



Smart Management for
Small Water Systems

Energy Management Workshop #1

Energy Management and Overall System Management

- Water Loss Reduction
- Asset Management



This program is made possible under a
cooperative agreement with EPA.



Water Loss tied to Energy Management

- Case Study – Wisconsin
 - 1997-2000: Average use was 1.6 kWh per 1,000 gallons of water produced = \$0.086 per 1,000 gallons of water produced
 - 23.5 billion gallons lost per year
 - $23,500,000 \times \$0.086 = \sim \2 million on 38 million kWh to produce lost water



DOES THIS LOOK FAMILIAR?

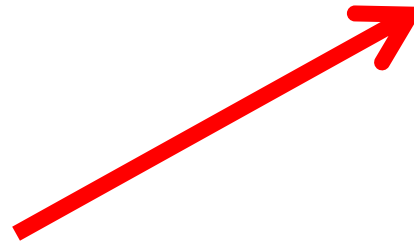
**Water
Produced**



**Water
Sold**



**Water
Loss**





Water Loss

WHAT DOES THIS VALUE REPRESENT?

WATER LOSS FROM
LEAKS
PIPES
**PARTIALLY
CORRECT**

UNACCURATE
OUTDATED
TERMINOLOGY
WATER
**PARTIALLY
CORRECT**

WATER NOT
DETAILED
CUSTOMERS
**PARTIALLY
CORRECT**

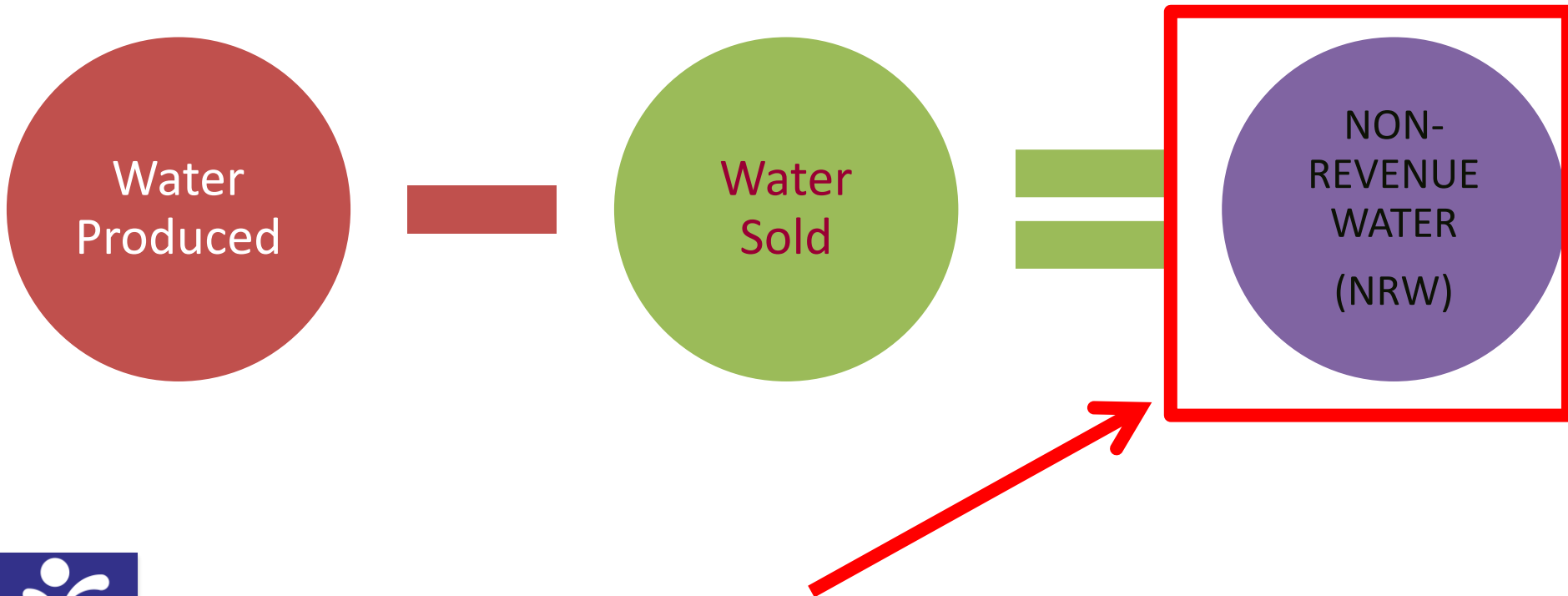
NON-VALUE
RIGHT
ANSWER
WATER
**PARTIALLY
CORRECT**

INACCURATE
READINGS
**PARTIALLY
CORRECT**

POOR
SERVICES
**PARTIALLY
CORRECT**



THIS VALUE IS NOT WATER LOSS



NON-REVENUE WATER:



Water Use for
City, Town, Muni
Purposes

Illegal Water
Use

Water Use by
Water Utility for
flushing or other
purposes

Lost Water

Inaccurate
Meters

Poor Data
Handling

WHY CARE ABOUT NRW?

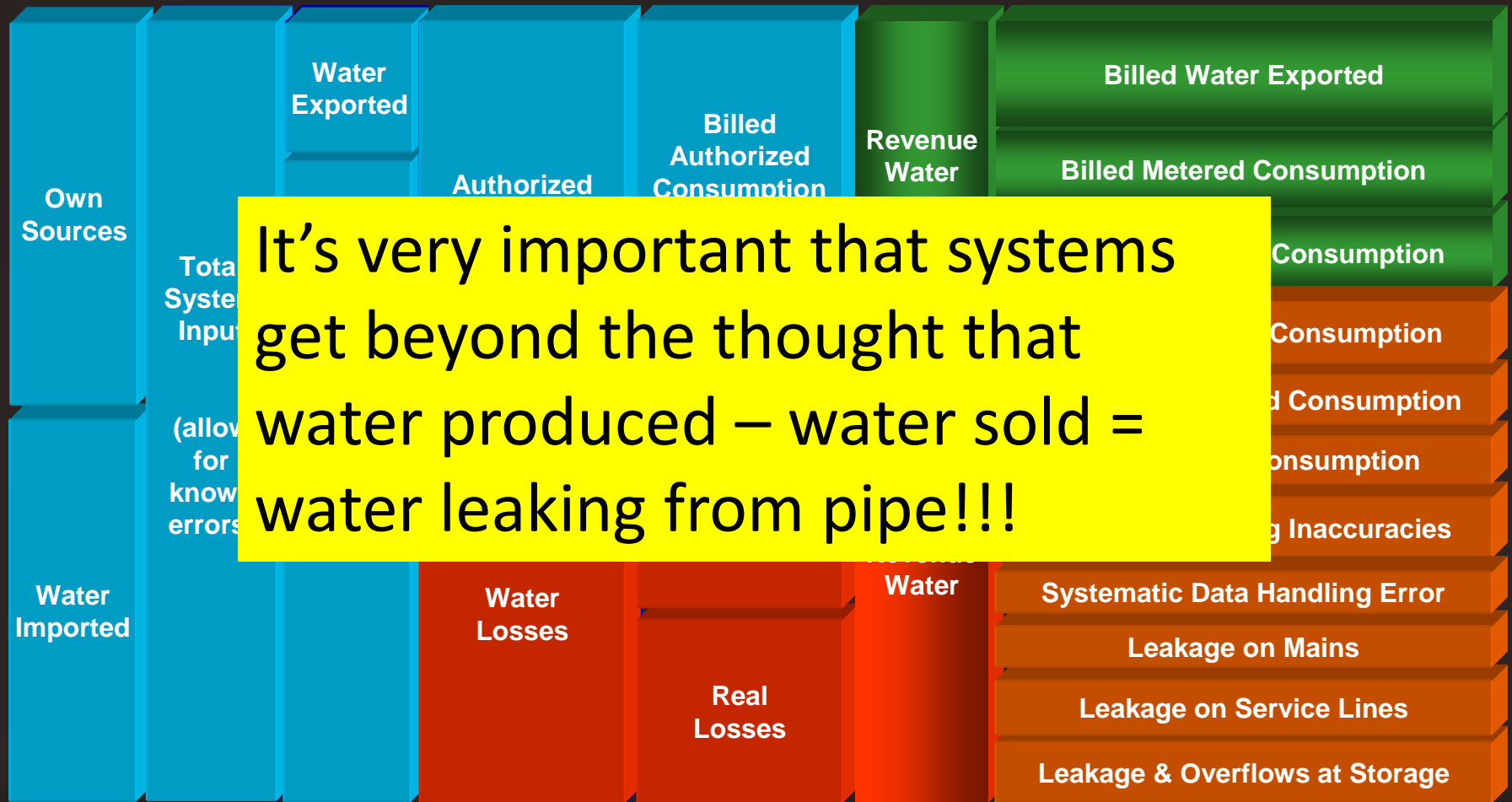
**WATER RESOURCES MANAGEMENT:
REDUCE USE, DELAY NEED FOR NEW
SOURCE**

**FINANCIAL: GAIN REVENUE & CUT
COSTS**

**OPERATIONAL: BETTER
UNDERSTANDING OF YOUR SYSTEM**

**SYSTEM INTEGRITY: BOTH DATA
HANDLING AND PIPE INFRASTRUCTURE**

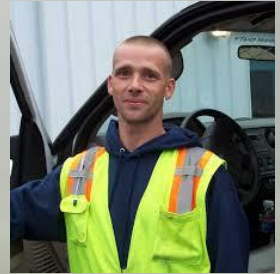




**CONDUCT A WATER AUDIT TO DETERMINE
NATURE OF THE PROBLEM**

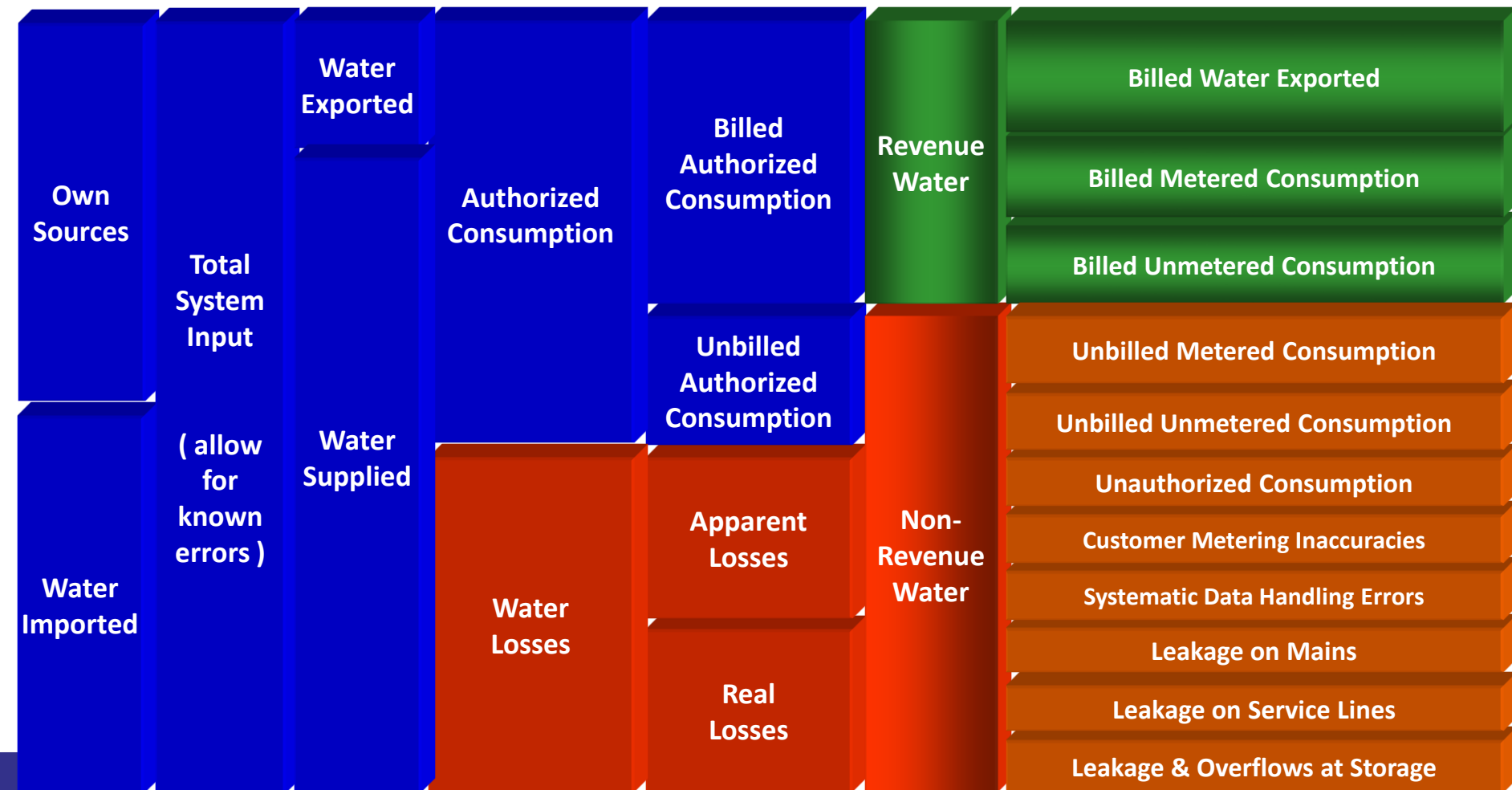


If we don't understand
the nature of the
problem, we may apply
the wrong solution.





IWA/AWWA Standard Water Balance





Goal: No "unaccounted for"
water

All water placed in it's
applicable category

AWWA Free Water Audit Software



AWWA Free Water Audit Software: Reporting Worksheet WAS v5.0
American Water Works Association, Copyright © 2014, All Rights Reserved.

Water Audit Report for: **Northern San Leandro Combined Water Sewer Storm Utility District (0007900)**
Reporting Year: **2013** **1/2013 - 12/2013**

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the input data by grading each component (n/a or 1-10) using the drop-down list to the left of the input cell. Hover the mouse over the cell to obtain a description of the grades

All volumes to be entered as: MILLION GALLONS (US) PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

Volume from own sources: 1,000.000 MG/Yr
Water imported: MG/Yr
Water exported: 100.000 MG/Yr

WATER SUPPLIED: **825.000** MG/Yr

AUTHORIZED CONSUMPTION

Billed metered: 700.000 MG/Yr
Billed unmetered: 50.000 MG/Yr
Unbilled metered: 10.313 MG/Yr
Unbilled unmetered: 10.313 MG/Yr

Default option selected for Unbilled unmetered - a grading of 5 is applied but not displayed

AUTHORIZED CONSUMPTION: **760.313** MG/Yr

WATER LOSSES (Water Supplied - Authorized Consumption) **64.688** MG/Yr

Apparent Losses

Unauthorized consumption: 3.000 MG/Yr
Customer metering inaccuracies: 7.071 MG/Yr
Systematic data handling errors: 5.000 MG/Yr

Apparent Losses: **15.071** MG/Yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: **49.617** MG/Yr

WATER LOSSES: **64.688** MG/Yr

NON-REVENUE WATER

NON-REVENUE WATER: **75.000** MG/Yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains: 100.0 miles
Number of active AND inactive service connections: 1,000
Service connection density: 10 conn./mile main

Are customer meters typically located at the curbstop or property line? Yes (length of service line, beyond the property boundary, that is the responsibility of the utility)

Average length of customer service line: 60.0 psi

Average length of customer service line has been set to zero and a data grading score of 10 has been applied

COST DATA

Total annual cost of operating water system: \$1,000,000 \$/Year
Customer retail unit cost (applied to Apparent Losses): \$3.50 \$/1000 gallons (US)
Variable production cost (applied to Real Losses): \$3,000.00 \$/Million gallons ☐ Use Customer Retail Unit Cost to value real losses



Industry Standard
(M36)

Free

Defaults provided

~10 Volume Inputs

~7 System Data Inputs

awwa.org/waterlosscontrol

IT'S NOT AS BAD AS IT LOOKS

Inputs

13 Volume inputs

5 System attribute inputs

3 Cost inputs

21 total

After defaults & n/a's:
only about 10-15
inputs to deal with

AWWA Free Water Audit Software: Reporting Worksheet

Water Audit Report for: **County Water Company**
Reporting Year: **2013** 1/2013 - 12/2013

Please enter data in the white cells below. Where available, metered values should be used; if metered values are unavailable please estimate a value. Indicate your confidence in the accuracy of the input data by grading each component (n/a or 1-10) using the drop-down list to the left of the input cell. Hover the mouse over the cell to obtain a description of the grades.

All volumes to be entered as: MILLION GALLONS (US) PER YEAR

To select the correct data grading for each input, determine the highest grade where the utility meets or exceeds all criteria for that grade and all grades below it.

WATER SUPPLIED

Volume from own sources:	5	3,481,590	MG/Yr
Water imported:	10	779,762	MG/Yr
Water exported:	n/a	0.000	MG/Yr

WATER SUPPLIED: 4,402,160 MG/Yr

Master Meter and Supply Error Adjustments

Point:	4	Value:	-136,890	MG/Yr
Point:	10	Value:	-0.50%	MG/Yr

Enter negative % or value for under-registration
Enter positive % or value for over-registration

AUTHORIZED CONSUMPTION

Billed metered:	7	3,258,200	MG/Yr
Billed unmetered:	n/a	0.000	MG/Yr
Unbilled metered:	3	15,420	MG/Yr
Unbilled unmetered:	8	183,820	MG/Yr

Unbilled Unmetered volume entered is greater than the recommended default value

AUTHORIZED CONSUMPTION: 3,457,440 MG/Yr

WATER LOSSES (Water Supplied - Authorized Consumption) 944,720 MG/Yr

Apparent Losses

Unauthorized consumption:	7	11,005	MG/Yr
Customer metering inaccuracies:	8	164,300	MG/Yr
Systematic data handling errors:	6	32,920	MG/Yr

Apparent Losses: 208,225 MG/Yr

Real Losses (Current Annual Real Losses or CARL)

Real Losses = Water Losses - Apparent Losses: 736,495 MG/Yr

WATER LOSSES: 944,720 MG/Yr

NON-REVENUE WATER

NON-REVENUE WATER: 1,143,960 MG/Yr

= Water Losses + Unbilled Metered + Unbilled Unmetered

SYSTEM DATA

Length of mains:	4	256.3	miles
Number of active AND inactive service connections:	4	12,196	
Service connection density:	7	48	conn./mile main

Are customer meters typically located at the curbstop or property line? No

Average length of customer service line: 5 18.0 ft

Average operating pressure: 3 65.0 psi

COST DATA

Total annual cost of operating water system:	8	\$9,600,000	\$/Year
Customer retail unit cost (applied to Apparent Losses):	10	\$3.95	\$/1000 gallons (US)
Variable production cost (applied to Real Losses):	9	\$190.00	\$/Million gallons

Use Customer Retail Unit Cost to value real losses

WATER AUDIT DATA VALIDITY SCORE:

*** YOUR SCORE IS: 66 out of 100 ***

A weighted scale for the components of consumption and water loss is included in the calculation of the Water Audit Data Validity Score



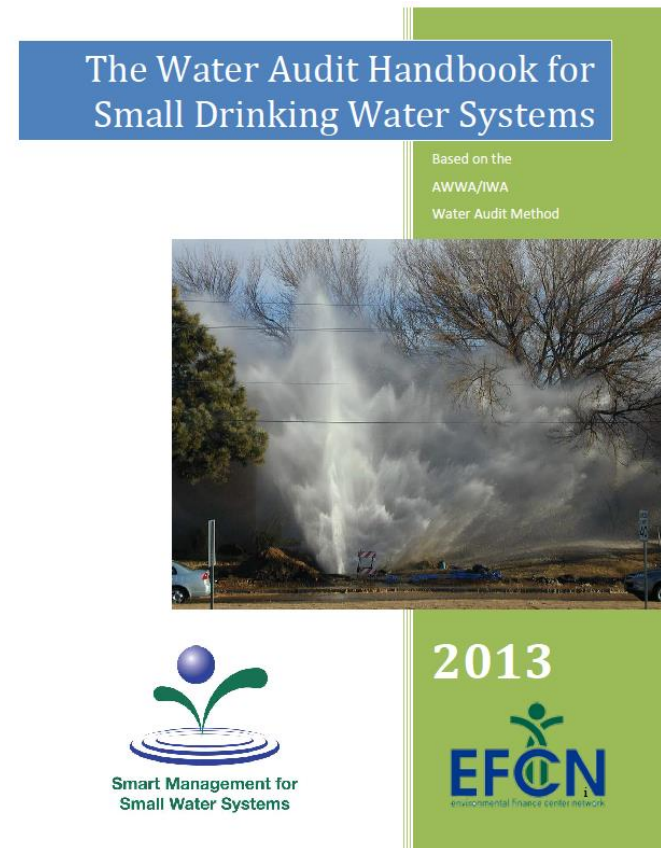
Resource: AWWA Water Audit Software© (version 5.0)

- Free Excel Workbook at <http://www.awwa.org/resources-tools/water-knowledge/water-loss-control.aspx>
- Must log in or register to access the tool – the tool is free



Resource: EFCN's "The Water Audit Handbook for Small Drinking Water Systems"

- <http://efcnetwork.org/documents/2014/01/water-audit-handbook.pdf>





Asset Management tied to Energy Management

- The process of Energy Management follows a similar framework to Asset Management. Combining the two provides the utility with the tools to develop a comprehensive program of managing its assets in a cost-effective, environmentally sound and energy efficient manner.

All water and
wastewater
facilities are made
up of many, many
individual assets

ASSETS CAN BE SEPARATED BY CLASS/CATEGORY



BUILDINGS

WELLS



PUMPS



VEHICLES



PIPES



VALVES



METERS



It costs money to construct,
operate, maintain, repair,
rehabilitate and replace the
assets

You most likely don't have all the money you need to do everything that needs to be done within the facility.....



VS

Therefore, you have to make choices about where to spend the money



Asset management helps you determine how, where, and when to spend your money

Asset management is first and foremost a process to help you run your systems in a better way





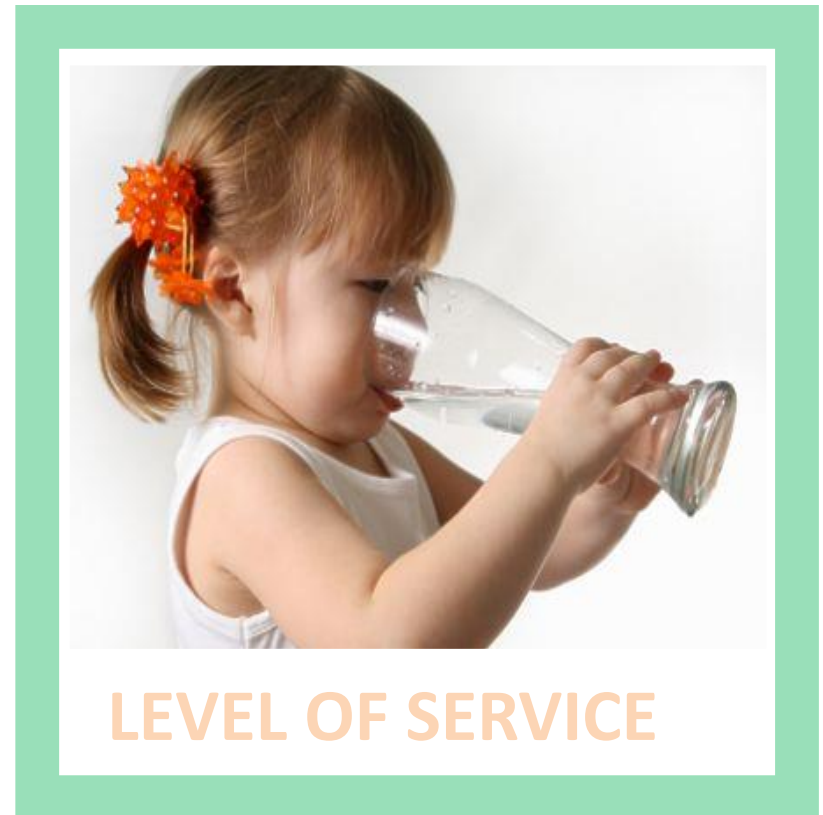
THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS



CURRENT STATE OF THE ASSETS

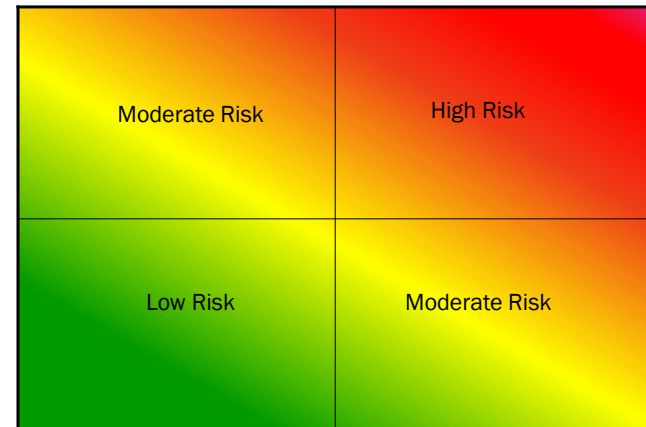


THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS





THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS



CRITICALITY



THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS



**LIFE CYCLE
COSTING**



THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS



FUNDING



THE BENEFITS OF USING ASSET MANAGEMENT

- ✓ Better operational decisions
- ✓ Improved emergency response
- ✓ Greater ability to plan and pay for future repairs and replacements
- ✓ Increased knowledge of asset location and condition
- ✓ Increased understanding of which assets are critical to the utility
- ✓ More efficient operation
- ✓ Improved customer communication & service
- ✓ Easier rate-setting
- ✓ Rates based on sound information
- ✓ Increased acceptance of rates
- ✓ Better prioritization of capital improvement projects

