



# Rates Dashboard: Benchmarking Water and Wastewater Rates in Illinois







This program is made possible under a cooperative agreement with EPA.







2013 Water and Wastewater Residential Rates Survey of Northeastern Illinois (IISG-15-007)

- Conducted by Margaret Schneemann and others at the Illinois-Indiana Sea Grant Program for municipal utilities in the sevencounty Chicago Metropolitan area (Cook, DuPage, Kane, Kendall, Lake, McHenry, and Will).
- The rates survey includes residential water and/or wastewater rate structures effective as of October 1, 2013, for 224 municipal public utilities in the state of Illinois.







2013 Water and Wastewater Residential Rates Survey of Northeastern Illinois (IISG-15-007)

- This Rates Dashboard was constructed as part of the Smart Management for Small Water Systems nationwide project of the Environmental Finance Center Network (EFCN). This dashboard was created under a cooperative agreement with the United States Environmental Protection Agency.
- No statewide (all counties) rate survey has been identified at this time.









## Source of pride?

#### Job Openings

Citizen Survey Results

Council Agenda

Comprehensive Planning Information

Community Assessment

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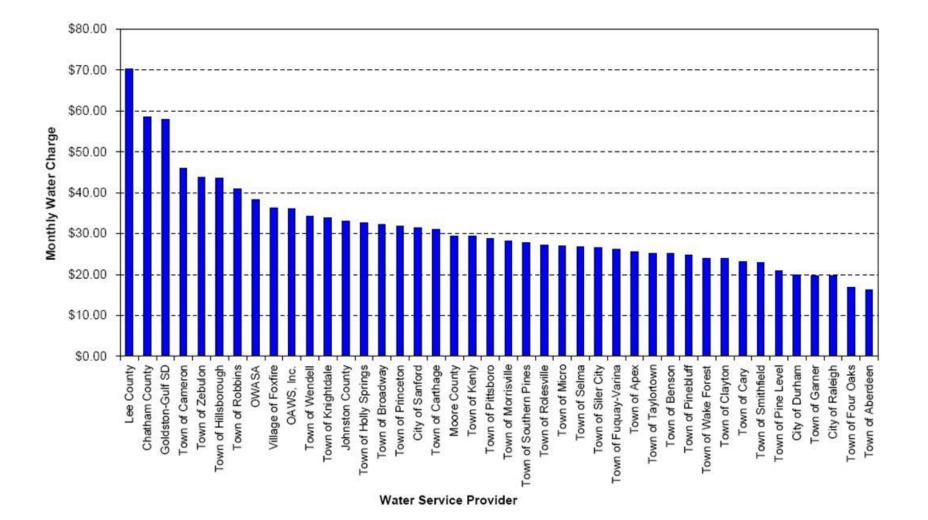
Low Water and Sewer Rates January 8, 2007

Once again, the City of \_\_\_\_\_\_ Water Department proved to have some of the lowest water and sewage rates in the state. A recent statewide comparison was conducted among 63 water providers to evaluate the rates residents pay for their water and sewage on a monthly basis. The City of \_\_\_\_\_\_ is proud to say, based on 7,000 gallons, the average monthly usage per household, the City has the third lowest water and sewage rates statewide, with an average water bill of \$15.38, and sewage bill of \$10.36. As a result, \_\_\_\_\_\_ proved to have the third lowest combined residential water and sewage rates, of the 63 polled.





# Comparing Rates – The Old Way



Smart Management for Small Water Systems

Source: NC Triangle J Council of Government



# What's wrong with it?

- Poor sample selection (number, types of systems)
- Comparing only one bill amount
- Comparing nothing besides rates
  - pressure to keep rates low ...
  - ... regardless of financial condition of utility
  - ignores customers' ability to pay
  - ignores price signals and utility's policies





### Solution: provide more information?

	Rate Table 1: FY09-10 Water Rate Structures for Residential Customers																	
Utility / Rate Structure		Service Billing Population Period		Base Charge Pricing			Water Rate Structure		First Block Maximum (Monthly Gallons)	Implied Res	Implied Rate Structure for Residential Usage (< 15,000 GPM)		Dutside/Insid Bill Differenti 5,000 Gallo	al				
Aberdeen		5,455 <sup>1</sup>	Bi-monthly	Constant	0	Increasir	ng Block	5	2,500	Inc	creasing Bloc	k	188%					
Ahoskie		4,479 <sup>1</sup>	Monthly	Constant	0	Uniform	n Rate			ι	Jniform Rate		200%					
Alamance		800 1	Bi-monthly	Constant	0	Uniform	n Rate			ι	Jniform Rate							
Albemarle		16,042 <sup>1</sup>	Monthly	Constant	2,244	Decreasi	ng Block	3	224,400	Impli	ed Uniform R	late	200%					
Alexander County - Bethl	ehem	10,917 1	Monthly	By Meter Size	0	Uniform	n Rate			ι	Jniform Rate							
Alexander County - Suga Compare with caution. High rates may be justified and necessary to protect public health.																		
Andrews	Rate Table 2: FY09-10 Monthly-Equivalent RESIDENTIAL WATER Bills at Various Consumption Levels (Includes Base Charges)																	
Angier		Rate Table 2	: FY09-1	U Monthly-	Equivalent R	ESIDENT		EK BIIIS	at vario	us Cons	sumption	Leveis	(include	s Base C	Inarges			
Anson County				0 D (	Zero Gallons		2 000 Callana		5,000 Gallons		6 000 0	6,000 Gallons		10.000 Gallons		- 11		
Ansonville	Utility / Rate Structure			Service	Oper. Revenue/ Oper. Expense	(0 cf)		3,000 Gallons (401 cf)		5,000 Gallons (668 cf)		(802 cf)		· ·	(1,337 cf)		15,000 Gallons (2,005 cf)	
Apex	early Phate of details			Population	(FY09 LGC Data)	Inside	Outside	Inside	Outside	Inside	Outside	Inside	Outside	Inside	Outside	Inside	Outside	
Archdale	Aberdeen			5,455 1	0.81	\$5.00	\$8.00	\$11.82	\$21.65	\$16.62	\$31,25	\$19,17	\$36.35	\$29.75	\$57,49	\$45.49	\$88.99	
Asheboro	Ahoskie			4,479 1	1.50	\$10.00	\$20.00	\$20.95	\$41.90	\$28.25	\$56.50	\$31.90	\$63.80	\$46.50	\$93.00	\$64.75	\$129.50	
Asheville	Alamance			800 1	0.73	\$8.50		\$19.27	•••••	\$26.45		\$30.04		\$44.40		\$62.35		
Atlantic Beach	Albemarle			16.042 1	0.87	\$9.49	\$18.97	\$11.31	\$22.60	\$16.12	\$32.23	\$18.53	\$37.04	\$28.15	\$56.29	\$40,18	\$80.36	
Aulander	Alexander County -	Rethlehem		10.917 1	1.16	\$27.92		\$32.09		\$34.87		1	A REAL PROPERTY.			3.78		
Aurora		Sugarloaf and Hwy 1	6	10,917 1	1.16	\$19.44		\$29.66		\$36.47		1	1.35			0.52		
Autryville	Andrews	ouganoar anu riwy r	•	3 285 1	0.87	¢1/130	¢40.70	\$1/1 30	\$40.70	¢10.03	\$46.33	1				7.43	\$83.83	
Ayden	Angier										\$39.30				in	5.80	\$92.30	
Bailey	Angler Anson County			<b>1</b> C	85 pa						¢33.30	100		1.000	H	4.89	\$JZ.JU	
Bakersville	Ansonville					コロヒ	5					1	4000	1	-	3.67		
Bald Head Island	Apex					-					\$44.28		10	M	-)	7.34	\$114.68	
Banner Elk	Archdale		<b>.</b>		derf	л I					\$47.50		~	1~	-	1.25	\$122.50	
Bath	Asheboro	(	)T V	von	oerr	ин т	an	ies	Š		\$51.74		-	1	4.200 M	4.24	\$122.50	
Baton Water Corporation									- ,		\$J1.74	1	0.000	Com	1	3.63	\$155.00	
Bay River Metropolitan S	Asheville Atlantic Beach	<b>c</b> 11	ſ										1 de		B CEL	0.03		
Beaufort		<b>TI II</b>	∩t	dat	ta va	<u>)     (</u>	าวท	וו ר	<b>5</b>		600.74				1		005.00	
Beaufort County - District	Aulander	IMI		uu	ta yo	JU	JUI	I U		•	\$22.71		11	- and		7.28	\$25.06	
Beaufort County - District	Aurora			075 1	4.00	A40.00	402.75	000 50	620.42	040.00	\$55.40		1	1000	the the	3.65	\$107.40	
Beaufort County - District	Autryville			375 1	1.02	\$19.00	\$23.75	\$30.50	\$38.13	\$42.00	\$52.50	200	100	all the	General I	9.50	\$124.38	
Beaufort County - District				5,629 1	1.11	\$11.00	\$22.00	\$23.75	\$37.75	\$32.25	\$48.25	1 Star	200	No.		9.74	\$115.74	
Beaufort County - District	Bailey			850 1	0.88	\$16.50	\$33.00	\$20.79	\$41.58	\$23.65	\$47.30	12				7.95	\$75.90	
Beaufort County - District				737 1	0.63	\$16.00	\$26.00	\$16.00	\$26.00	\$17.00	\$28.00		-			7.00	\$48.00	
	Bald Head Island			2,806 1	1.28	\$17.67		\$32.64		\$48.27		-		1		6.47		
rvice Pop.: 1=EPA SDWIS.	Banner Elk			1,407 1	0.76	\$12.60	\$25.20	\$16.20	\$32.39	\$23.89	\$47.78	/	1	1		5.89	\$121.78	
2xsewer accounts, 6=Water	Bath			290 1	1.17	\$27.50		\$37.50		\$57.50		\$67.50		\$107.50		\$157.50		
	Baton Water Corpor	ration		6,720 1		\$13.65		\$13.65		\$21.29		\$25.11		\$40.39		\$58.43		
	Day Diver Materia di	ten Coursean District		0.005.6	1.01													

# Water Rates Dashboards

- Created for AL, AZ, CO, GA, IL, MA, NC, OH, SC, TX, VA, WI and Canada. More coming soon!
- Free, online, open to the public.
- Compares rates against multiple characteristics: Utility finances; System characteristics; Customer base socioeconomic conditions; Geography; History
- Compare to similar utilities (large samples):
  - All utilities; similar service population; similar water source; using same rate structure; similar customer income; same type of utility; within 50 miles distance







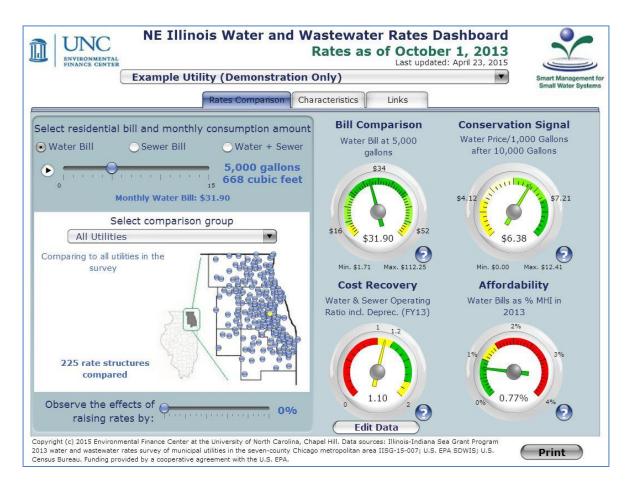
### Everyone needs safe drinking water!







# Northeast Illinois Water and Wastewater Rates Dashboard





http://www.efc.sog.unc.edu/reslib/item/northeast-illinois-water-and-wastewater-rates-dashboard





### **Questions?**



