

An Introduction to Strategic Water Loss Reduction

Webinar 3: Strategically Applying Water Loss Reduction Strategies

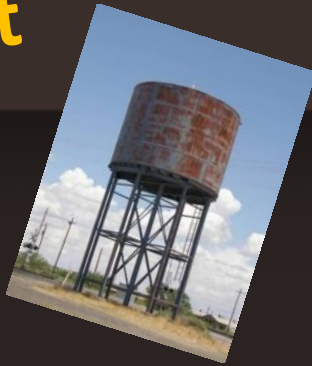
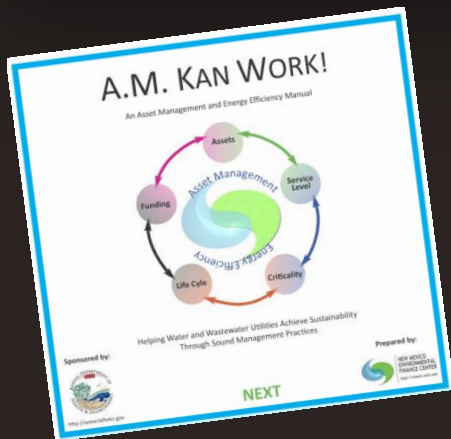


When you know better you do better

Maya Angelou

Topic Areas

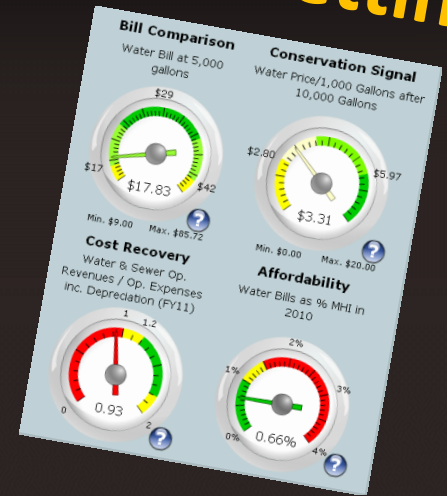
Asset
Management



Water Loss

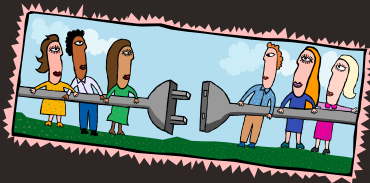


Fiscal Planning
and Rate Setting



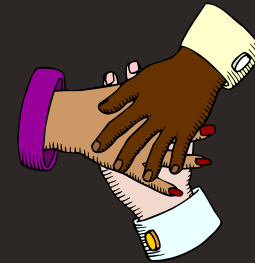
Energy
Efficiency

Regional Collaboration



Multiple Funding

DW SRF



CDBG

USDA RD

WELCOME TO THE EFCN WATER LOSS WEBINAR SERIES



AN INTRODUCTION TO Strategically Applying Water Loss Reduction Strategies

TIME FOR A QUICK REVIEW



The diagram illustrates a water balance equation. It consists of three circles arranged horizontally. The first circle on the left is red and contains the text 'Water Produced'. To its right is a red minus sign. The second circle in the middle is green and contains the text 'Water Sold'. To its right is a green equals sign. The third circle on the right is purple and contains the text 'Water Loss'. All circles have a thin white border.

**Water
Produced**



**Water
Sold**



**Water
Loss**

“WATER LOSS” VALUE IS MORE THAN JUST WATER LEAKING FROM THE SYSTEM



Water Loss

THE VALUE REPRESENTS: NON-REVENUE WATER



Water Use for
City, Town, Muni
Purposes

Illegal Water
Use

Water Use by
Water Utility for
flushing or other
purposes

Lost Water

Inaccurate
Meters

Poor Data
Handling

THE WAY WE WANT TO VIEW THE EQUATION



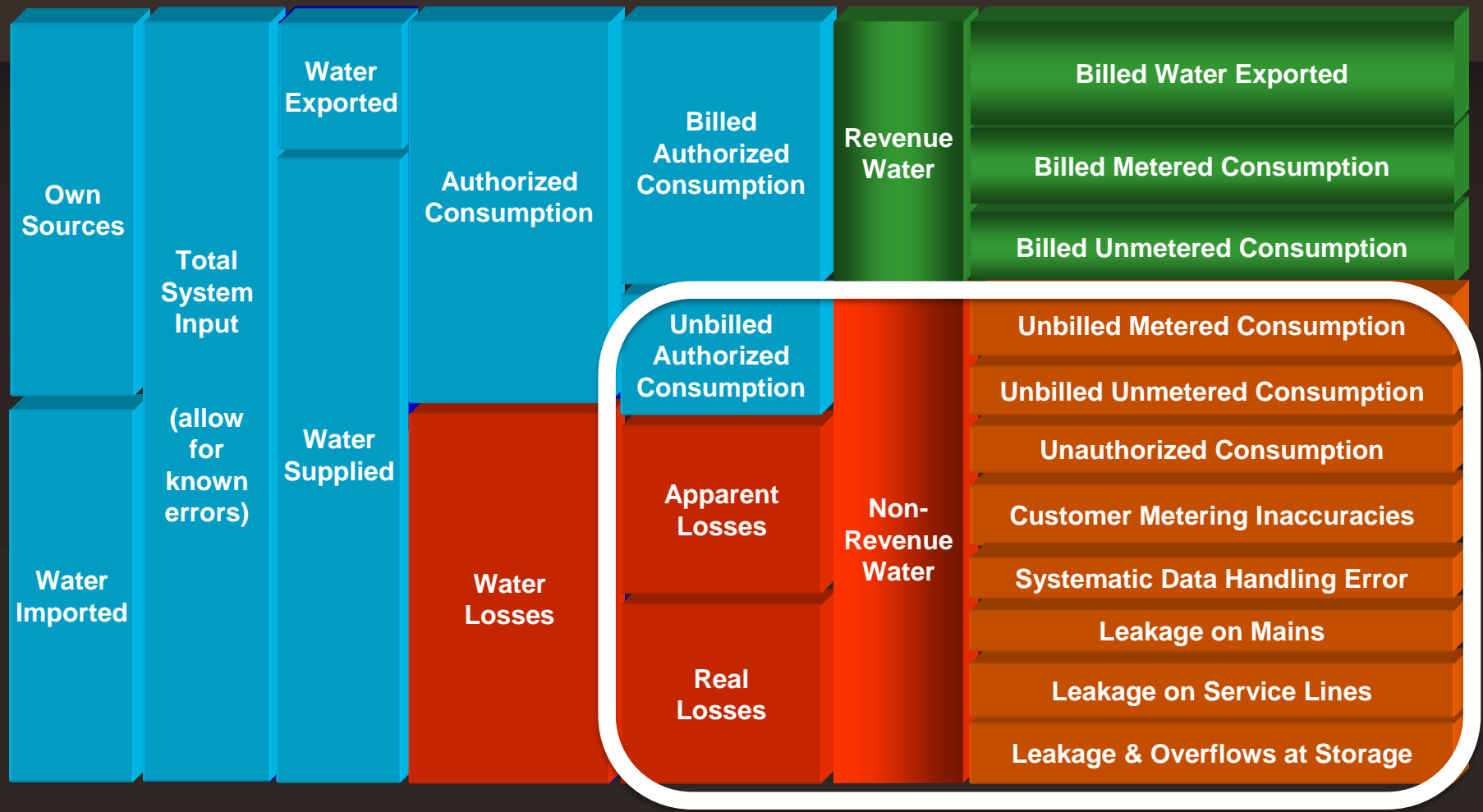
The diagram illustrates a water balance equation. It consists of three colored circles with white outlines, connected by mathematical symbols. The first circle is red and contains the text 'Water Produced'. It is followed by a red minus sign. The second circle is green and contains the text 'Water Sold'. This is followed by a green equals sign. The third circle is purple and contains the text 'Non-Revenue Water'.

**Water
Produced**

**Water
Sold**

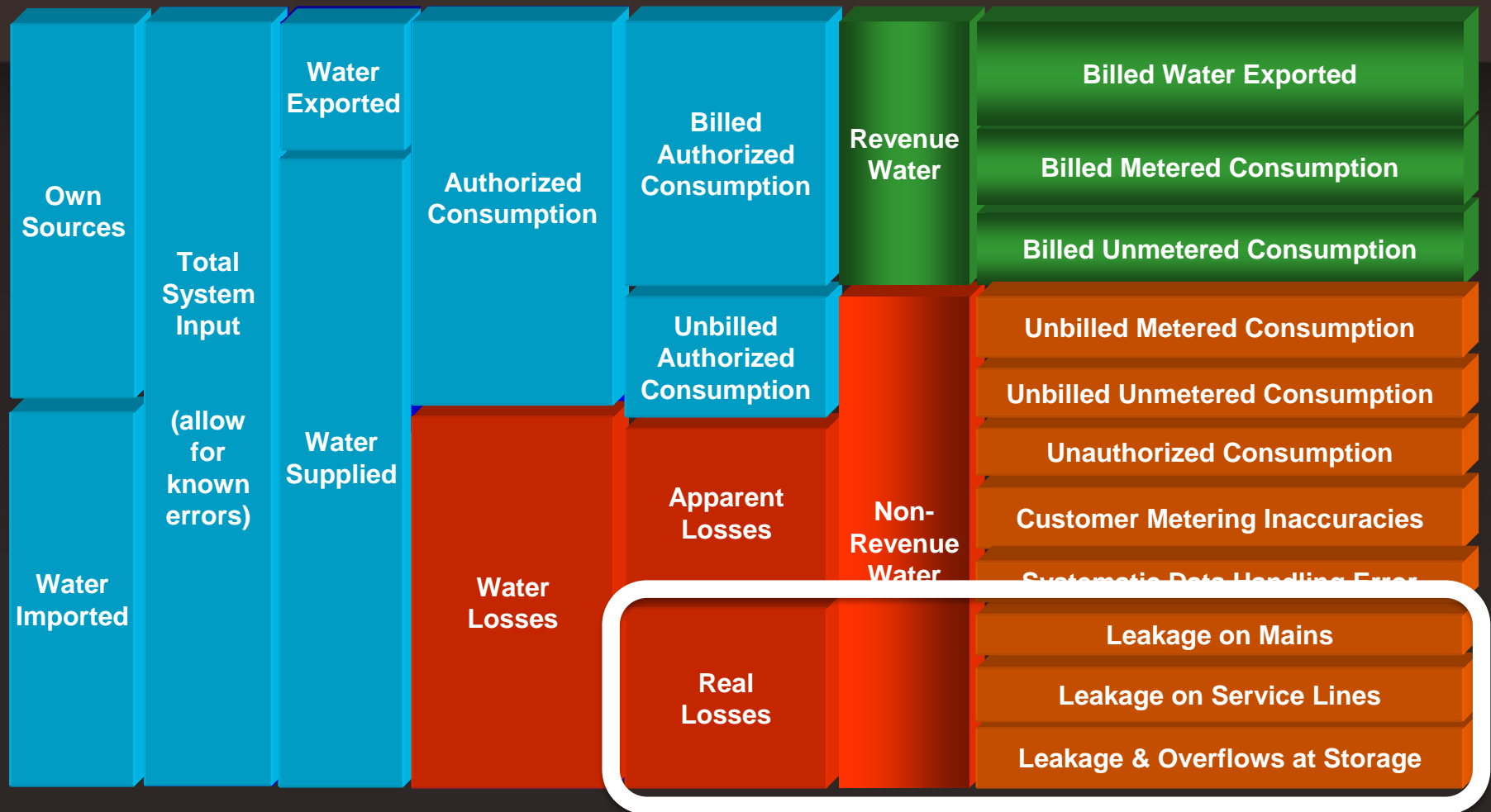
**Non-
Revenue
Water**

WANT TO ACCOUNT FOR OUR WATER



CATEGORIZING NON-REVENUE WATER


WANT TO ACCOUNT FOR OUR WATER



WEBINAR FOCUS: REAL WATER LOSSES

CATEGORIES OF WATER LOSS

Current Annual
Real Losses
Represents the
total water that's
being lost from
the system



**Current Annual
Real Losses**

CATEGORIES OF WATER LOSS



$$\text{Potential for Real Water Loss Reduction} = \text{Current Annual Real Losses} - \text{Unavoidable Real Losses}$$

CATEGORIES OF WATER LOSS



Economic Level
of Real Losses =
Water Loss
Reduction that is
ECONOMICALLY
justified

ECONOMIC LEVEL IS VERY SYSTEM SPECIFIC



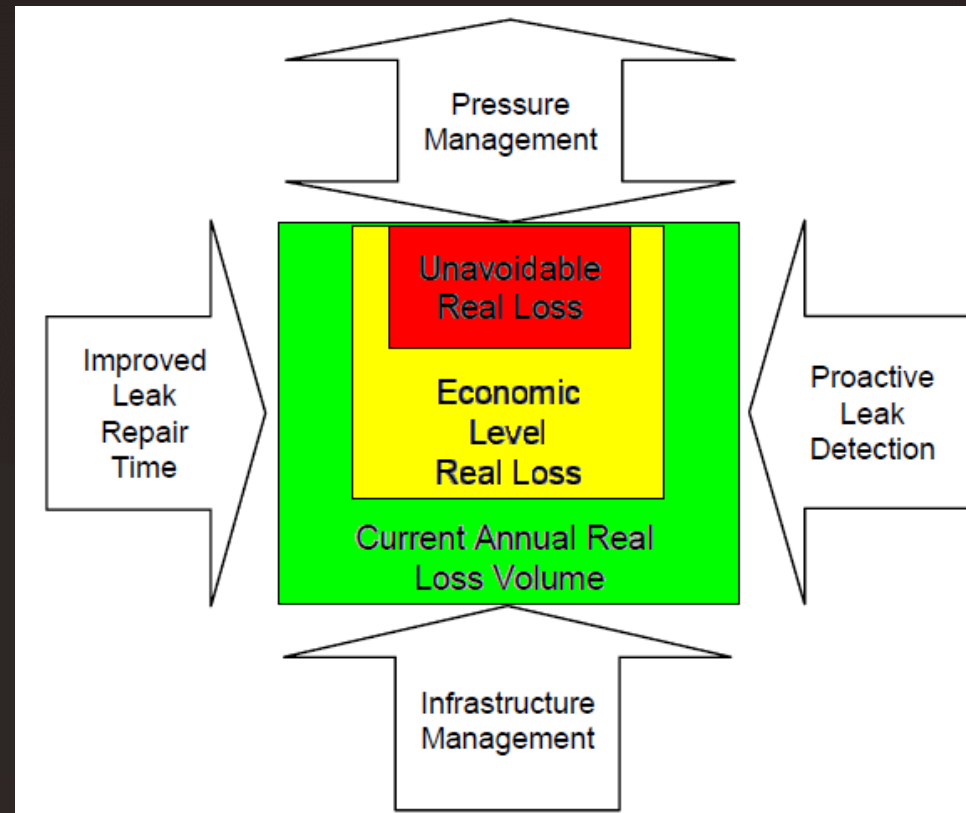
ECONOMIC LEVEL IS VERY SYSTEM SPECIFIC



Addressing Real Losses

Ways to reduce losses

1. Respond faster to known leaks
2. Asset Management
3. Reduce pressure
4. Find hidden leaks



WE NEED TO STRATEGICALLY DEPLOY THE APPROACHES

**APPROACHES SHOULD MATCH THE
SPECIFIC ISSUES OF THE SYSTEM**

**THE CAPABILITIES & EQUIPMENT
RESOURCES OF THE SYSTEM MUST
BE CONSIDERED**

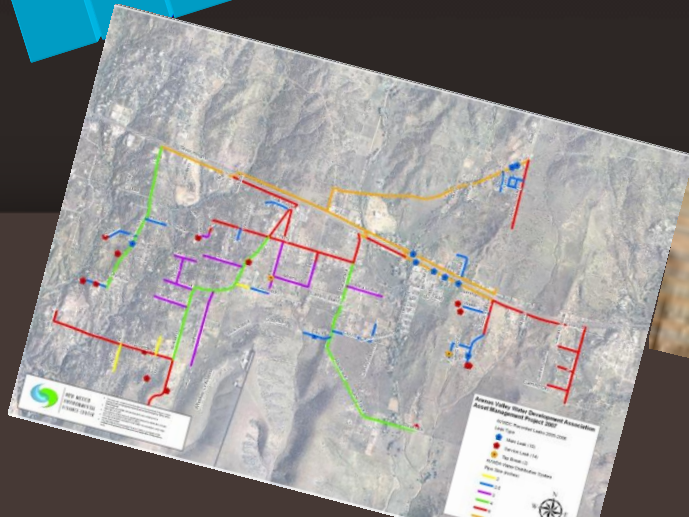
**THE QUANTITY OF FUNDING AVAILABLE
FOR WATER LOSS REDUCTION WILL
IMPACT WHAT CAN BE DONE**

**THE SPECIFIC SYSTEM
INFRASTRUCTURE MUST BE TAKEN
INTO ACCOUNT**

**THE SCARCITY OF WATER
RESOURCES NEEDS TO BE
CONSIDERED**

**THE GOALS OF THE SYSTEM NEED TO
BE TAKEN INTO ACCOUNT**

GATHER DATA TO ASSESS THE NATURE OF THE PROBLEM



- RESULTS OF WATER AUDIT
- NUMBER OF BREAKS REPAIRED EACH YEAR
- TYPE OF BREAKS
- PIPE TYPE & SIZE
- LOCATION OF BREAKS (MAP BREAKS)

USE DATA TO CALCULATE ILI

$$ILI = CARL/UARL$$

ILI = Infrastructure leakage index

CARL = Current Annual Real Losses

UARL = Unavoidable Annual Real Losses

INTERPRETING ILI VALUES



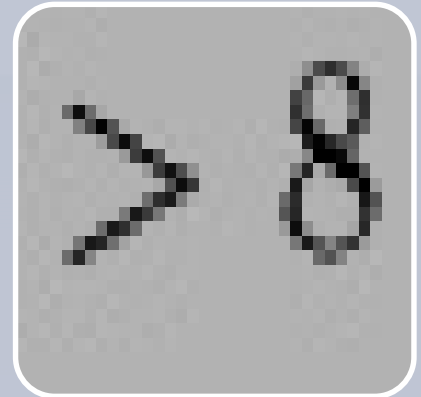
Doing well
loss reduction
may not be
cost effective
unless
resource is
scarce



Potential for
improvements
consider
which
methods may
be cost
effective to
reduce losses



Poor leakage
control
water loss
reduction
should be
very cost
effective and
is necessary



Extremely
inefficient use
of water
resources
water loss
reduction
should be
very high
priority
activity

1. RESPOND FASTER TO KNOWN LEAKS



COLLECT DATA TO HELP MAKE YOUR CASE

What would it take to fix breaks twice as fast

What resources would you require?

Would you need additional personnel?

Would you need additional equipment?

Would you need additional spare parts?

THE CASE FOR MORE RAPID RESPONSE

Costs

Cost of water production

Cost of additional staff

Cost of additional equipment

Cost of any additional resources

Cost of additional spare parts

Benefits

Quantity of water saved as a result of fixing leaks sooner \times cost of water production

Savings in terms of reduced catastrophic losses

Social benefits

Other non-economic benefits

THE CASE FOR MORE RAPID RESPONSE

Costs

Cost of water prod

Cost

Cost

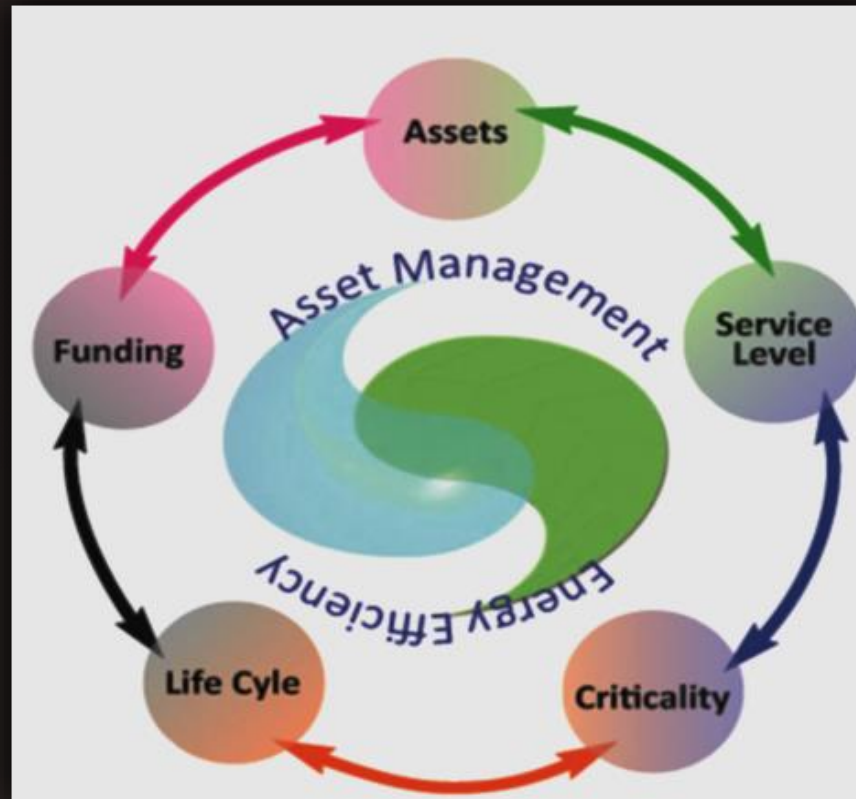
Cost o

resource

Cost of

**Increase speed to the
extent that benefits
(both economic and non-
economic) outweigh
costs**

2. ASSET MANAGEMENT



INVENTORY

Determine
location of pipes,
valves, hydrants,
meters

Good map is
best way to
collect this
information



ESTABLISH WATER LOSS GOALS

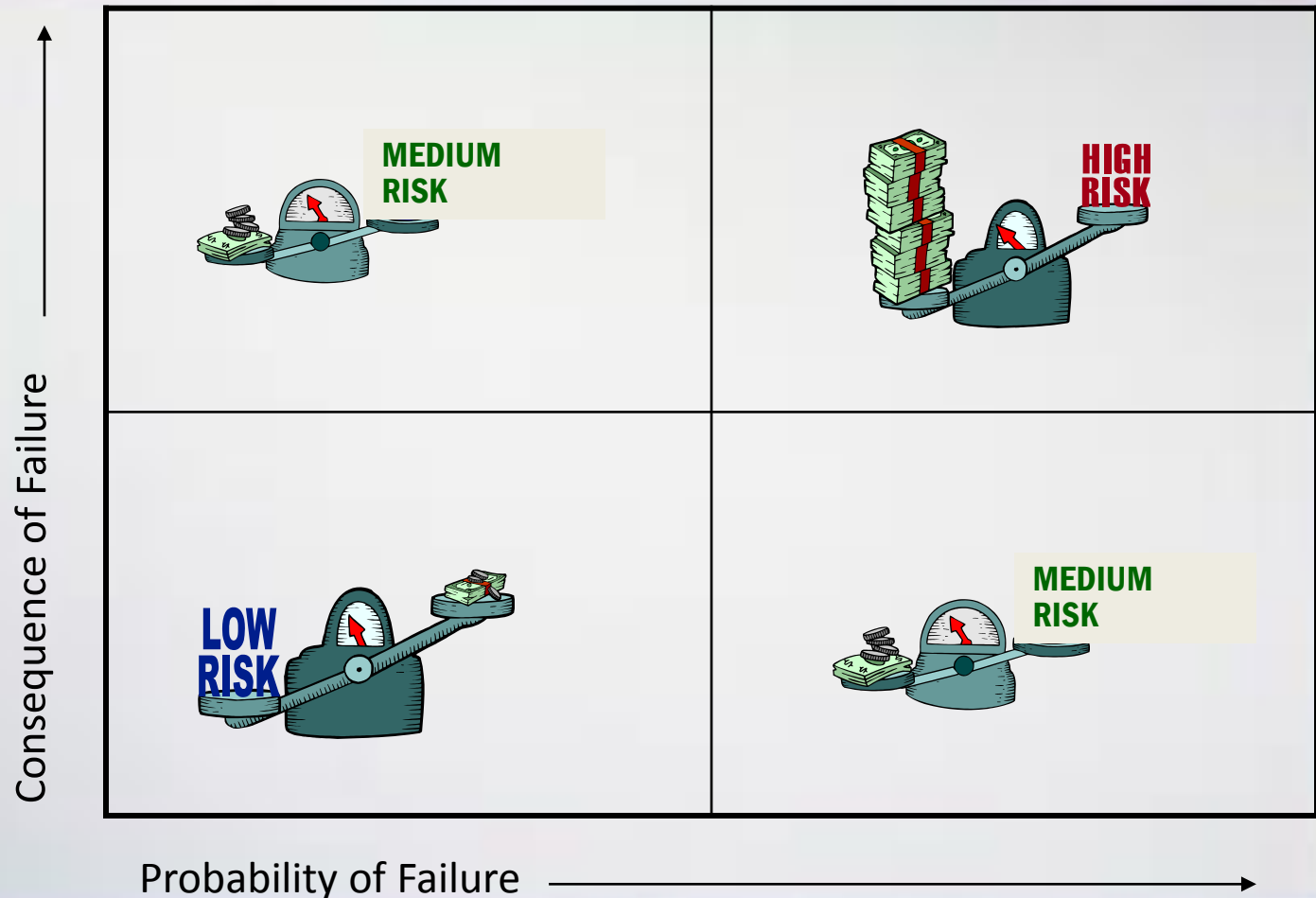
Goals

1. _____
2. _____
3. _____

What are you
trying to
achieve?

What is the target level for
each goal?

EVALUATE CRITICALITY OF PIPES & RELATED ASSETS



MAKE DECISIONS ABOUT WHICH PIPE TO REPLACE VS. REPAIR



DEVELOP A FUNDING STRATEGY FOR THE PROGRAM

What funding
do you need for
pipe
replacement?

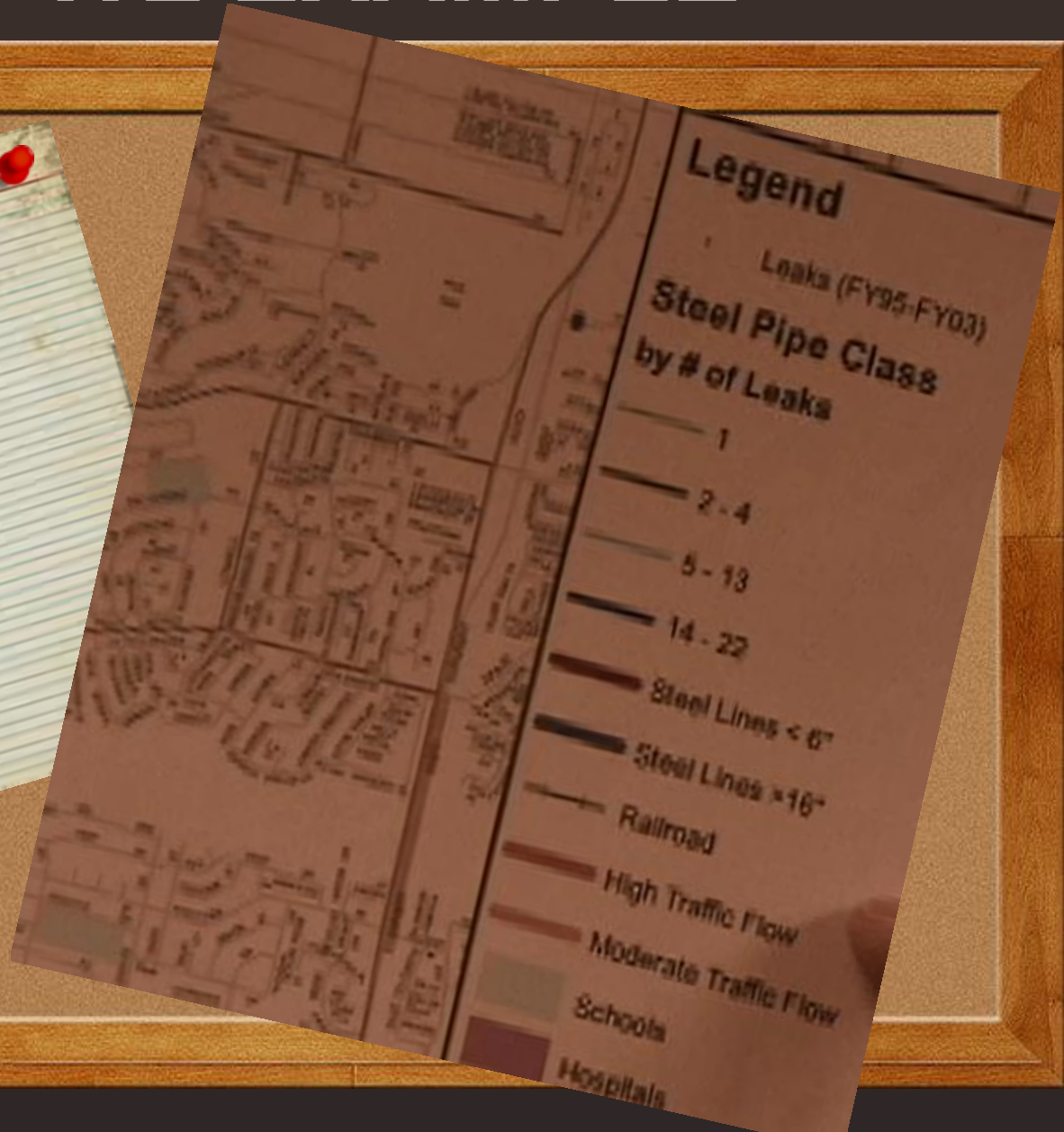
How can projects
be phased to fit
within available
funding?

Is there public support
for additional funding
for infrastructure
replacement?



AM & WL EXAMPLE

Steel
water
lines

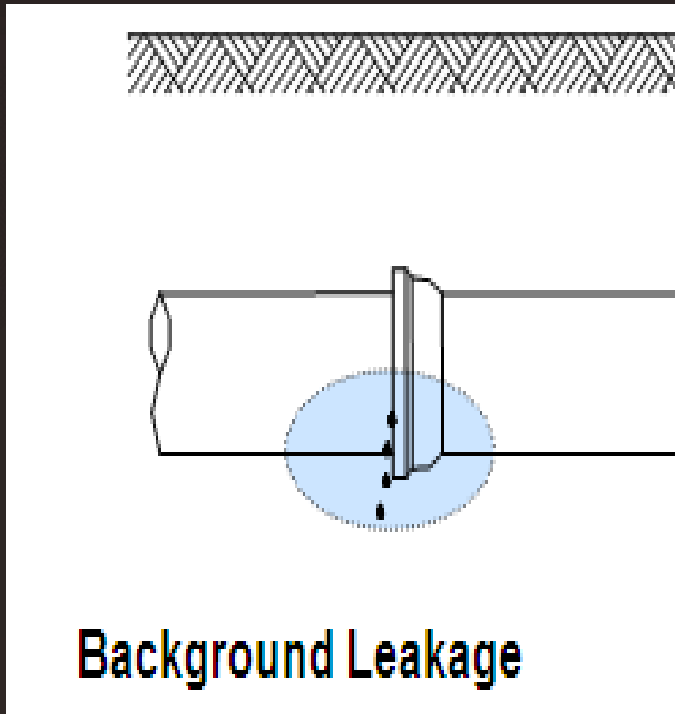


3. REDUCE PRESSURE



CURRENT SITUATION

QUESTION 1: DO I
HAVE A PROBLEM
THAT NEEDS TO BE
ADDRESSED?



QUESTION 2: IS THERE
ANYTHING I CAN DO
ABOUT IT?

WHAT IS MY QUANTITY OF UNAVOIDABLE OR BACKGROUND LEAKAGE (UARL)?

Can
calculate
based on:



LENGTH OF MAINS



LENGTH OF SERVICE
LINES

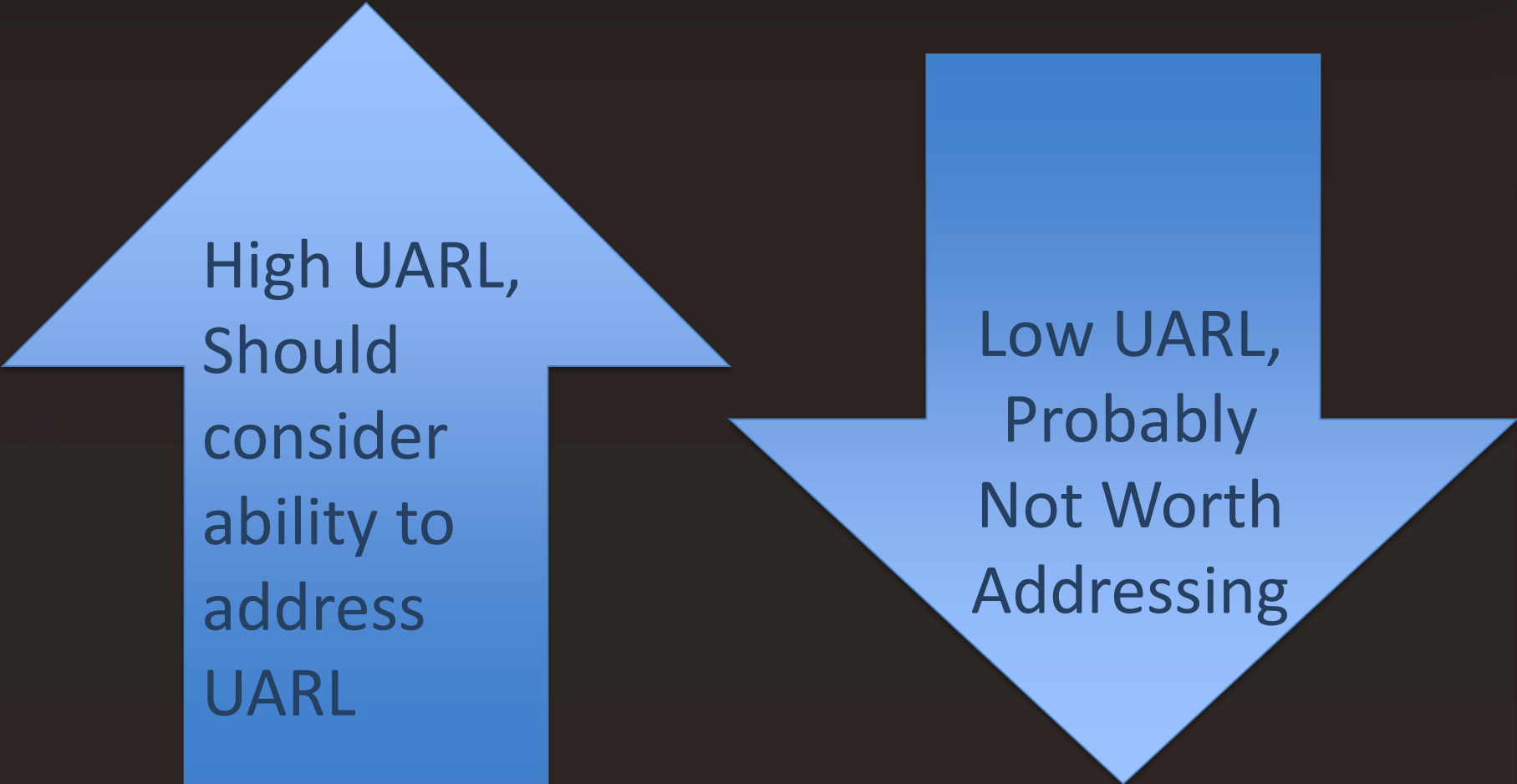


NUMBER OF
CONNECTIONS



AVERAGE OPERATING
PRESSURE

WHEN IS MY UNAVOIDABLE LEAKAGE (UARL) WORTH ADDRESSING?



High UARL,
Should
consider
ability to
address
UARL

Low UARL,
Probably
Not Worth
Addressing

CAN PRESSURE BE REDUCED?

What is the current operating pressure?

Do you have a means to control pressure?

What pressure is required by regulations?

What pressure would your customers accept?

Can it be controlled within zones or at night?

PRESSURE MANAGEMENT

Do you have a
means to
control pressure
in your system?



4. FIND HIDDEN LEAKS



HIDDEN LEAKS

What are the parameters for your system?



Basic Infrastructure

- a) How much pipe do you have in the system?
- b) What is the age and pipe condition?
- c) What type and size of pipe?
- d) How many contact points do you have and how far apart are they?



Current Situation

- a) What is the history with visible leaks?
- b) Are the visible leaks concentrated in a certain part of the system or in certain pipe?



OPTIONS FOR SURVEYS

Active Leak Survey

Passive Leak Survey



OPTIONS FOR ACTIVE SURVEYS

Survey the Entire System

Survey Part of the System

Survey a Statistical
Sample of the System &
Choose Where to Focus



CONSIDERATIONS: SURVEY THE ENTIRE SYSTEM

Cost

Time for Survey

Total Quantity of Pipe

Night time surveys may be
necessary

Potential Benefit



CONSIDERATIONS: SURVEY PART OF THE SYSTEM

Can you achieve most of the benefit by doing a portion of the system?

Focus on the worst portions

Skip newer, better pipe

Skip areas not conducive to survey

Huge Cost Savings Potential



CONSIDERATIONS: SAMPLE OF THE SYSTEM

When you don't know
much about the situation
with the pipes

Can be less expensive
than a total survey, but
may be more expensive
than partial survey



CONTRACTOR VS. IN-HOUSE

Are there staff members who can be trained?

How often will survey equipment be able to be used?

Will staff members stay w/ the system following training

Can you afford the equipment needed?

OPTIONS FOR PASSIVE SURVEYS

Full Permanent Deployment

Lift & Shift

Partial Permanent
Deployment

Partial Permanent
Deployment w/ Lift & Shift



CONSIDERATIONS: FULL DEPLOYMENT

Cost of devices

Number required to
cover contact points

Location of contact
points



CONSIDERATIONS: LIFT & SHIFT

Sufficient staff to move
the devices

Cheaper to obtain
devices; fewer needed

Time required to cover
all or most important
parts of the system



CONSIDERATIONS: PARTIAL PERMANENT DEPLOYMENT

Devices deployed on
critical pipes

Devices deployed on
hard to survey areas

Full > Cost > Lift & Shift

Less time intensive
than Lift & Shift



CONSIDERATIONS: PARTIAL PERMANENT W/ LIFT & SHIFT

Covers the whole
system more cheaply
than full deployment

More expensive than
other partial options &
more time intensive



ACTIVE VS. PASSIVE

Cost of devices
Cost of
equipment &
Training

Need for
nighttime
survey

Type of Pipe
Location &
Number of
Contact Points

Ability of
staff to use
equipment
(passive or
active)

Type of
hidden leaks
(main vs.
service,
hydrants)

Quantity of
water loss; How
often system
needs to be
surveyed?

RESULTS: ACTIVE LEAK DETECTION

Find more
service line
& Hydrant
leaks

May miss
some main
leaks due to
day vs. night
listening



Photo courtesy Texas Water Board



RESULTS: PASSIVE LEAK DETECTION



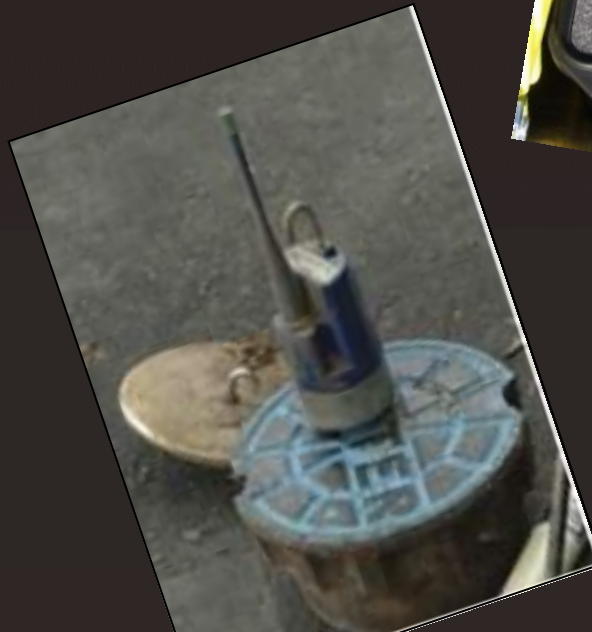
May find
main line
leaks but
fewer service
line & hyd.



False
positives
can be an
issue



HEAD TO HEAD EVALUATION RESULTS



BOTTOM LINE ON LOOKING FOR LEAKS



Only look
for what
you can
actually fix



Match activities
to budget



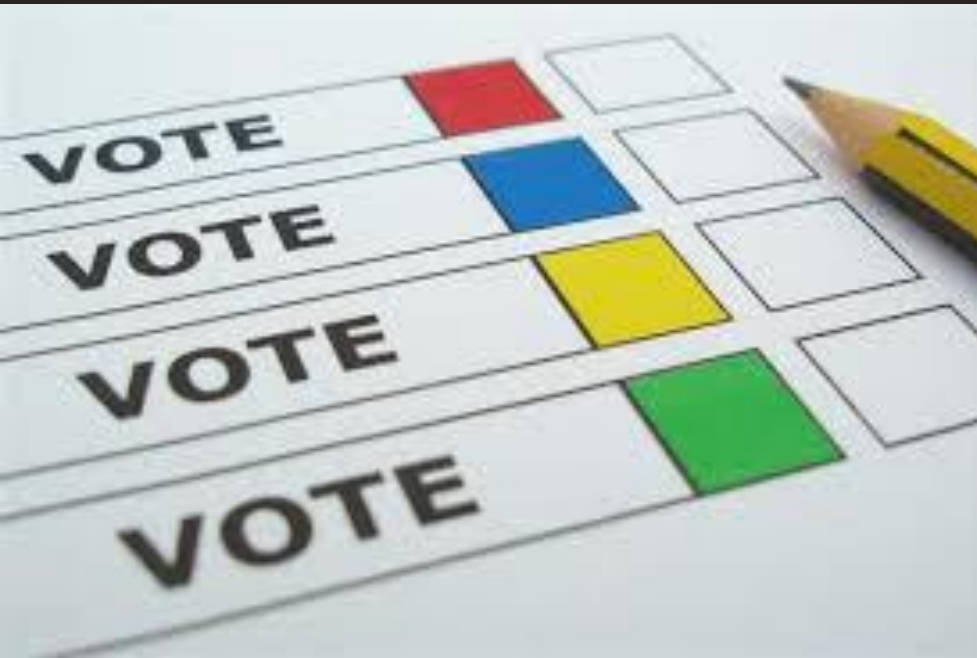
Match technology/technique to
system specifics

Goals

1. choose activities
2. that will meet the
3. goals you set

LEAK DETECTION

What type of
leak detection
have you tried?



DIFFICULTIES WITH IMPLEMENTING WATER LOSS REDUCTION

More interesting to design and build something than fix underground pipes

Selection of program based on preconceived ideas rather than actual data

Not a “sexy” program;
No ribbon cutting

Failure to mobilize all necessary resources

Underestimating time, resources, and difficulties with implementation

Partial implementation which leads to inability to meet goals

TAKING IT TO YOUR FACILITY



**DEVELOP
YOUR
TEAM**

TAKING IT TO YOUR FACILITY

COMPLETE AWWA WATER AUDIT

AWWA Water Loss Control Committee (WLCC) Free Water Audit Software v4.2													
Copyright © 2010, American Water Works Association. All Rights Reserved.	WASv4.2												
<p>PURPOSE: This spreadsheet-based water audit tool is designed to help quantify and track water losses associated with water distribution systems and identify areas for improved efficiency and cost recovery. It provides a "top-down" summary water audit format, and is not meant to take the place of a full-scale, comprehensive water audit format.</p> <p>USE: The spreadsheet contains several separate worksheets. Sheets can be accessed using the tabs towards the bottom of the screen, or by clicking the buttons on the left below. Descriptions of each sheet are also given below.</p> <p>THE FOLLOWING KEY APPLIES THROUGHOUT:</p> <table><tr><td><input type="text"/></td><td>Value can be entered by user</td></tr><tr><td><input type="text"/></td><td>Value calculated based on input data</td></tr><tr><td><input type="text"/></td><td>These cells contain recommended default values</td></tr></table> <p>Please begin by providing the following information, then proceed through each sheet in the workbook:</p> <p>NAME OF CITY OR UTILITY: <input type="text"/> COUNTRY: <input type="text"/></p> <p>REPORTING YEAR: <input type="text"/> START DATE (MM/YYYY): <input type="text"/> END DATE (MM/YYYY): <input type="text"/></p> <p>NAME OF CONTACT PERSON: <input type="text"/> E-MAIL: <input type="text"/> TELEPHONE: <input type="text"/></p> <p>PLEASE SELECT PREFERRED REPORTING UNITS FOR WATER VOLUME <input type="text"/></p> <p>Click to advance to sheet... Click here: <input type="button" value="?"/> for help about units and conversions</p> <table><tr><td><input type="button" value="Instructions"/></td><td>The current sheet</td></tr><tr><td><input type="button" value="Reporting Worksheet"/></td><td>Enter the required data on this worksheet to calculate the water balance</td></tr><tr><td><input type="button" value="Water Balance"/></td><td>The values entered in the Reporting Worksheet are used to populate the water balance</td></tr></table>		<input type="text"/>	Value can be entered by user	<input type="text"/>	Value calculated based on input data	<input type="text"/>	These cells contain recommended default values	<input type="button" value="Instructions"/>	The current sheet	<input type="button" value="Reporting Worksheet"/>	Enter the required data on this worksheet to calculate the water balance	<input type="button" value="Water Balance"/>	The values entered in the Reporting Worksheet are used to populate the water balance
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TAKING IT TO YOUR FACILITY

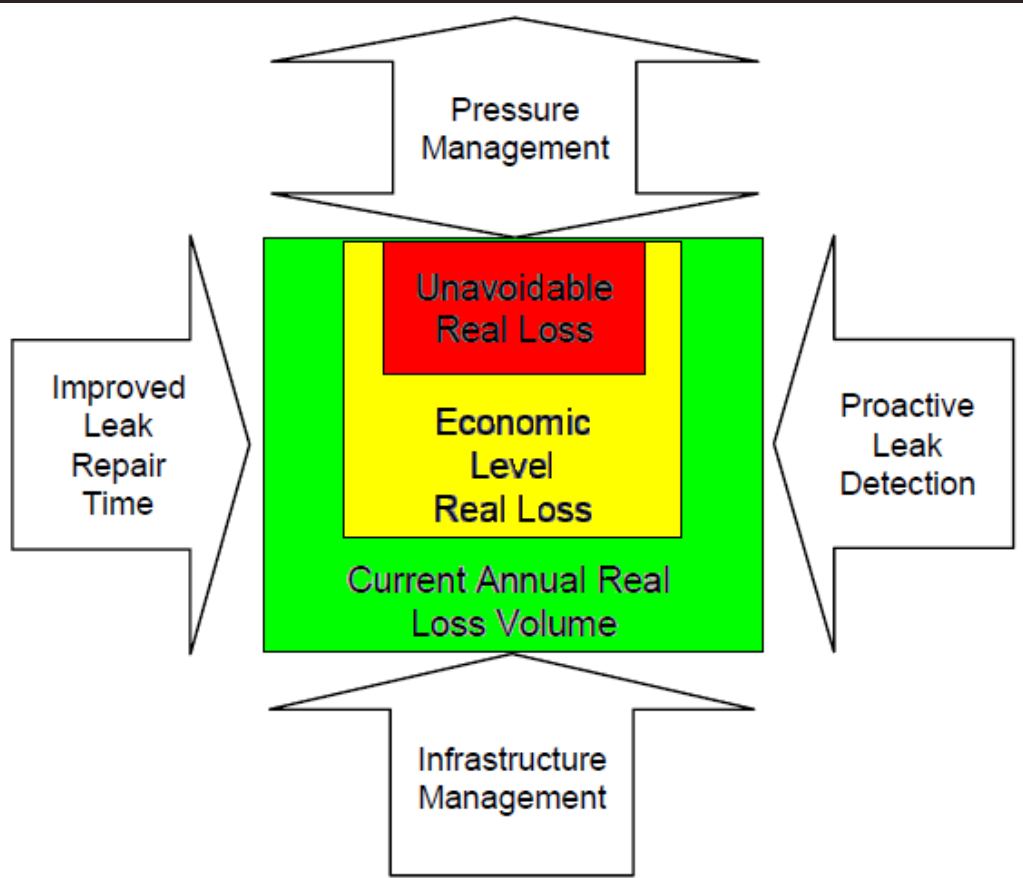


**DETERMINE HOW
LARGE OF A PROBLEM
YOU HAVE WITH REAL
WATER LOSS**



TAKING IT TO YOUR FACILITY

**EXAMINE EACH
OF THE FOUR
METHODS OF
REDUCING REAL
LOSS...**



TAKING IT TO YOUR FACILITY

**DEVELOP A CASE TO
SEE IF IT MAKES
SENSE TO FIX BREAKS
MORE QUICKLY**



TAKING IT TO YOUR FACILITY



**USE ASSET
MANAGEMENT TO
CREATE A PLAN FOR
STRATEGIC PIPE
REPLACEMENT**

TAKING IT TO YOUR FACILITY



**DETERMINE
WHETHER YOU CAN
REDUCE PRESSURE –
ALL THE TIME, AT
NIGHT OR IN
VARIOUS ZONES**

TAKING IT TO YOUR FACILITY



**LOOK FOR HIDDEN
LEAKS IF THE ILI AND
PAST EXPERIENCES
INDICATES IT MAKES
SENSE. CHOOSE
APPROACHES THAT
MATCH THE SYSTEM
SPECIFICS**

FOLLOW UP

We will contact attendees with:

- Answers to webinar questions**
- Access to resources for water loss**
- Contact us for specific assistance with water loss**



**WE WANT TO THANK EPA
FOR PROVIDING
FUNDING FOR THIS
PROJECT**



Smart Management for
Small Water Systems

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**Southwest
Environmental
Finance
Center**