are derived from the U.S. Census Bureau's 5-year American Community Survey estimates for 2012 - 2016 MHI (in 2016 dollars).

For a more comprehensive look at affordability in your community using multiple metrics, use our [Residential Rates Affordability Assessment Tool](#)

For more information about percent MHI, including considerations about its assumptions, [read this blog post about Percent MHI Indicator](#)

Ok

126 rate structures compared

Effects of raising rates by: 0%

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Raw Data	
Annual Bills	\$1,091.88
Annual MHI	\$60,938



x \$10.00

ability
as % MHI



Entering your utility's rate structure



SCHOOL OF
GOVERNMENT

Environmental
Finance Center



Smart Management for
Small Water Systems

NH Water and Wastewater Rates Dashboard

Rates as of January 1, 2018

Last updated: January 14, 2019



Abenaki Water Company - Belmont

Rates Comparison

Characteristics

Links

Edit Data or Add Utility

Note: Data will only be available locally on this computer/ web browser.
Your Utilities will show up in the drop-down list above.
Some functions of the dashboard are disabled for user-defined utilities.

Example: Affordability Issue (Demonstration Only)	Edit Use
Example Utility (Demonstration Only)	Edit Use
Example: Low Rates, Low Operating Revenue (Demonstration Only)	Edit Use
Test Utility	Edit Use

Create a new Utility

Clone Utility 'Abenaki Water Company - Belmont'



Entering your rate structure

- Use conservation signal, cost recovery, and median affordability dials
- Download rates analysis model for in-depth rates analysis
- Contact the EFC to receive free direct assistance (10,000 or fewer customers)

*****Caution*****
Revenue impacts are highly speculative. For more detailed modeling, the EFC's Water and Wastewater Rates Analysis Model is a free tool that examines how revenues at your utility could be affected by various changes in rate structures. However, neither of these tools should be used in place of an in-depth rate study.

*****Caution*****
Assumes across-the-board rate increases for all customer classes. Projected revenue impacts assume a 3 percent drop in demand for every 10 percent increase in price. Accuracy of projections decreases as the proposed rate increase gets larger.

UNC SCHOOL OF GOVERNMENT Environmental Finance Center
Smart Management for Small Water Systems
NH Water and Wastewater Rates Dashboard
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NEW HAMPSHIRE DEPARTMENT OF Environmental Services

Abenaki Water Company - Belmont

Rates Comparison Characteristics Links Edit Data or Add Utility

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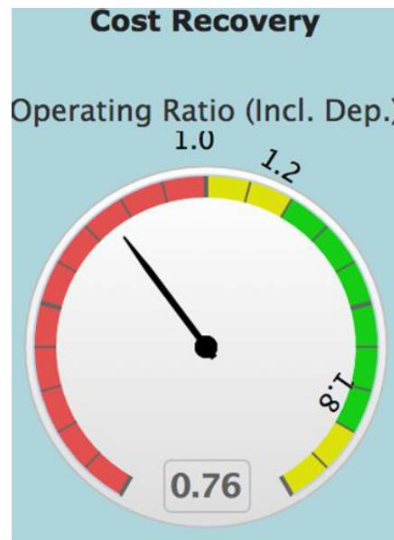
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When To Use This Tool

- As part of your annual rate review

- When presenting to boards or other decision-makers on the need to change rates



The proposal before the Board of Commissioners includes demolition, design, and reconstruction of many pieces of equipment that have contributed to these costly expenditures in their old age. The town's enterprise fund has incurred an operating loss ranging from approximately \$130,000 to \$350,000 since FY 2010. The operating loss for the year ended June 30, 2016 was \$278,955. Said differently, operating revenues only covered 76% of expenditures. In general, operating revenues should meet or exceed operating expenditures to accommodate future capital investments.

Audited data for FY 2016	
Operating Revenues	\$862,108
Operating Expenses	\$1,141,063

- When explaining rates to customers
- For private systems, as part of your PUC rate case