

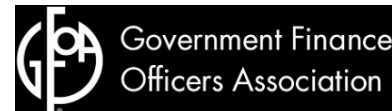


Smart Management for  
Small Water Systems

# Water Loss Auditing: Navigating AWWA's Infrastructure Leakage Index

January 15, 2019

*[www.efcnetwork.org](http://www.efcnetwork.org)*



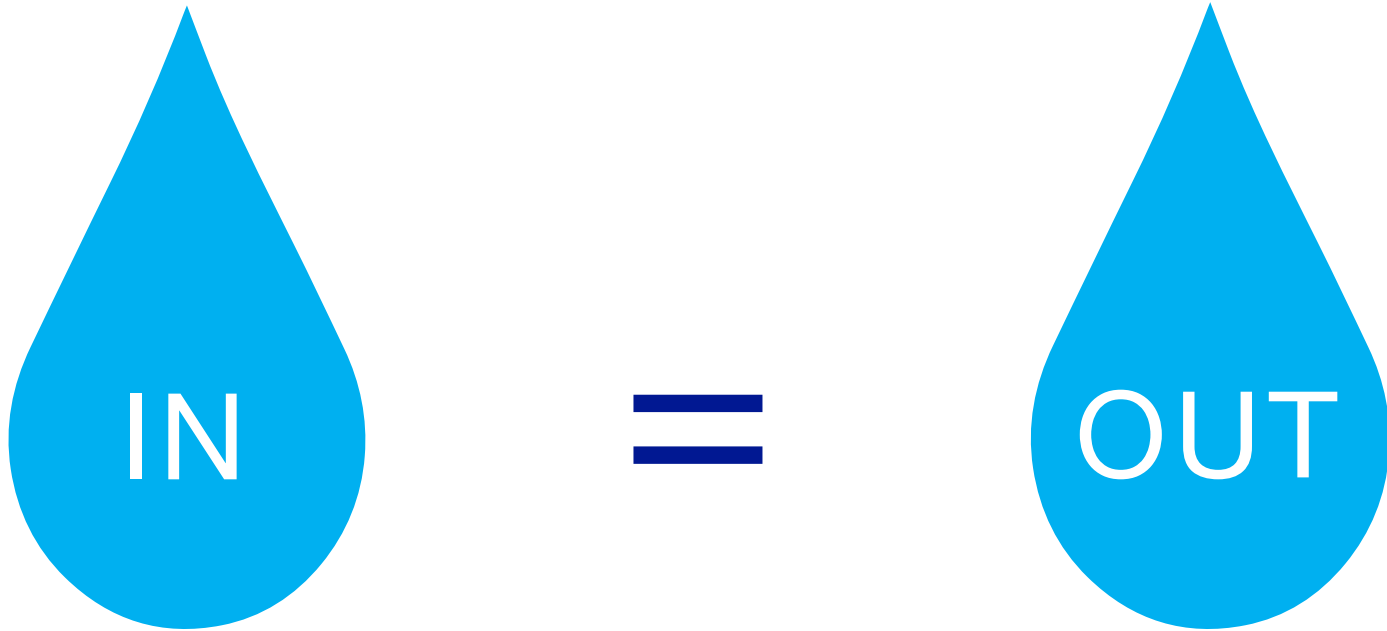
This program is made possible under a cooperative agreement with the U.S. EPA.



# **Water Auditing**

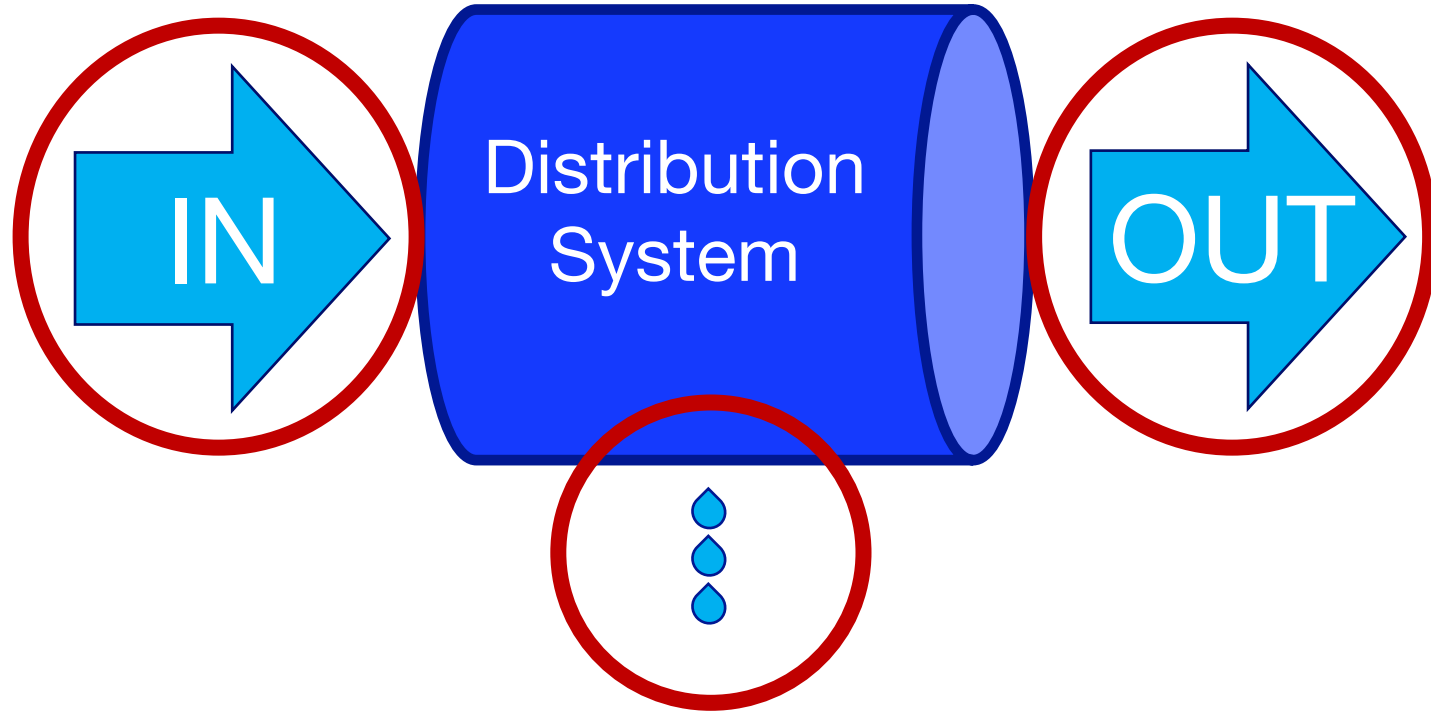
Some background and a quick review

**It's based on the concept of a  
water balance...**





**The software helps us estimate:**





# Audit accuracy depends on data

- Positive input error leads to greater calculated "Real Loss"
- Negative input error leads to lower calculated "Real Loss" (possibly even negative loss – which is physically impossible)





“Trust, but  
verify”



## AWWA Free Water Audit Software: System Attributes and Performance Indicators

WAS v5.0

American Water Works Association  
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Water Audit Report for: &lt;&lt; Please enter system details and contact information on the instructions tab &gt;&gt;

Reporting Year: 2015 1/2015 - 12/2015

\*\*\* YOUR WATER AUDIT DATA VALIDITY SCORE IS: 85 out of 100 \*\*\*

### System Attributes:

Apparent Losses:	93.152	MG/yr
+ Real Losses:	1,211.455	MG/yr
= Water Losses:	1,304.607	MG/yr

? Unavoidable Annual Real Losses (UARL): 1,085.42 MG/yr

Annual cost of Apparent Losses: \$380,060

Annual cost of Real Losses: \$531,271 Valued at Variable Production Cost  
Return to Reporting Worksheet to change this assumption

### Performance Indicators:

#### Financial:

Non-revenue water as percent by volume of Water Supplied:	6.4%
Non-revenue water as percent by cost of operating system:	2.9%

Real Losses valued at Variable Production Cost

#### Operational Efficiency:

Apparent Losses per service connection per day:	1.22	gallons/connection/day
Real Losses per service connection per day:	15.81	gallons/connection/day
Real Losses per length of main per day*:	N/A	
Real Losses per service connection per day per psi pressure:	0.26	gallons/connection/day/psi

From Above, Real Losses = Current Annual Real Losses (CARL): 1,211.45 million gallons/year

? Infrastructure Leakage Index (ILI) (CARL/UARL): 1.12

\* This performance indicator applies for systems with a low service connection density of less than 32 service connections/mile of pipeline

# Typical Ranges:

Losses per connection: 20-200 GPD

Losses per mile of main: 400-4000 GPD

ILI: 2-10



# Current Annual Real Loss



# Leakage Control Methods:

- 1 – active leakage control
- 2 – optimizing repair activities
- 3 – pressure management
- 4 – system rehabilitation and renewal



# Economic Leakage Level

There is a breakpoint where the cost of reducing real losses exceeds the value of of the recoveries.

In other words, you don't want to spend \$20 to save \$10 unless there are non-monetary reasons to.

# Leakage Control Methods:

1 – active leakage control

**2 – optimizing repair activities**

**3 – pressure management**

4 – system rehabilitation and renewal

# Words of Wisdom

“There is no single ‘silver bullet’ to leakage control. Water utilities need to have an ample ‘toolbox’ of leakage control tools and know when to use each tool in the right amount.”

*George Kunkel, AWWA M36  
Manual Chair*







Audits help you focus



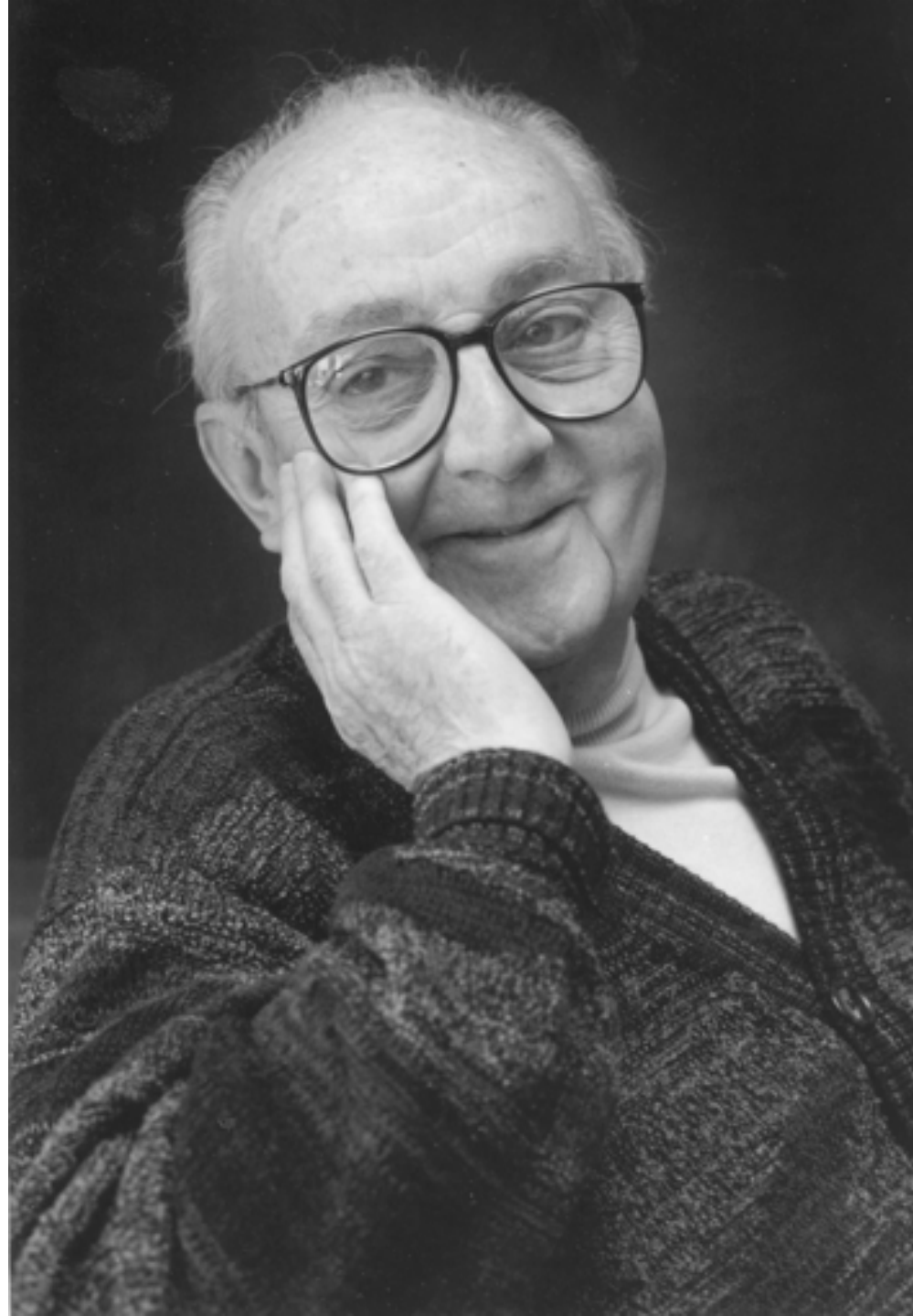
**End of Review**

Let's  
look at  
the  
ILI!



All models  
are **wrong**,  
some  
models are  
**useful**.

*~ George E.P. Box (a famous British statistician)*



# What we wish for:



# A typical first time audit:



Imperfect, but still useful



# **I**nfrastructure **L**eakage **I**ndex

What is it? What is it for?

Touted as the “best indicator **for comparisons among systems ...**  
best applied **only after** sufficient  
water audit **data validity is**  
**achieved** and all **justifiable**  
pressure management is  
**complete.”**

M36 Manual 4<sup>th</sup> ed. Table 3-24



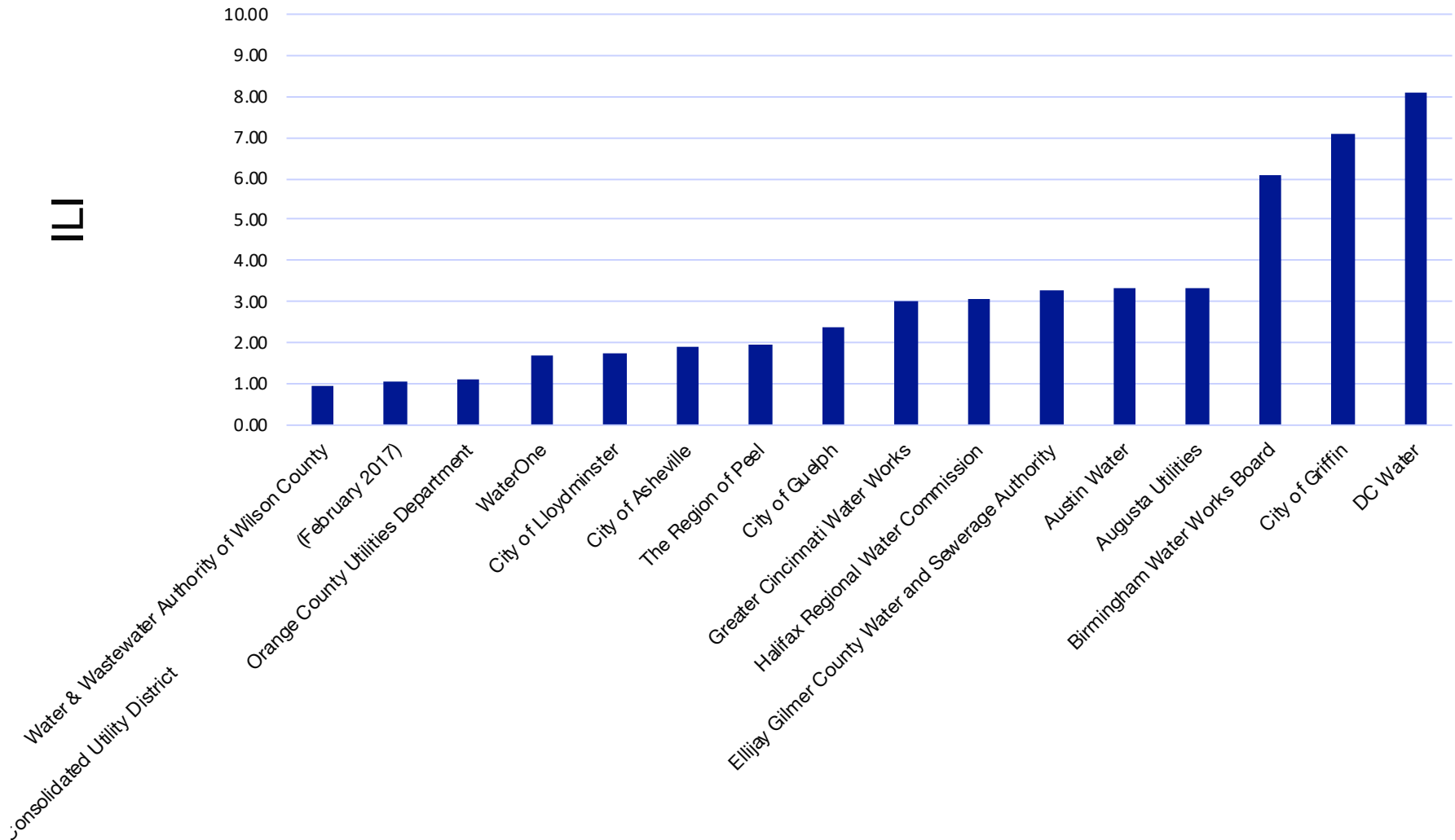
$$|L| = \frac{\text{CARL}}{\text{UARL}}$$

The ILI  
“magic  
number”:



# Some typical ILIs:

2017 WADI Data Set ILI (2016 Data)





C

urrent

A

nnual

R

real

L

oss

Real Loss volume  
calculated by the  
audit.

Small metering errors  
can lead to large error  
margins of NRW  
components – they  
show up as real loss  
(or lack thereof).

The CARL will not  
categorize your  
losses.

Unavoidable  
Annual  
Real  
Loss

# Definition:

“A **theoretical reference value** representing the technical low limit of leakage that could be achieved *if all of today's best technology could be successfully applied.*”

OR

“A **theoretical reference value** representing the technical low limit of leakage that could be achieved *in a system that is well managed and in good condition, at a given average pressure level.*”

“Theoretical low  
limit of leakage”

It's a theoretical  
reference value.

It **does not** refer  
to specific types  
of losses.

But, it is based on  
specific types of  
losses.

Actual factors  
impacting  
real  
losses:



The background of the slide is a close-up photograph of dry, cracked soil. The soil is a light brown or tan color, and the cracks are dark, forming a network of irregular polygons across the entire surface. The text "Soil Type..." is written in a white, stylized, slightly distressed font in the upper left quadrant of the image.

Soil Type...

# Materials...



# Weather...



# Installation



# Break Frequency



# Flow rates



Time:  
Discovery  
Repair



etcetera ...



UARL (and so  
ILI) ignores  
most  
of  
them.



UARL uses 4  
variables  
from  
your  
system



$L_m$  = Length  
of mains



$N_c$  = Number of  
connections



$L_c$  = Average  
Service Line  
Length



$P = \text{Ave System}$   
Pressure



# Requirements



35 psi, 3000  
connections



$$\text{UARL} = [5.4L_m + 0.15N_c + 7.5L_c] \times P \times 365 \text{ days}$$



# UARL Coefficients

5.4  $L_m$

0.15  $N_c$

7.5  $L_c$



What are  
these based  
on?



What are the  
assumptions  
in the  
UARL?



# Main Line Breaks



# Service Line Breaks



Background  
Leakage



# Component values of the UARL Calculation at 70 PSI

Infrastructure Component	Background (undetectable) Leakage	Reported Leaks and Breaks	Unreported Leaks and Breaks
Mains or Pipelines	8.5 gal/mi/hr	0.2 breaks/mi/year at 50 gmp for 3 days duration	0.01 breaks/mi/year at 25 gpm for 50 days' duration
Service connections, main to curb stop	0.33 gal/service connection/hr	2.25 leaks/1000 service connections at 7 gpm for 8 days duration	0.75 leaks/1000 service connections at 7 gpm for 100 days duration
Service connections, curb stop to meter or property line (for 50 ft ave. length)	0.13 gal/service connection/hr	1.5 leaks/1000 service connections for 9 days duration	0.50 leaks/1000 connections at 7 gpm for 101 days duration

# Components Annualized at 70 PSI

Infrastructure Component	Background (undetectable) Leakage	Reported Leaks and Breaks	Unreported Leaks and Breaks
Mains or Pipelines	74,460 gal/mi/year	43,200 gal/mi/year	25,200 gal/mi/year
Service connections, main to curb stop	2891 gal/conn/year	181 gal/conn/year	756 gal/conn/year
Service connections, curb stop to meter or property line (for 50 ft ave. length)	1139 gal/service connection/year	136 gal/service connection/year	509 gal/service connection/year



# Issues with the UARL and ILI



# Disclaimer

What follows is based on published articles, our observations at the SWEFC and my own research.







# Pressure



**We know there's a  
relationship between  
pressure and leakage**

A close-up photograph showing a high-pressure water jet being used for pipe cutting. The jet, which is a powerful stream of water, is directed at a dark, cylindrical metal pipe. The pipe is partially cut, and the water is spraying out from the opening. The background is a rough, brown, rocky surface. The text "HIGH PRESSURE" is overlaid in a white box with blue lettering.

# HIGH PRESSURE

Source: George Kunkel Jr.



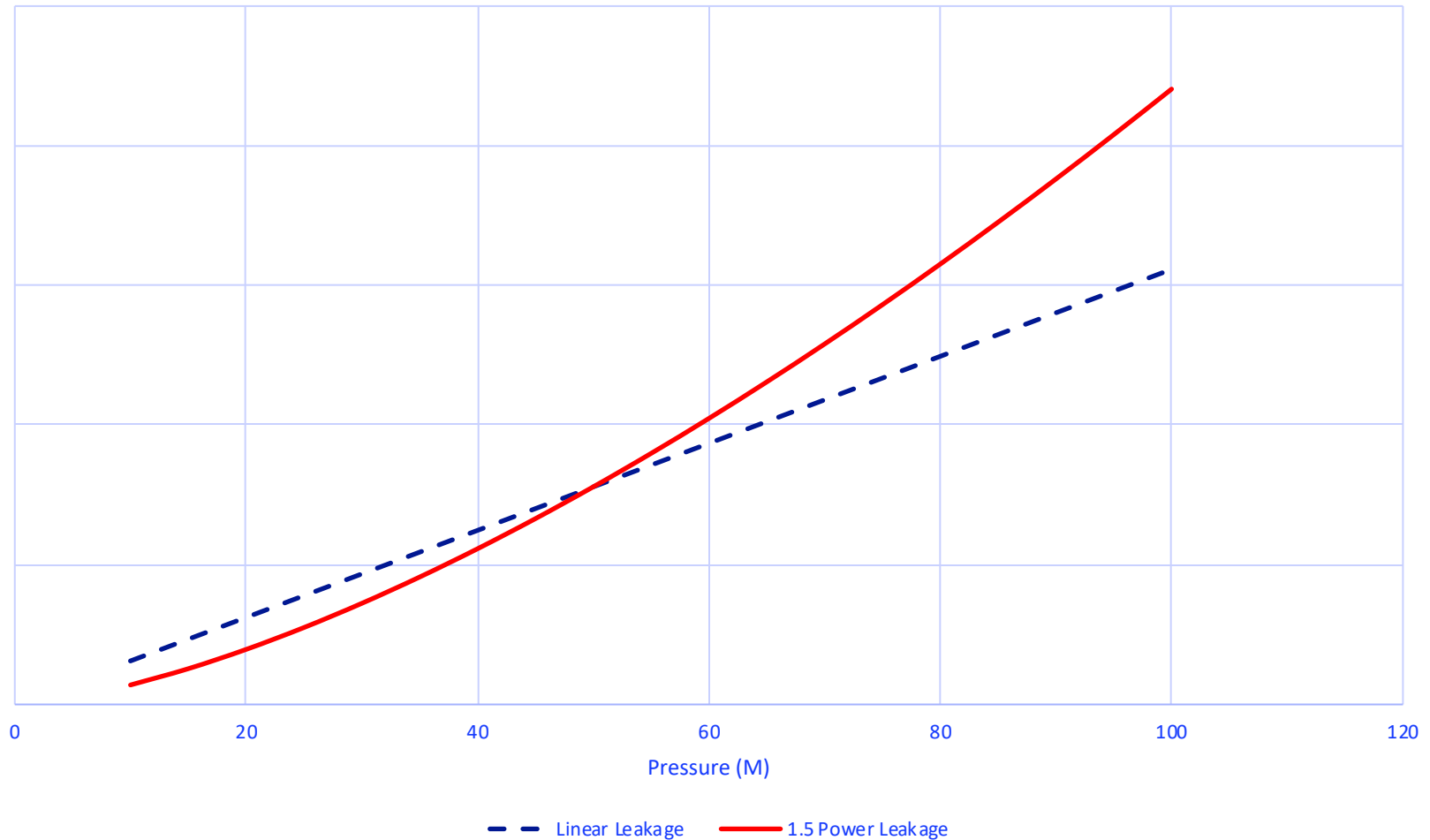
A photograph showing a large, dark metal pipe lying on a ground of loose rocks and soil. A significant amount of water is leaking from a hole in the pipe, forming a muddy pool. A red tool, possibly a wrench or a similar mechanical device, is positioned near the leak. The scene suggests a high-pressure leak that has been reduced or is being tested under low pressure.

# LOW PRESSURE

Source: George Kunkel Jr.

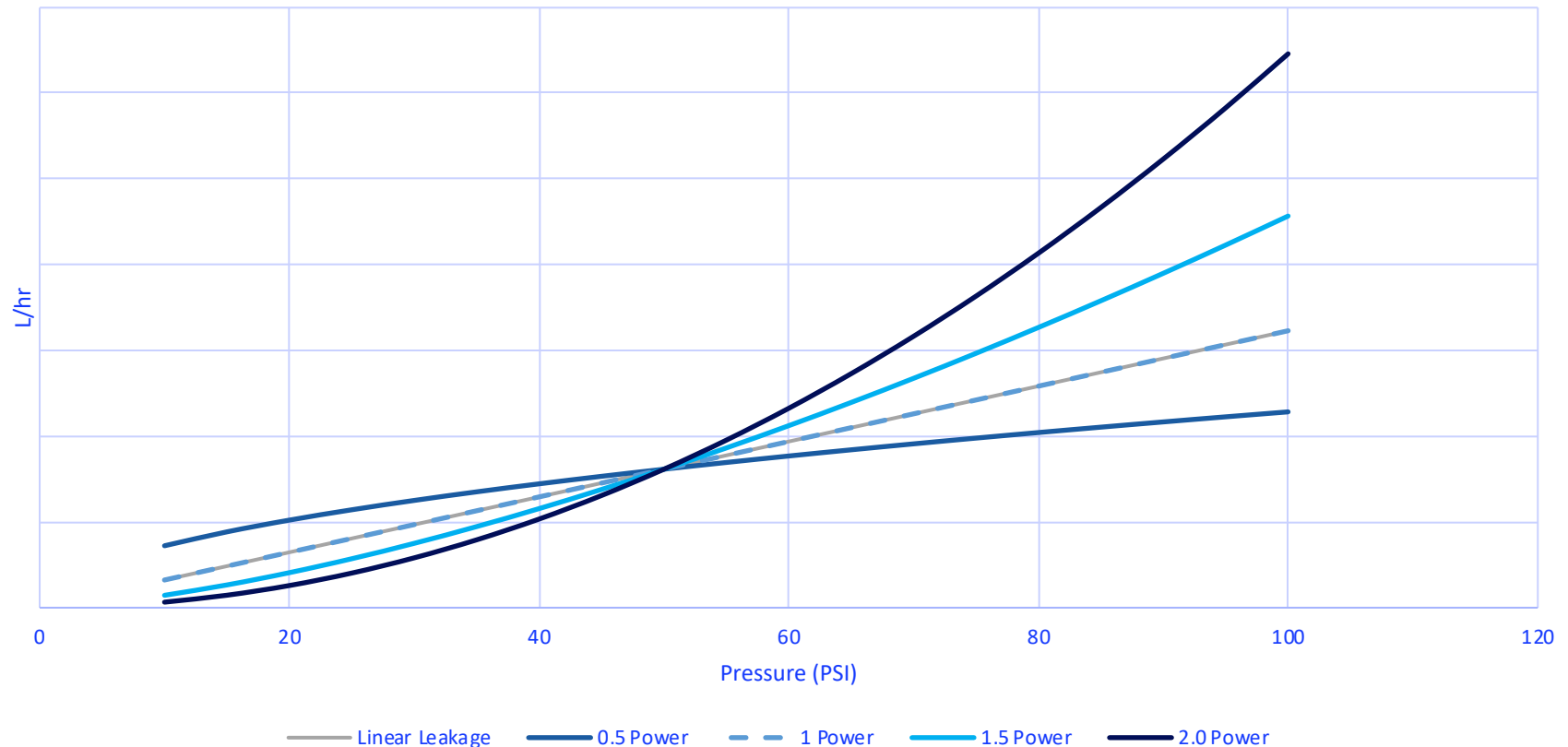
But, background leakage typically varies with pressure to the power of 1.5

Background Leakage vs Pressure



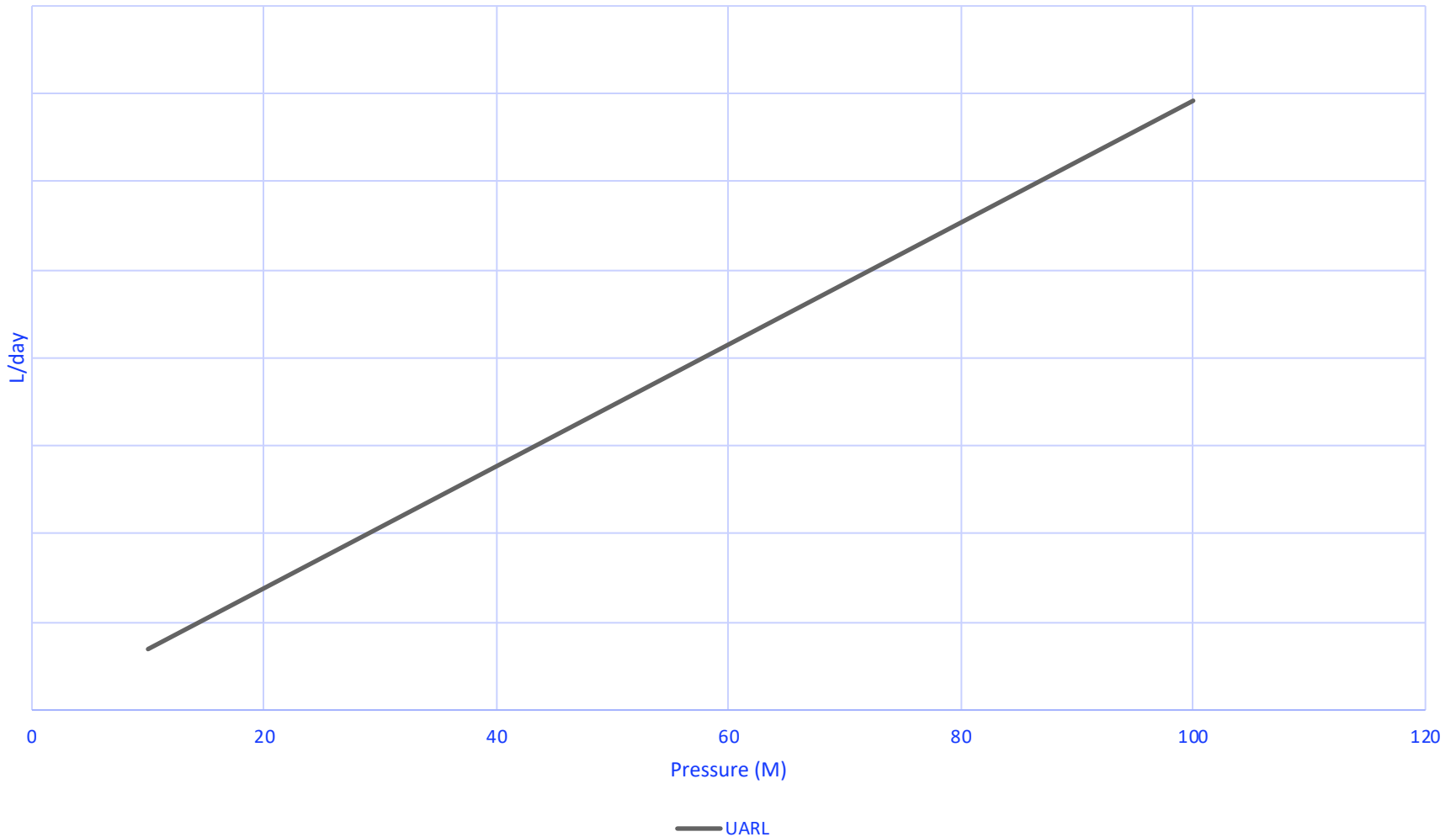
And pipe burst leakage can vary with pressure to the power of 0.5, to 1.5 or more depending on material and type of leak.

Break Related Leakage vs Pressure



# UARL (made up of background and break leakage) is presented as a linear formula

UARL vs Pressure





# **Impact of pressure reduction on ILI**

## Hypothetical System:

$L_m = 3339.4$  miles of main

$N_c = 209,977$  connections,

$L_c = 0$  (meters at the curb)

$P = 60$  PSI (average system operating pressure)

$$\begin{aligned} UARL &= [(5.4L_m + 0.15N_c + 7.5L_c) * P] * 365 d \\ &= [(5.4 * 3339.4 + 0.15 * 209977 + 7.5) * 60 psi] * 365 d \\ &= 1085 MG \end{aligned}$$

## ILI Calculation at 60 PSI

$$\frac{\text{CARL}}{\text{UARL}} = \frac{2422 \text{ MG}}{1085 \text{ MG}} = 2.23$$

# **15% Real Loss Reduction Goal:**

What if, over time our goal is reducing losses by 15%?

Hypothetically by:

Reducing Average System Pressure by 10 PSI

Improving leak repair response time

Conducting some leak detection

## Revised ILI Calculation at 50 PSI

$$\frac{\text{CARL}}{\text{UARL}} = \frac{2059 \text{ MG}}{904 \text{ MG}} = 2.28$$

Wait, the ILI went up?!?!?

Reduced real  
losses through  
pressure  
management may  
increase your ILI.

That's ok.

Volume  
matters  
more.



# **Data Validity and Confidence Intervals**

Systems new to  
auditing tend to  
over-score their  
data validity

UARL +/- 15%?

CARL +/- 20%?

ILI as a range of e.g.  $\pm 20\%$

1.78

2.23

2.68



If your data isn't  
good, the  
metrics aren't  
reliable



# Break Frequency

0.2 breaks/mile/yr?

or

0.02 breaks/mile/yr

25% unreported  
service leaks

5% unreported  
main breaks

Hypothetical system (Based on WADI data):

Data grade: 86

5817 connections

237 miles of mains

Connection density = 25 conn/ mile

Pressure = 95 PSI

CARL: 246.423

Standard Break Rate

0.2 breaks /mile

Custom Break Rate

0.074 breaks /mile\*

UARL =74.71 (MG)

UARL =61.21 (MG)

ILI = 3.3

ILI = 4

18% difference in UARL by changing **1 factor**

\*Note: Albuquerque's break rate is less than half of that

If the underlying assumptions are inappropriate the standard formula may also be inappropriate

Allan Lambert has developed an Excel spreadsheet that you can use to develop a system specific UARL using assumptions specific to your system. (Contact Mr. Lambert via [www.Leakssuite.com](http://www.Leakssuite.com))



# **My take ...**

Based on our observations and my research ...

# The ILI is **NOT** shorthand for your audit grade

- It's **not** how you track real loss reduction.
- Don't look at it in a vacuum. It's one of several performance indicators that should be reviewed in context

The ILI is ok for basic benchmarking: comparing different systems with different characteristics

**Assuming the underlying assumptions are valid for your system and your data is good.**

I think the ILI has limited value to an individual utility just starting the auditing process – it's a “reality check”

Work on your data

I do not think the standard ILI formula is accurate enough to legislate on in the US

ILI is not useful for process benchmarking or developing specific loss control strategies

Seriously, don't use ILI for  
process benchmarking:  
particularly if pressure  
management is part of your  
strategy



# Dig Deeper

# 2014 WRF Component Analysis Tool 4372

<http://www.waterrf.org/resources/Pages/PublicWebTools-Detail.aspx?ItemID=27>

Collect break data

Calibrate meters

Improve processes

# Things you can track, even if the ILI doesn't apply to you.

Real water loss from year to year

Actual water production year over year

Reduction in breaks year over year

Response and repair time year over year

Hours spent on repairs

Repair cost savings

And many others.....

# A Quick Poll







Smart Management for  
Small Water Systems

**Thank you for participating today.  
We hope to see you at a future workshop!**

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