

Does your system  
have breaks & leaks?

It will.

All water systems  
leak.







**How**

**Why**

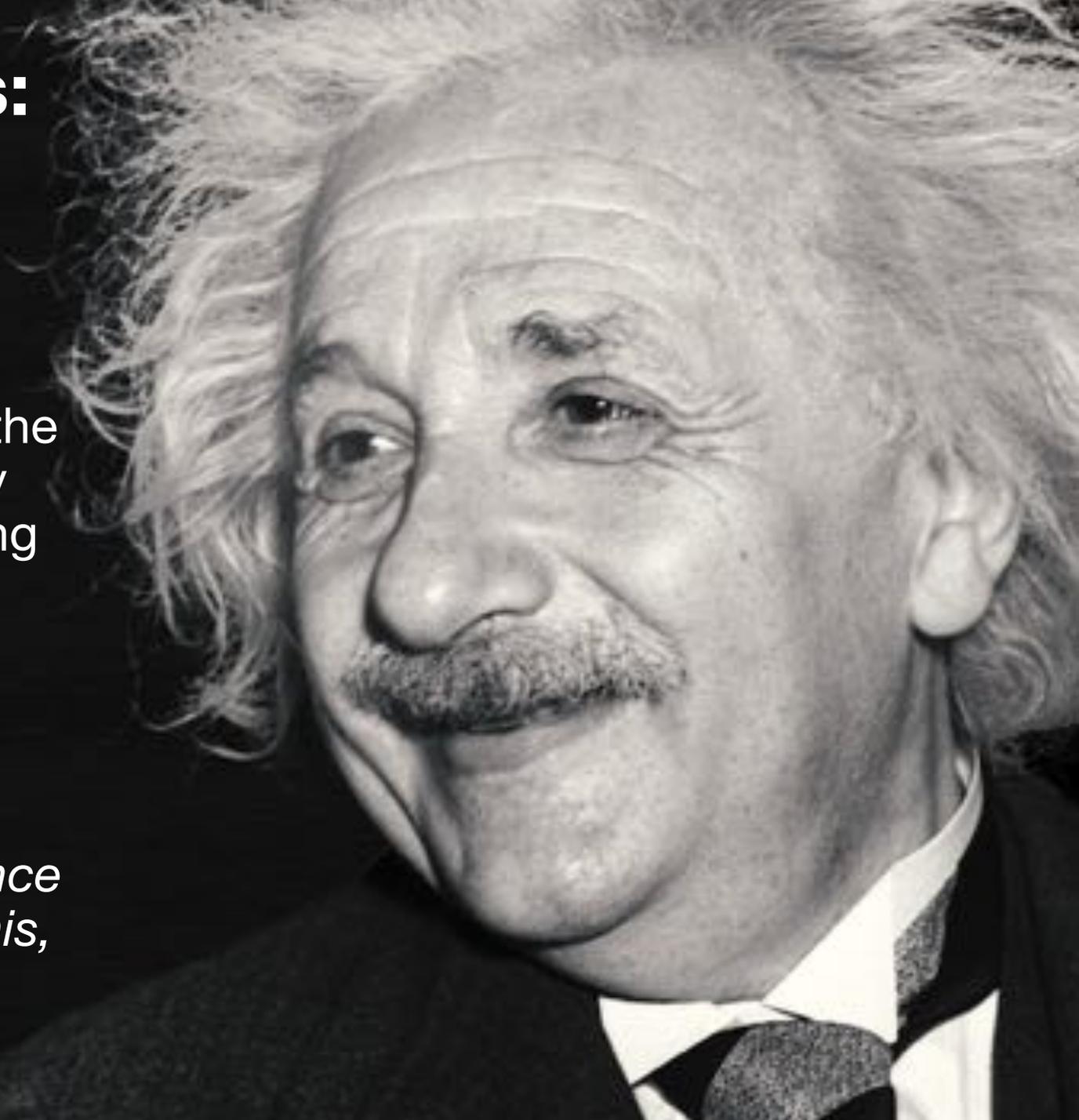
**What**

# Wise Words:

“If I had only one hour to save the world, I would spend fifty-five minutes defining the problem, and only five minutes finding the solution.”

*~Albert Einstein*

*(There's no evidence he actually said this, but it's a solid concept.)*



**How**

**Why**

**What**

Why

should we  
collect data?

**Why**

To **solve**  
problems.

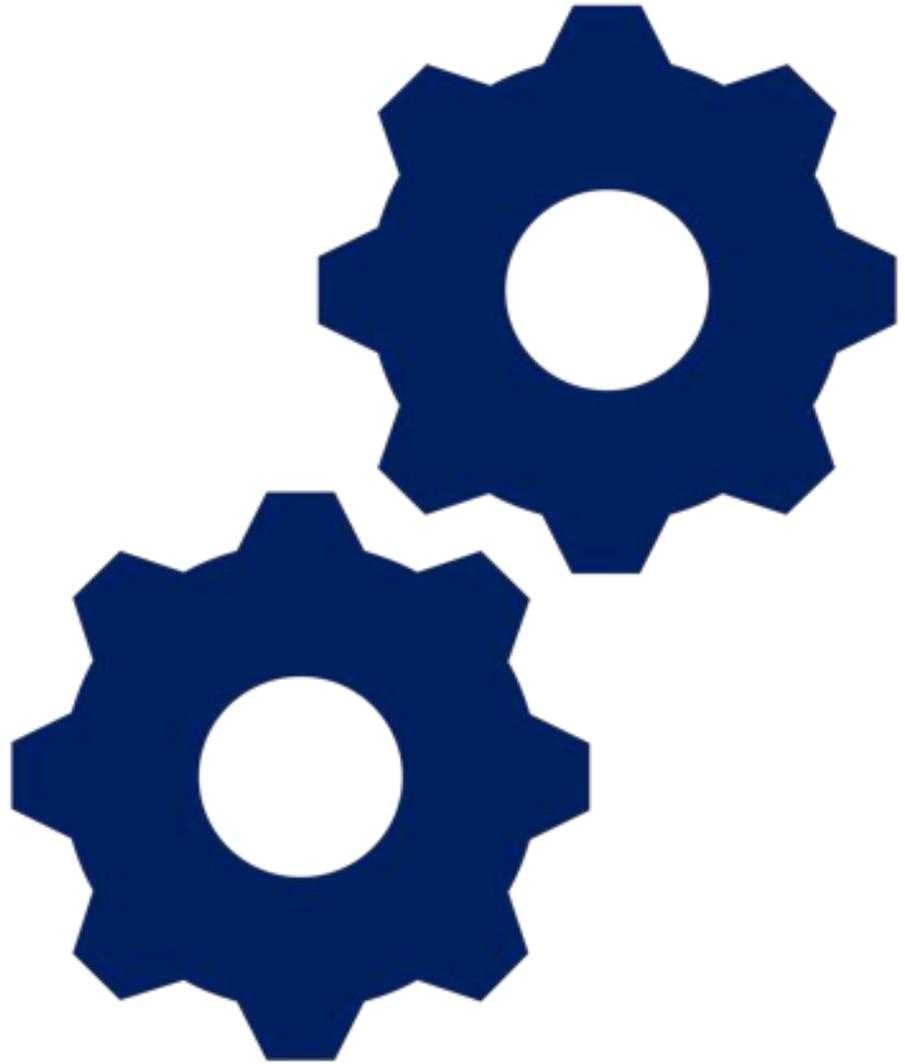
**Why**

To **answer**  
questions.

**Why**

will guide the  
'what' and  
the 'how.'

**Why**



**Assets**

**Why**



**Level of Service**

**Why**



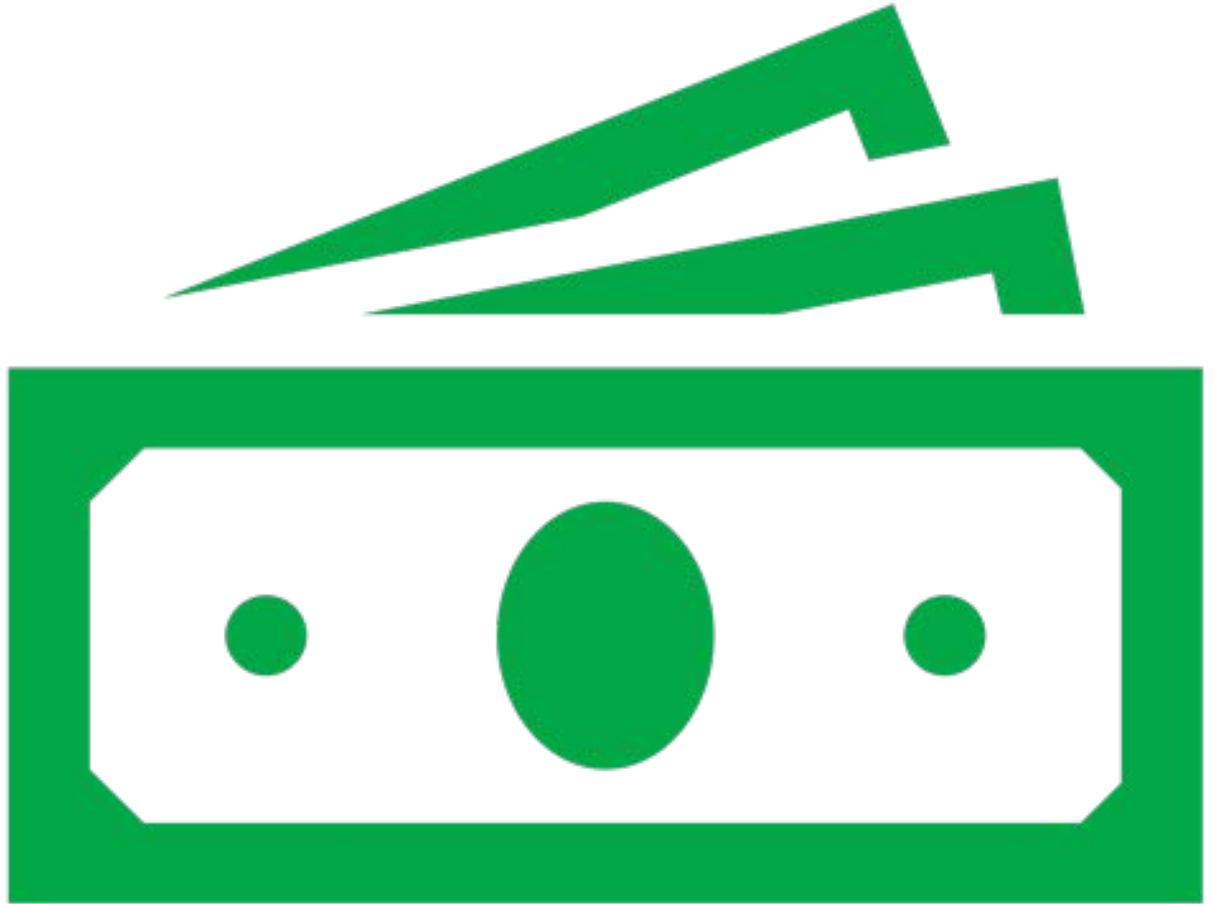
**Criticality**

**Why**



Life Cycle

**Why**



**Funding**

# Asset Management

## ASSETS

What assets do you manage, where are they, what condition are they in, what is their useful life, how much are they worth, and what is their energy use?

## CRITICALITY

What is the overall business risk based on probability and consequence of asset failure? Is there redundancy to reduce risk?

## FUNDING

Do you have funding sources to provide the capital you need for O&M, capital replacement and energy efficiency improvement?



## SERVICE LEVEL

What level of service do you want to provide for your customers? How will you measure performance?

## LIFE CYCLE

Is there a strategic plan for operating and maintaining system assets? Is a process, based on risk, in place to determine when to repair, rehabilitate or replace assets? Are you considering energy efficiency?

**Why**

To improve  
decision  
making.



What

attributes do  
we collect?

What

attributes are  
relevant?

**What**

**Some basics.**

**What**



What



What



**What**



What



What



**What**



**What**



What

was the  
cause?

What

type of repair  
was done?

# What



Image courtesy of the City of Virginia Beach

What



What

Tie breaks to location and specific pieces of pipe.

What

pictures

pictures

pictures.



Image courtesy of the City of Virginia Beach



Image courtesy of the City of Virginia Beach



Image courtesy of the City of Virginia Beach

What

Other useful  
information  
can we get.

What



What



What



**What**

**Financial**

**Social**

**Environmental**

**What**

**Triple  
Bottom  
Line**

What

can be  
verified?

NEW 4" DIAMETER WATERLINE



4" DIAMETER WATERLINE PLAN



Scale  
1" = 10'



**Why**

**&**

**What**

**Case Studies...**

**Why**

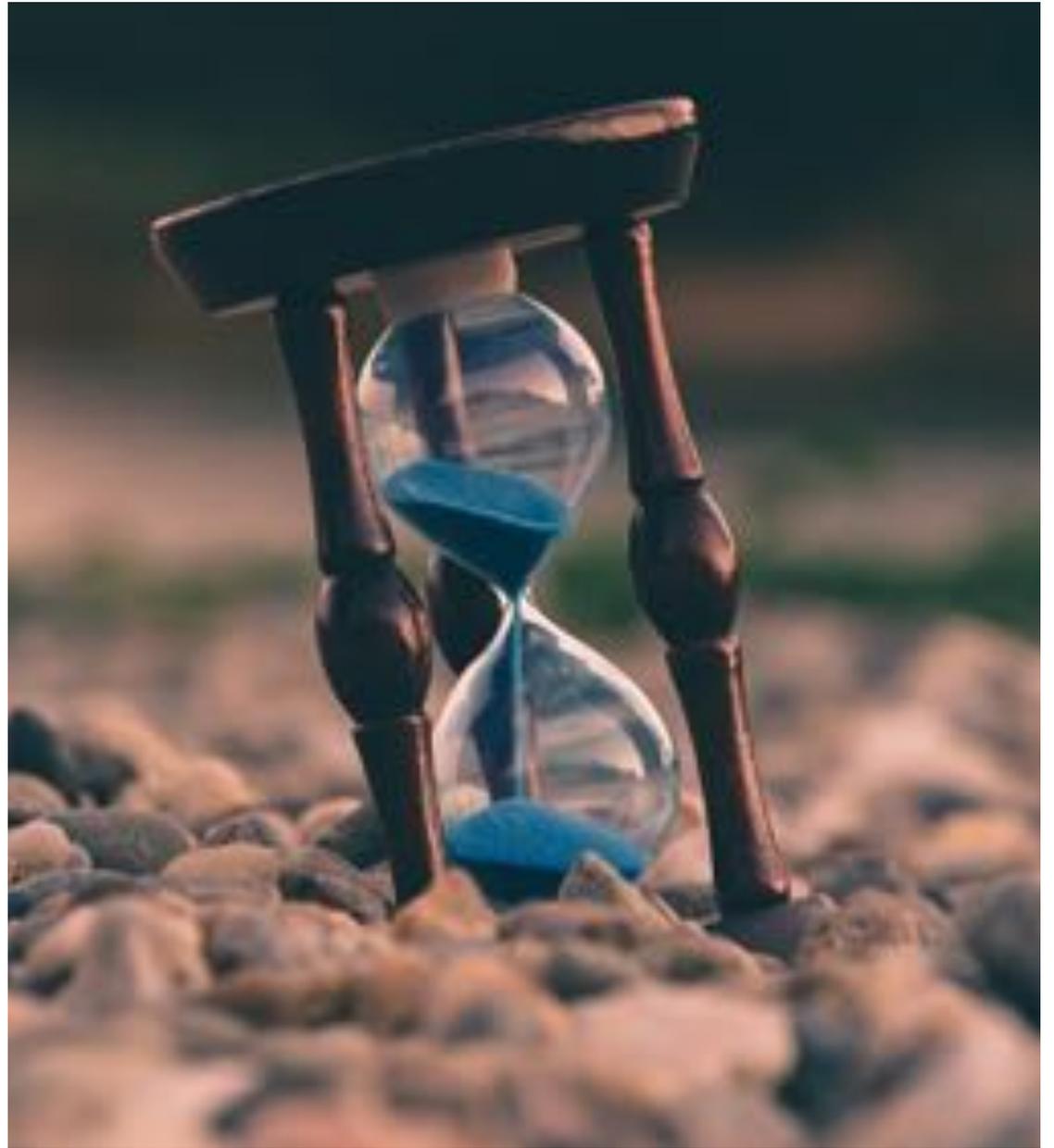


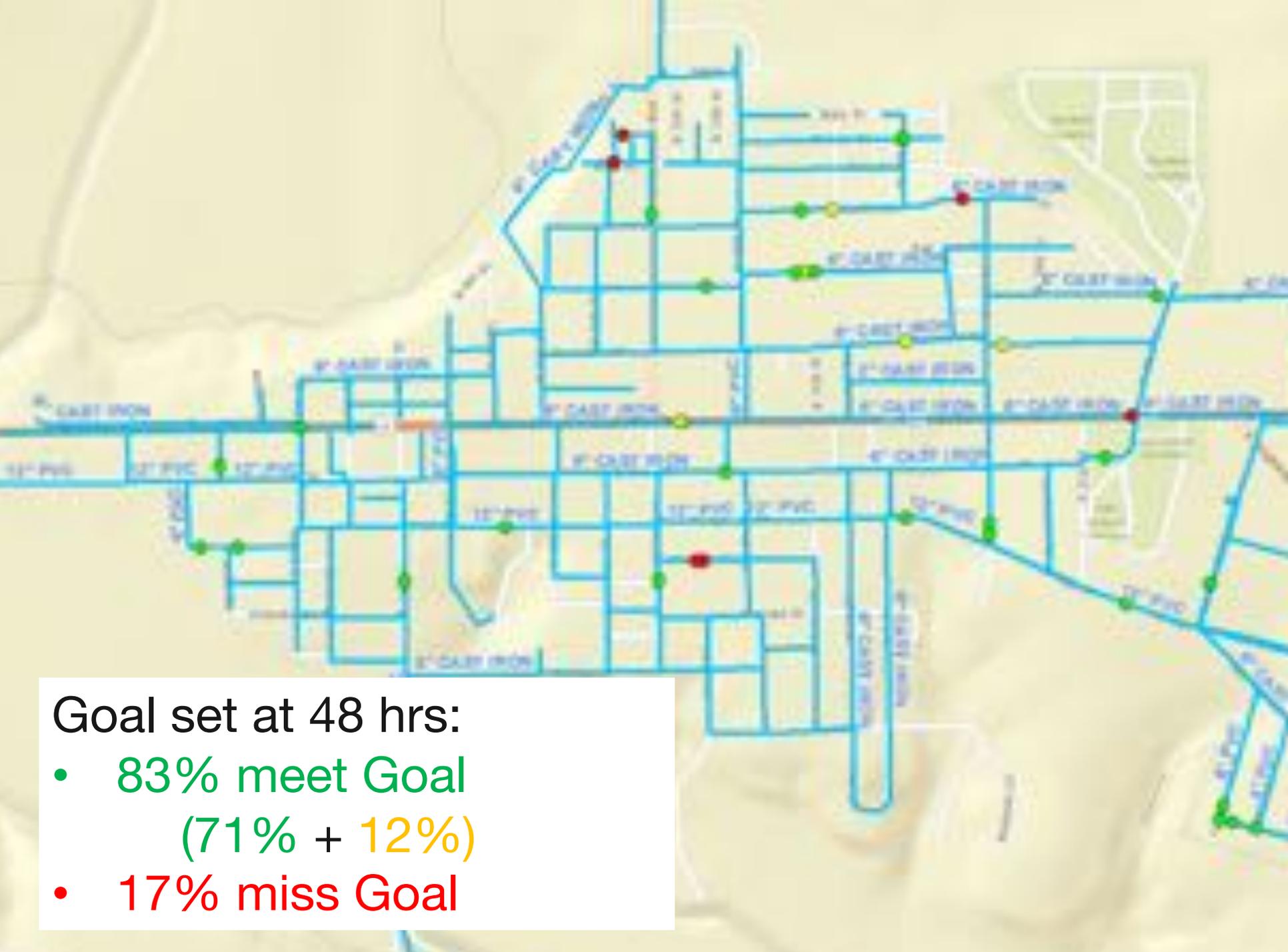
**Level of Service**

**Why**

Improved  
Response  
Time

What





Goal set at 48 hrs:

- 83% meet Goal  
(71% + 12%)
- 17% miss Goal

**Why**

# Water Loss Estimates

**What**



What



# Put it all together:

(This is one of many orifice flow formulas)

$$Q = 449 C_d A \sqrt{2gh}$$

Where:

Q = flow (gmp)

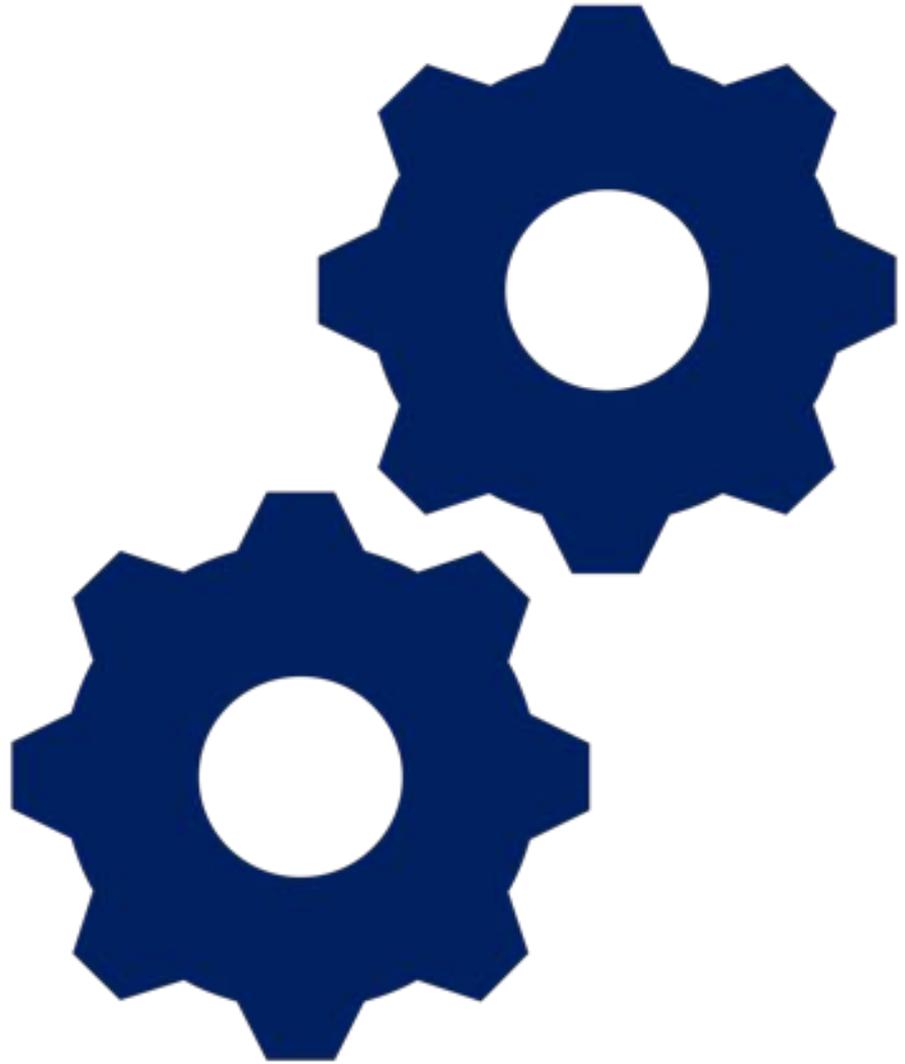
$C_d$  = discharge coefficient

A = orifice area (ft<sup>2</sup>)

g = gravity (32.2 ft/s<sup>2</sup>)

h = head (ft)

**Why**

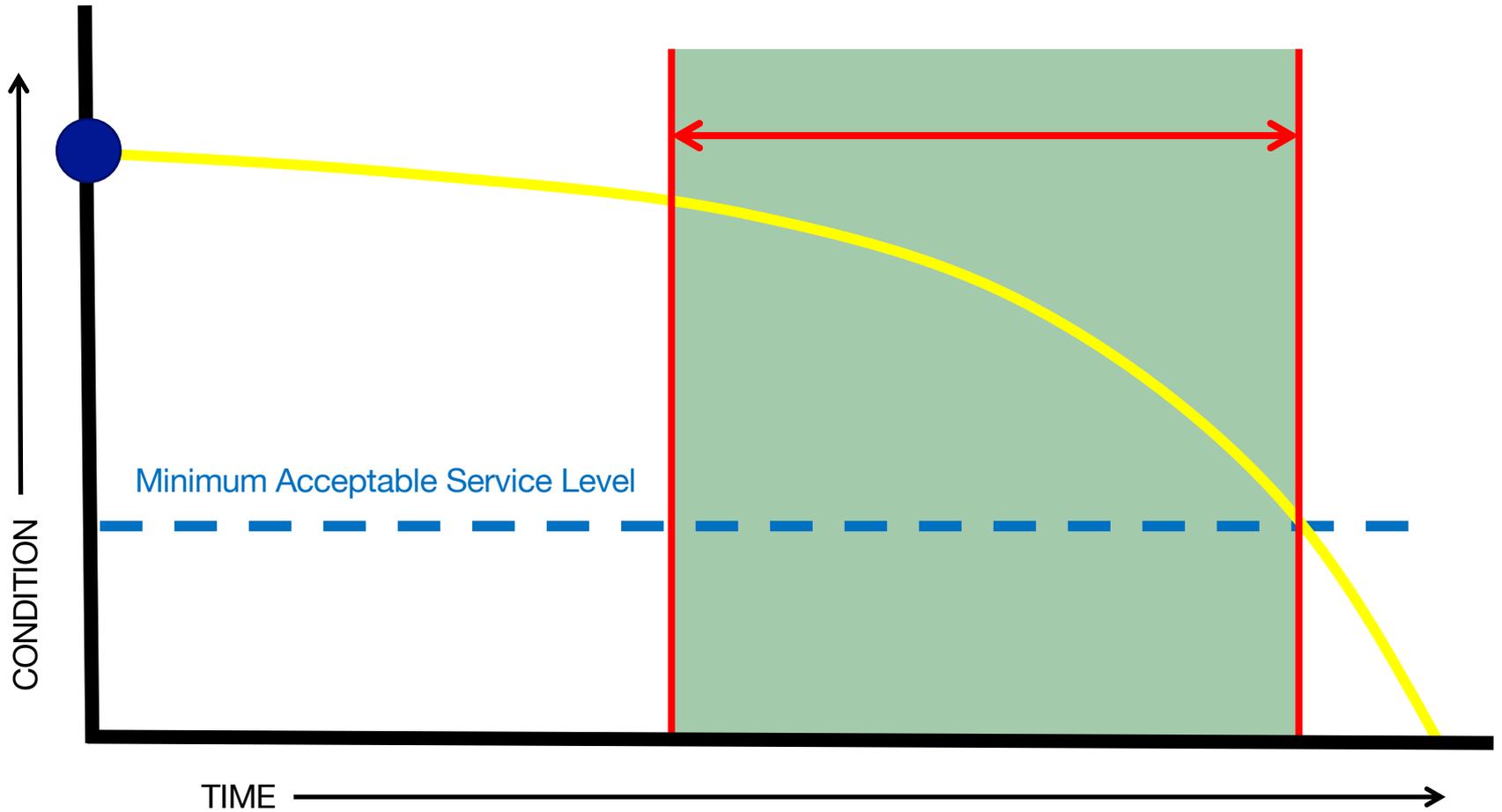


**Assets**

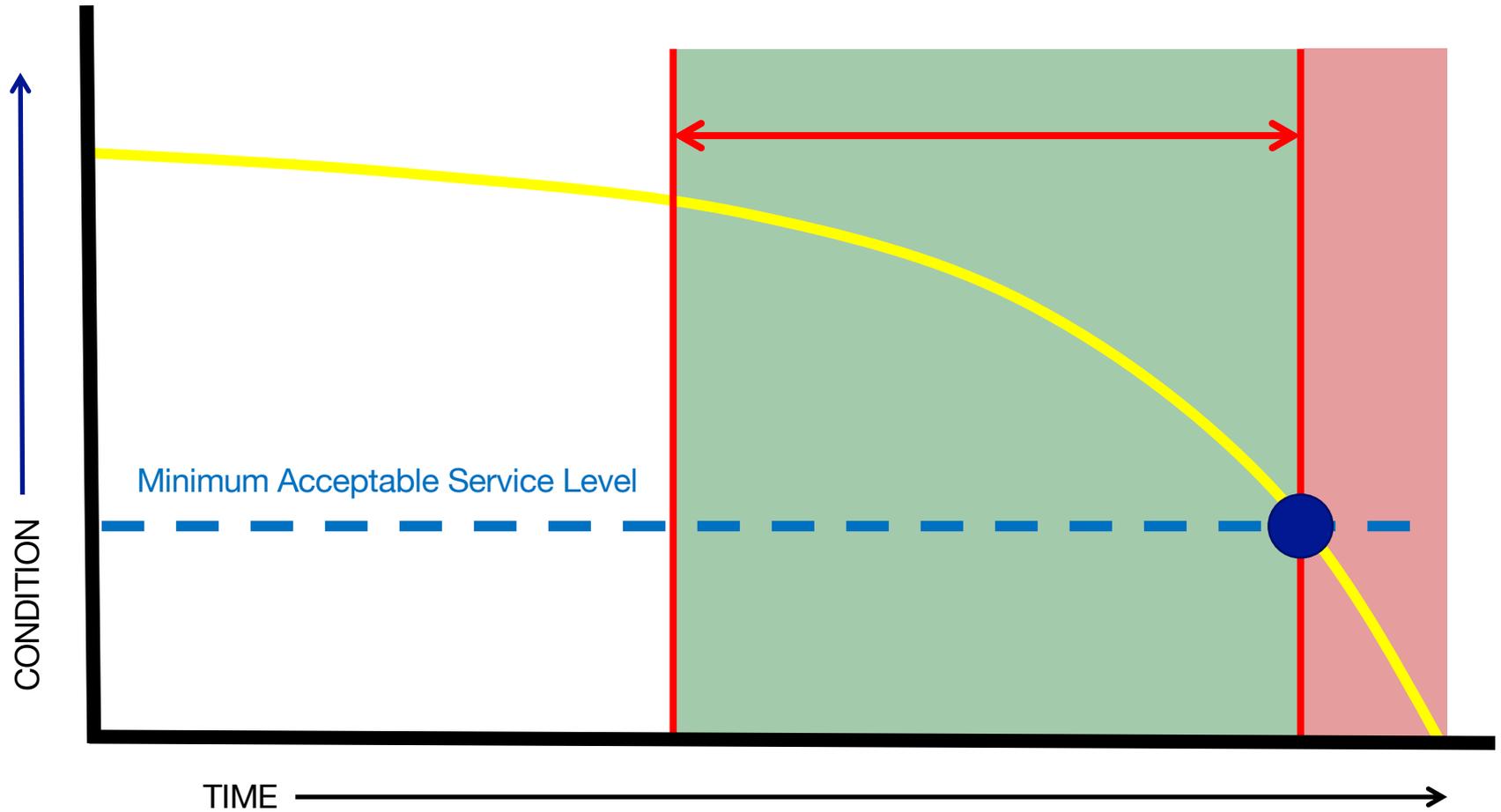
**Why**

Tracking Pipe  
Condition

# Condition Curve



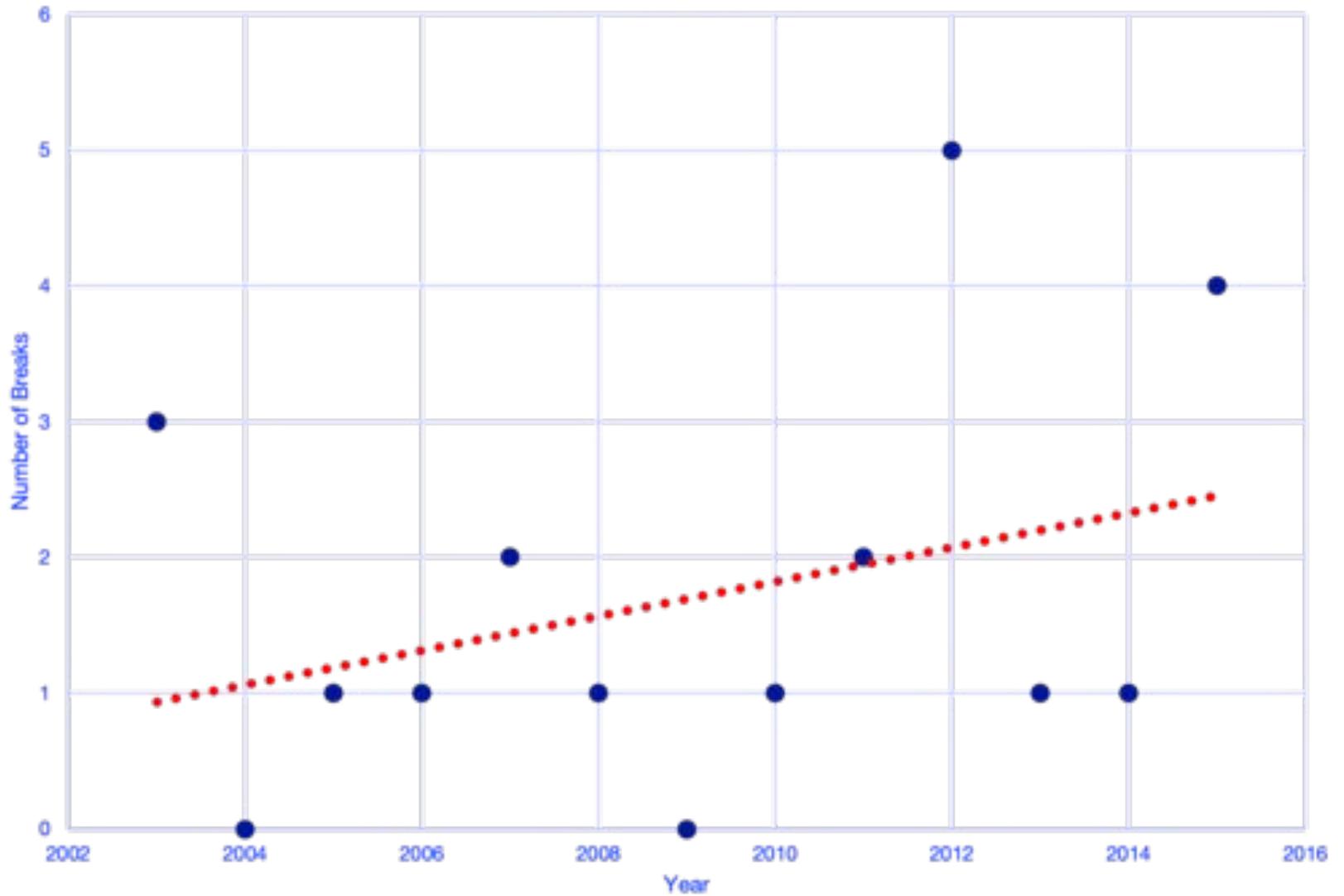
# Condition Curve







Breaks vs Year

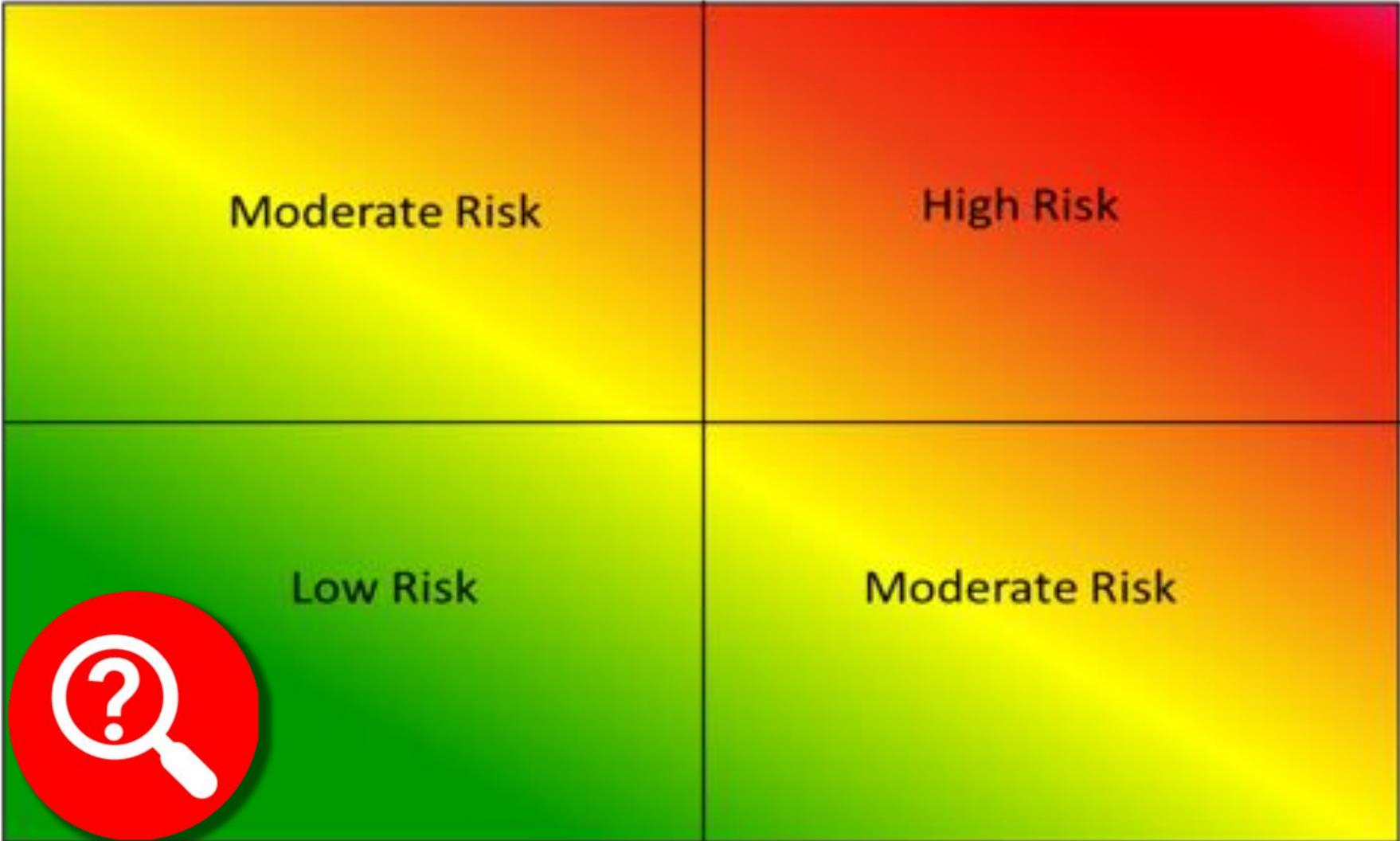


**Why**



**Criticality**

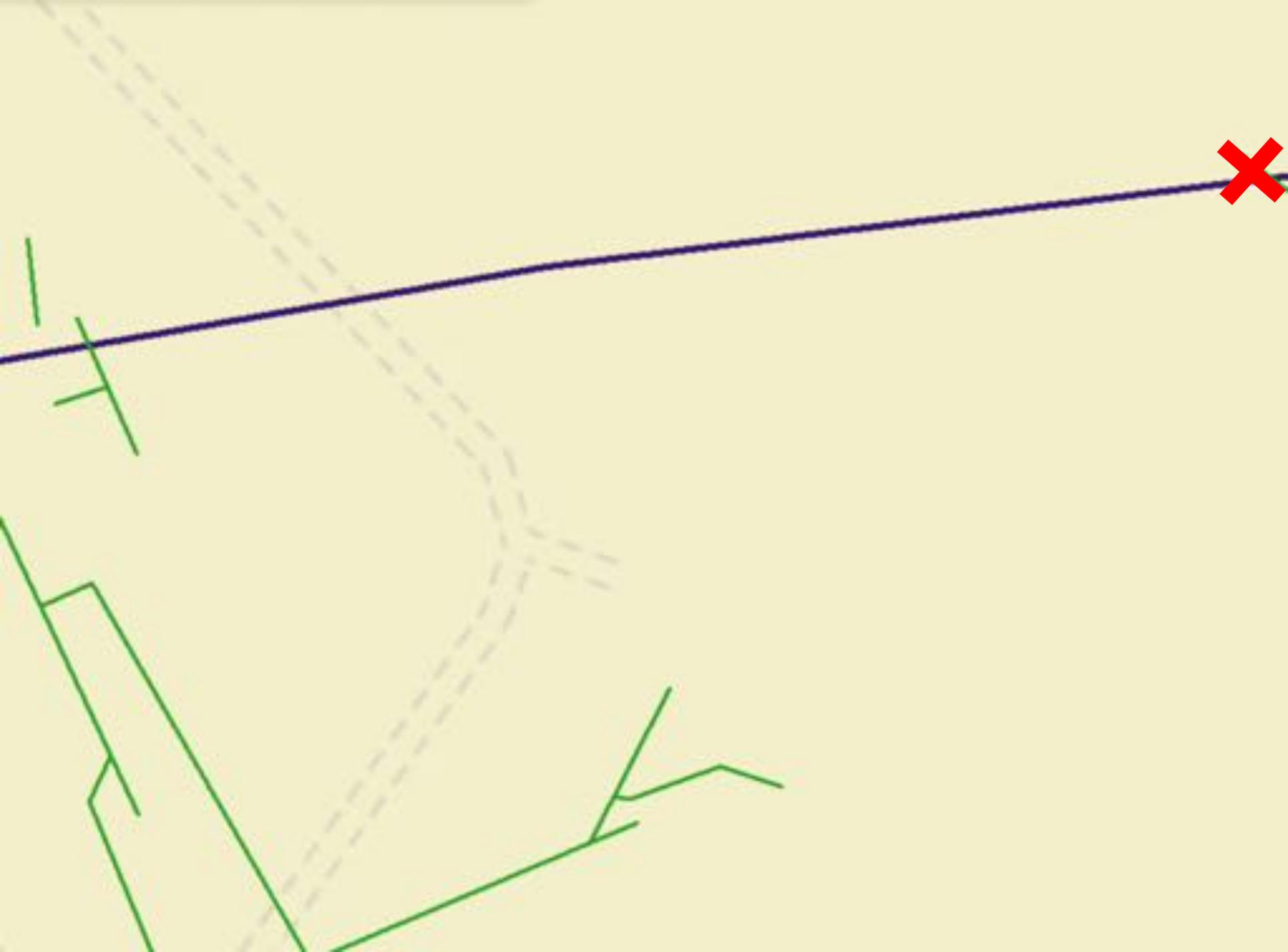
CONSEQUENCE OF FAILURE ↑

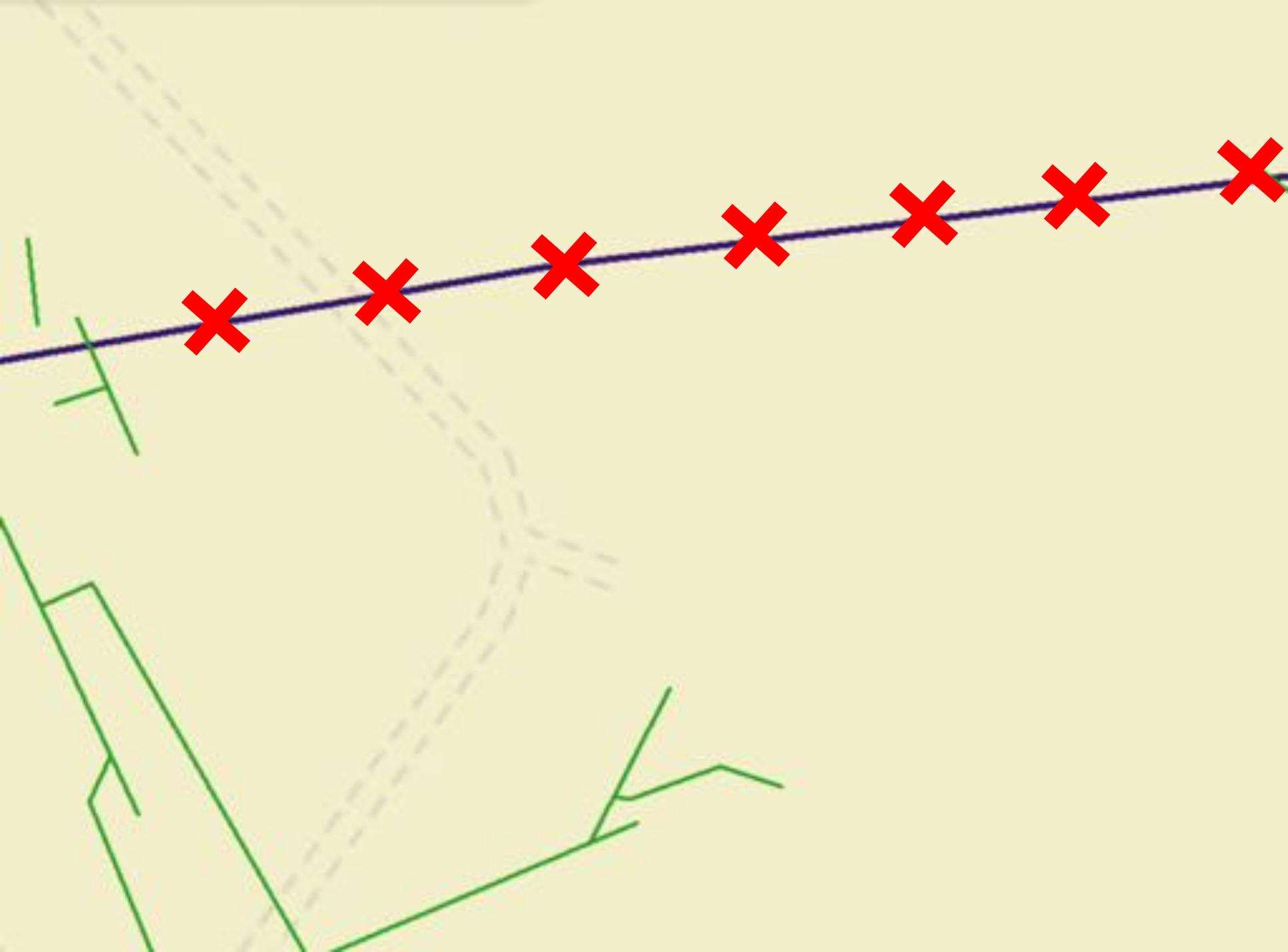


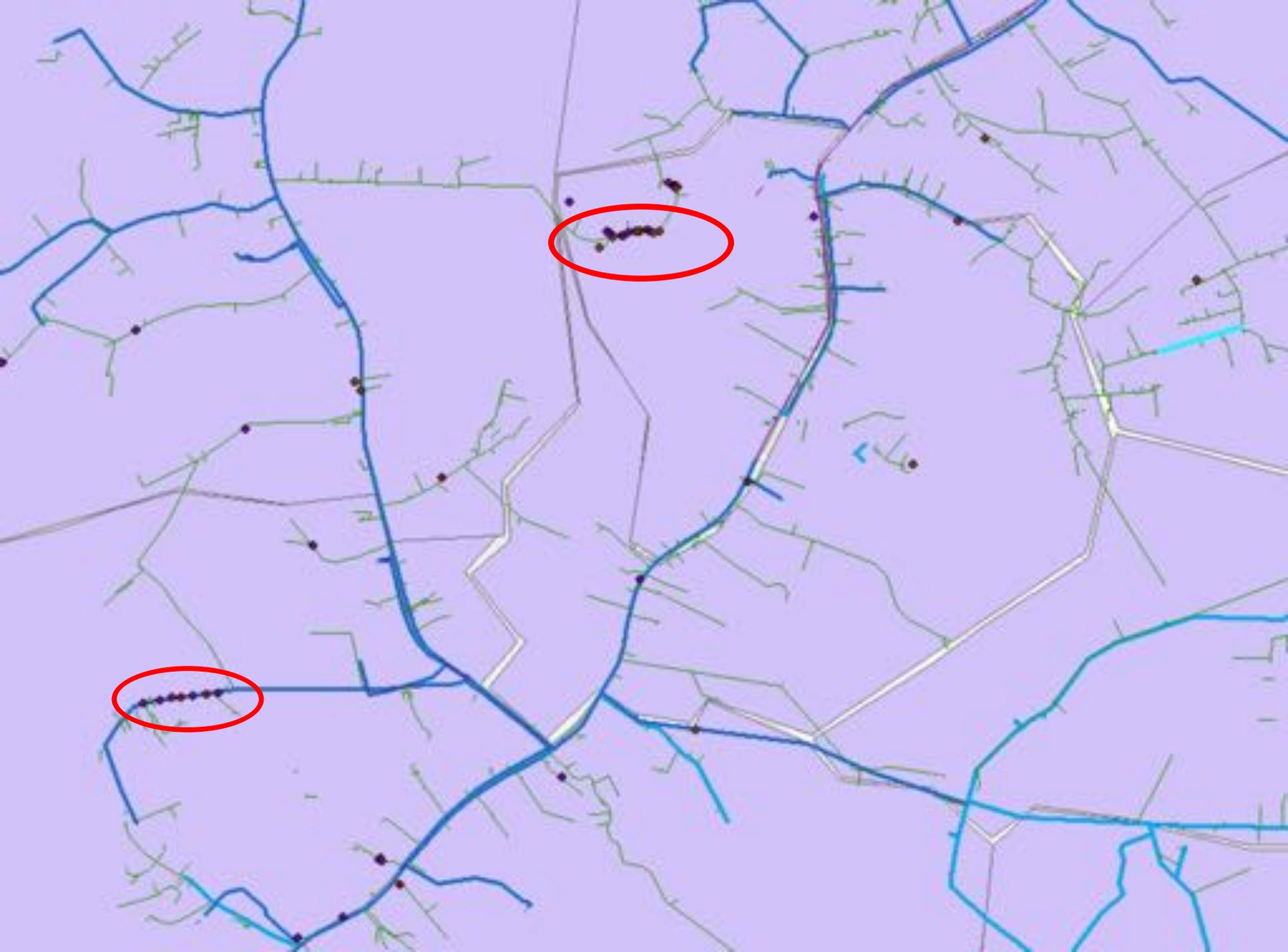
PROBABILITY OF FAILURE →



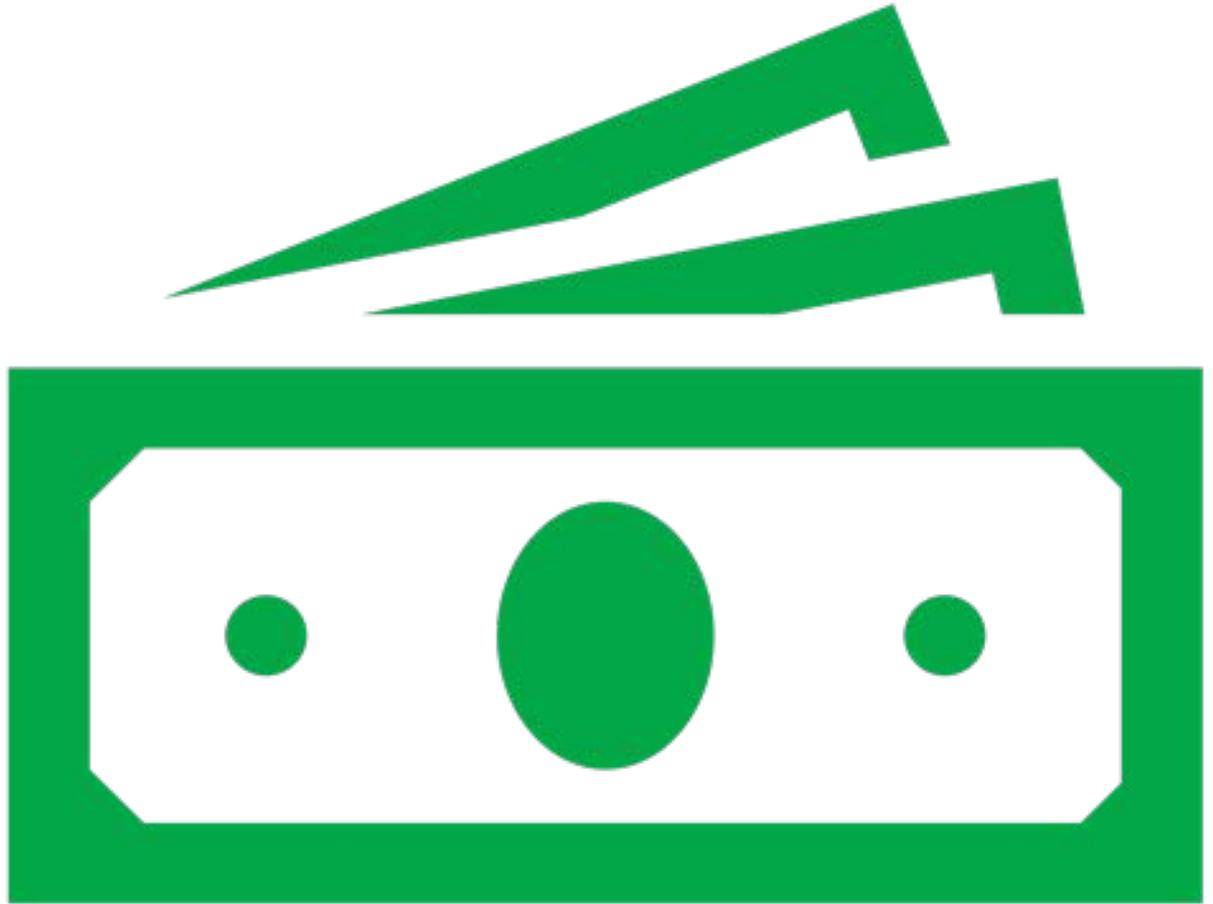








**Why**



**Funding**

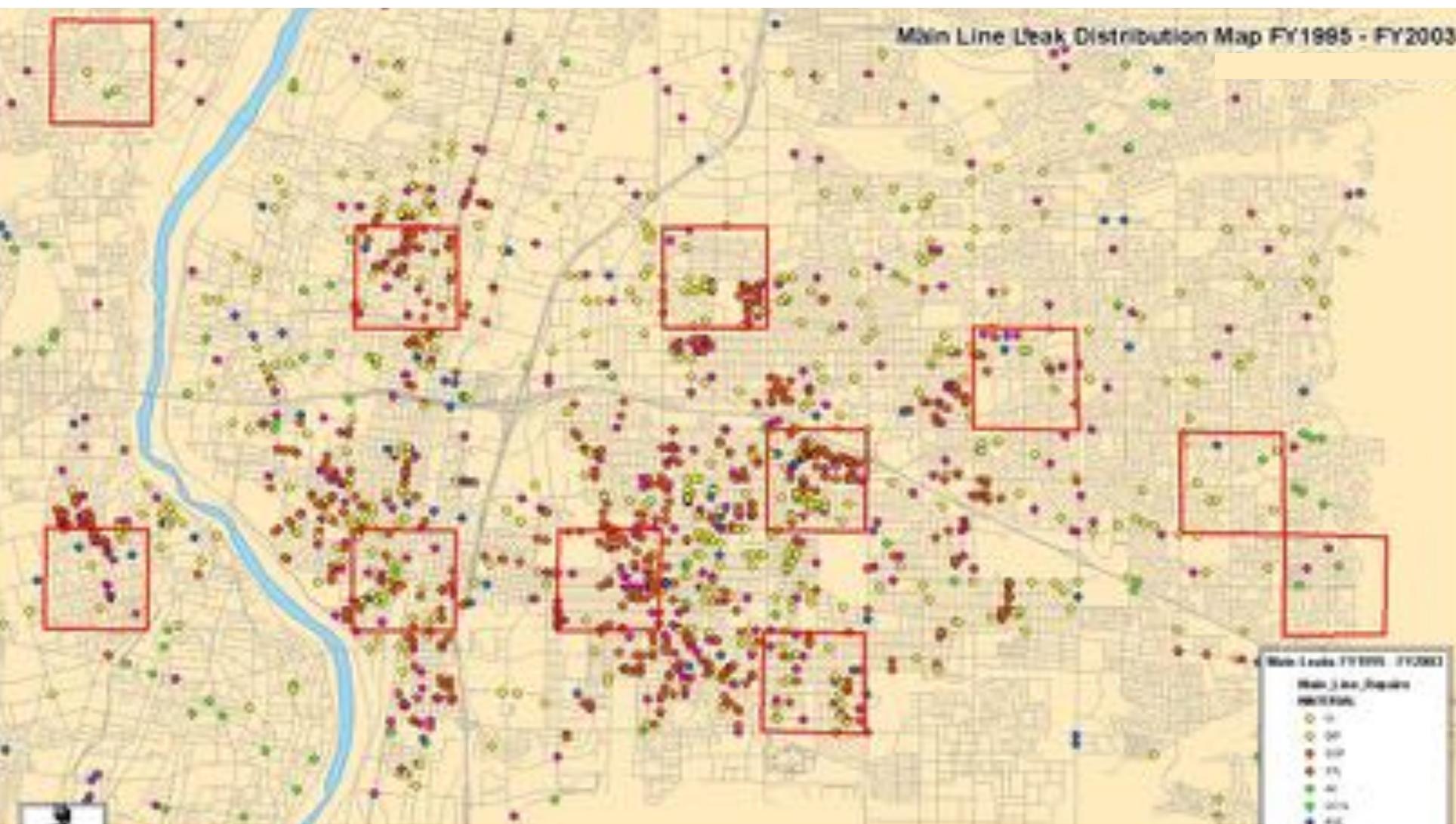
**Why**

Effective use  
of budgeted  
funds.

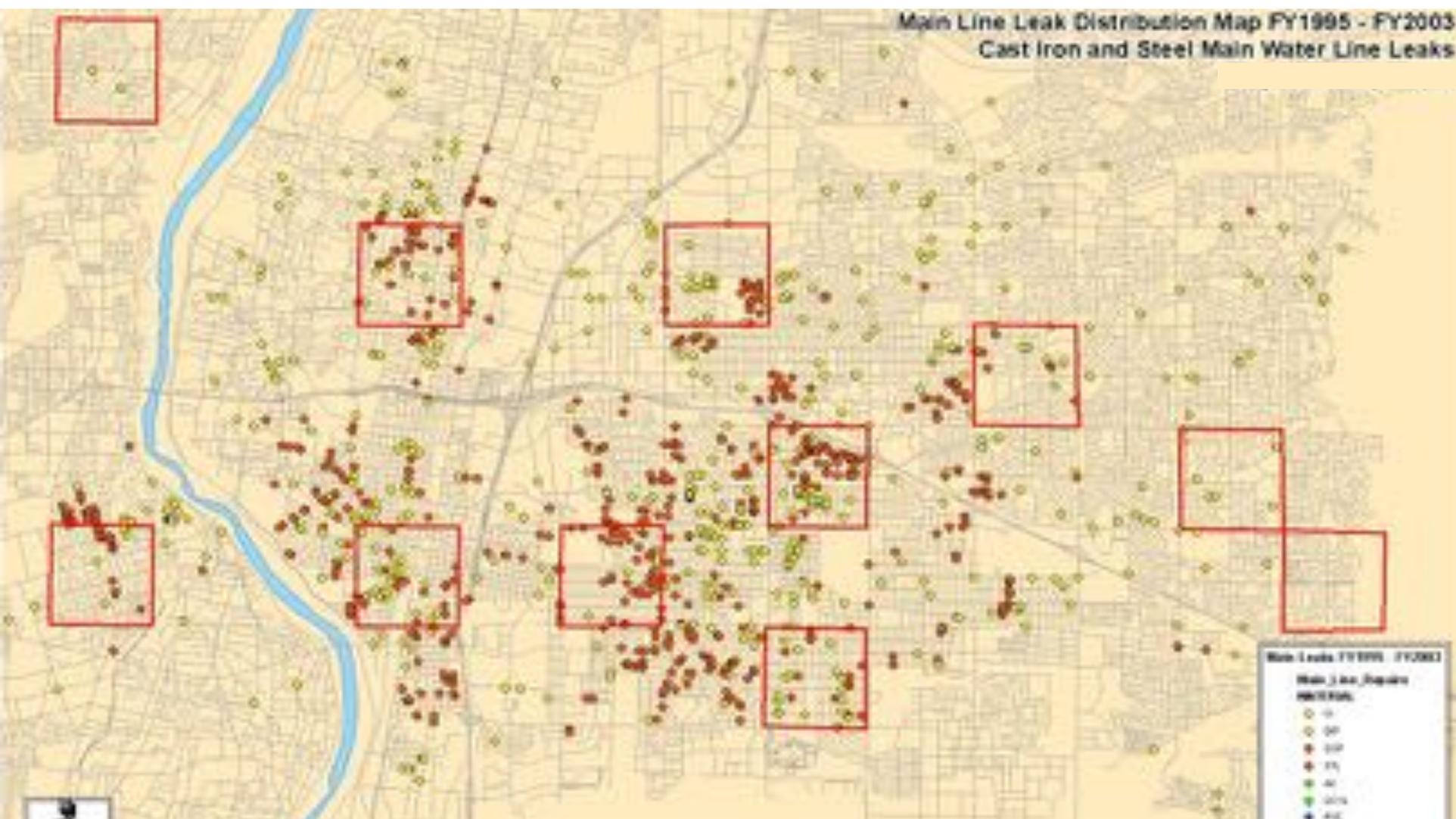




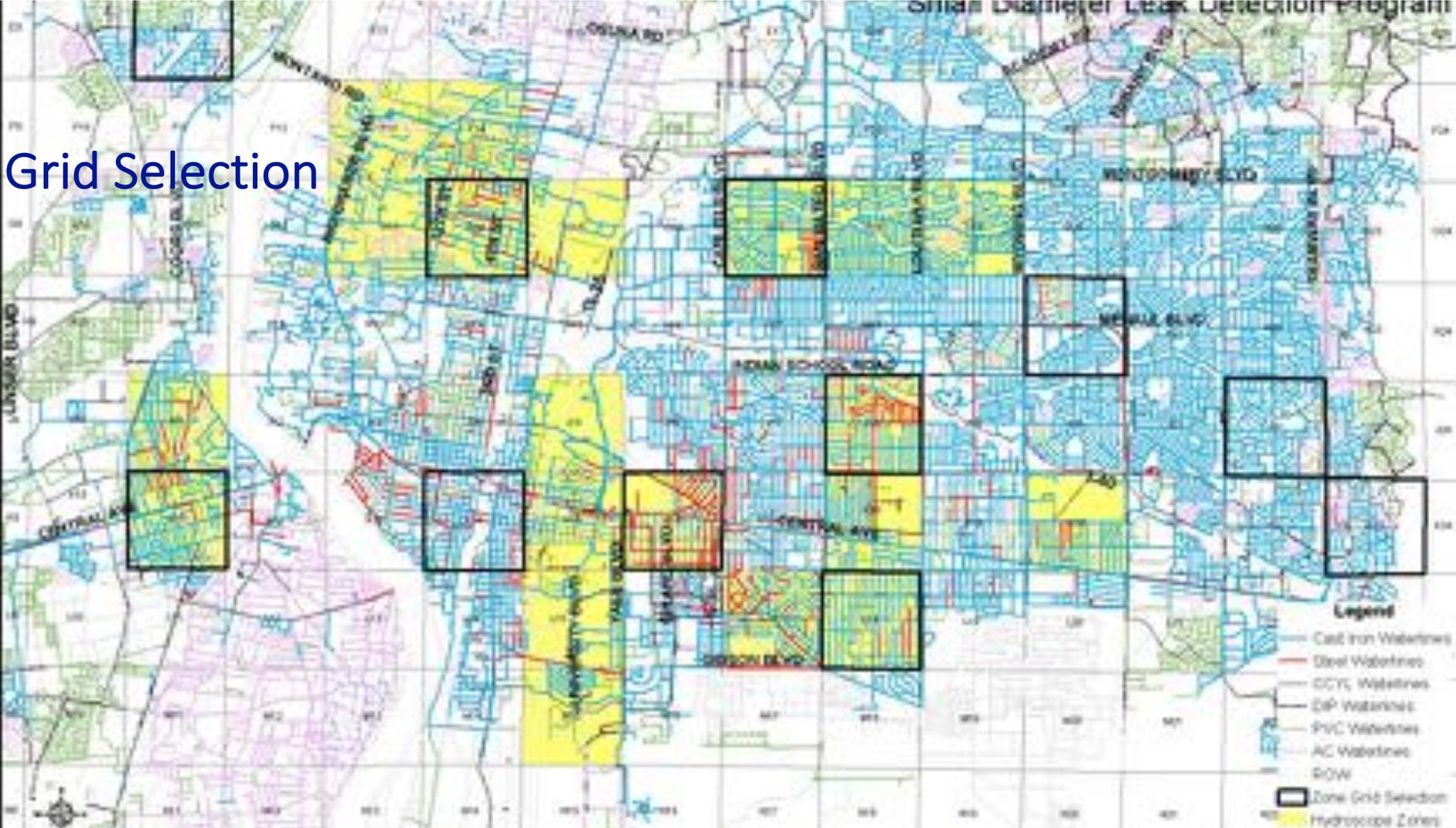
Main Line Leak Distribution Map FY1995 - FY2003



Main Line Leak Distribution Map FY1995 - FY2003  
Cast Iron and Steel Main Water Line Leaks

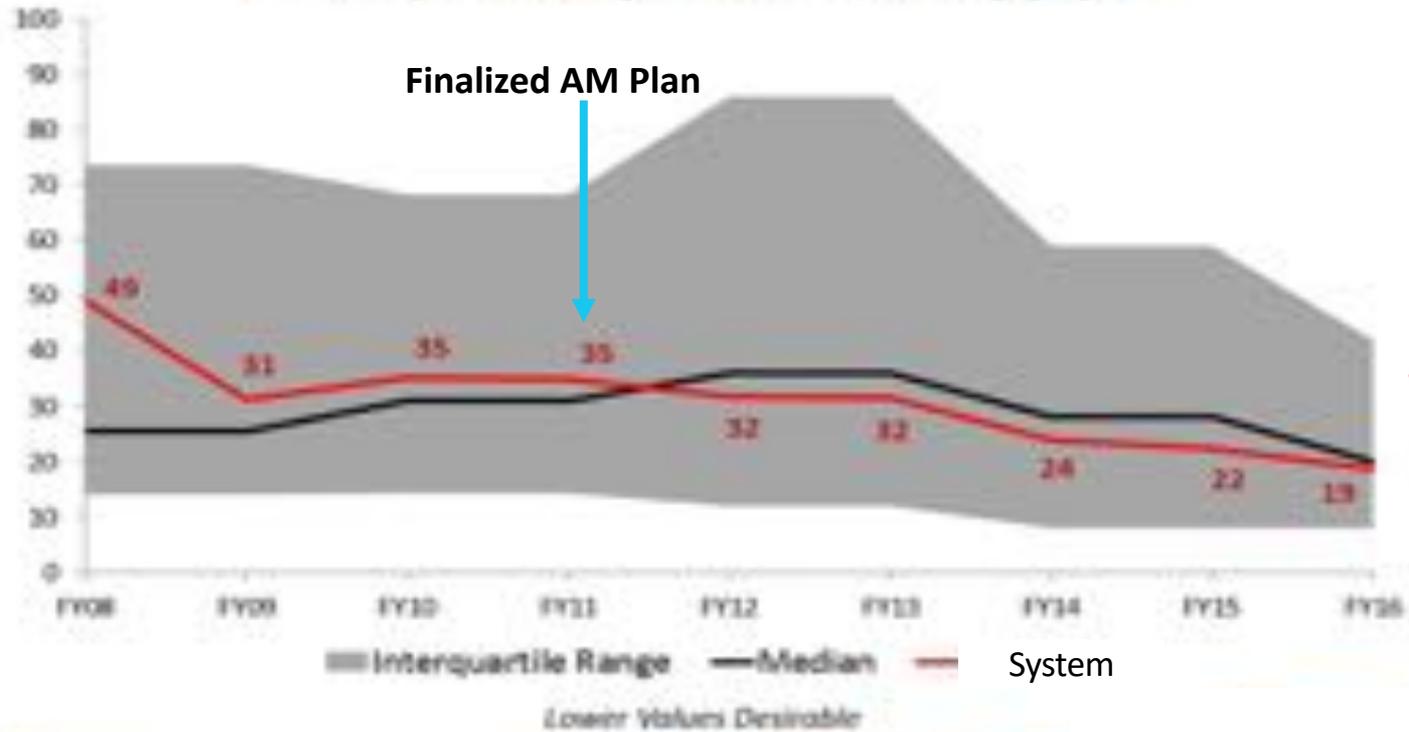


# Grid Selection



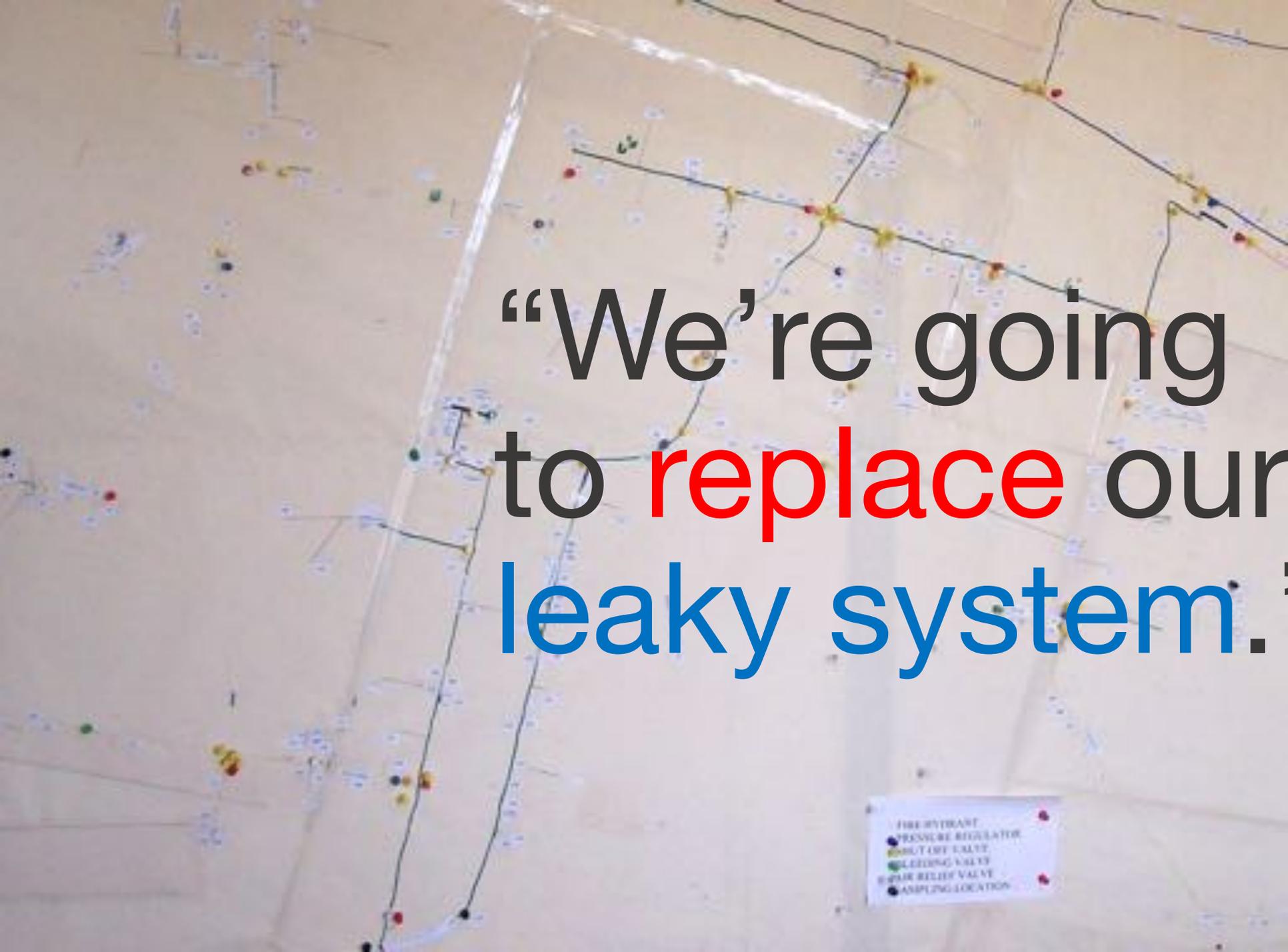
# Water Line Integrity

*Leaks/breaks per 100 miles of pipe*



**Why**

# Capital Improvement Planning



“We’re going  
to **replace** our  
**leaky system.**”

- FIRE HYDRANT
- PRESSURE REGULATOR
- SHUT OFF VALVE
- BLEEDING VALVE
- AIR RELIEF VALVE
- SAMPLING LOCATION

**What**

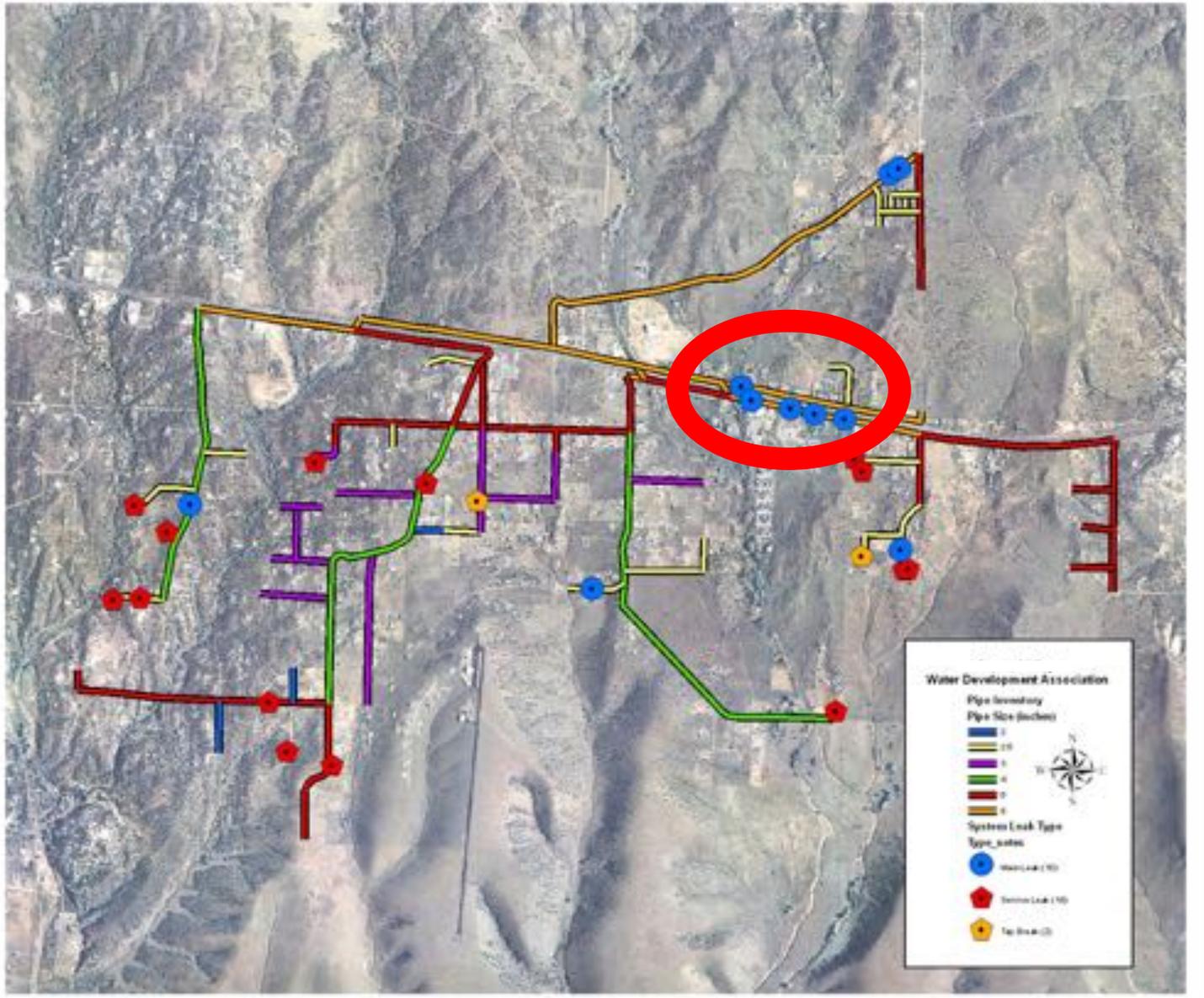


What

type of repair  
was done?

What





What

The same  
attributes  
are relevant  
to many  
problems.

**How**

should I  
gather &  
store data?







Address Or Location: ZECO Chemical Date: January 18 / 2002 Time Reported: 8:00 AM

Water Main Size: 2" Type Of Water Main: Copper Service Depth: 6.0 Backfilled Used: Fill Dirt

Leak Caused By: Split: \_\_\_ Blow Out: \_\_\_ Hub Area: \_\_\_ Worn Out Bolts: \_\_\_ Service Saddle: \_\_\_

Galvanize Fittings: \_\_\_ Lead Joints: \_\_\_ Copper Fittings: \_\_\_ Old Repair Clamp: \_\_\_ Gaskets: \_\_\_

Other Related Problems Might Be: External Corrosion: \_\_\_ Pipe Deterioration: \_\_\_ Internal Pitting: \_\_\_

#### Surface Condition

Street Surface: Paved Area: \_\_\_ Unpaved Area: Yes Sidewalk Area: \_\_\_ Driveway Area: \_\_\_ Alleyway: \_\_\_

Weather Conditions: Icy Roads: \_\_\_ Snowing: \_\_\_ Rained: \_\_\_ Windy: \_\_\_ Sunny: Yes Working At Night: \_\_\_

#### Office Information

Reported By: Tina (Dispatcher) Title: City Dispatcher Previous Breaks In that Area: Yes

Starting Time: 9:00 AM Ending Time: 10:30 AM Traffic Control Removed and Inventoried: Yes

Area Of Town: East: ✓ West: \_\_\_ South: \_\_\_ North: \_\_\_ Line Locate No. : 2007020827

Known Utilities: Gas: \_\_\_ Sewer: \_\_\_ Phone: Yes Water: \_\_\_ Electrical: \_\_\_ Cable TV: \_\_\_ Other: \_\_\_

Property Damage: None

Crew Leader: Ernest Jim Unit 255 Stand-by Call: No Assigned by: P. Silva

#### Leak Diagram Information

2" Meter Box

## DAILY WATER DISTRIBUTION CALLS

### REPORT INFORMATION

TODAY'S DATE: **Feb 14, 2011 1:06 PM**

REPORTED BY: **METRO** NAMES: [REDACTED] PHONE #: **722-2002**

DATE REPORTED: **Feb 9, 2011** TIME REPORTED: **7:00**  AM  PM

ADDRESS: **210 LINCOLN AVE**

TYPE OF CUSTOMER(S) AFFECTED: **RESIDENTIAL** WEATHER: **SUNNY**

CONTACT NAME(S): [REDACTED] PHONE #: [REDACTED]

COMMENTS: **WATER LEAK.**

### ON-SITE INFORMATION

ON-SITE CONTACT: [REDACTED] CONTACT PHONE #: [REDACTED] JURISDICTION: **OTHER**

INVESTIGATED BY: [REDACTED] INSURANCE CLAIM FILED?: **NO** LEFT NOTICE?: **NO**

LOW PRESSURE  WATER QUALITY  WATER IN BASEMENT  TEST METER  HIGH CONSUMPTION  METER PROBLEMS

PRIVATE PLUMBING  PRIVATE SEWER  FROZEN SERVICE  RELOCATED METER BOX  INSTALLED RADIO READ METER

### REPAIR INFORMATION

START DATE: **Feb 10, 2011** START TIME: **7:00**  AM  PM ON CALL?: **YES** FOLLOW UP?: **NO**

COMPLETION DATE: **Feb 10, 2011** COMPLETION TIME: **8:00**  AM  PM CALL BACK?: **NO**

CREWMEN & UNIT(S) ON SITE: [REDACTED]

COMMENTS: **WE DIG UP 1ST TRENCH WATER STILL COMING OUT FURTHER EAST SO WE SPOT JUMPED MORE TO THE EAST 50 FT. OPEN 2ND TRENCH FOUND THE LEAK BETWEEN 2 GAS LINES & 2 SEWER LINES EXPOSE THE PIPE, (2) 1/4" HOLES ABOUT 6" APART ON CAST IRON RIGHT NEXT TO HUB, INSTALLED (2) SADDLES W/ CORPS. THEN RE-ENERGIZED THE 4" LINE.**

### FOR SUPERVISOR USE ONLY

APPROVED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

[Print Form](#)

[Clear Form](#)

Pictures?  
GPS?  
Other?

**How**

Use formats  
you can  
search and  
sort.

**How**

GIS

Work order  
database

Excel, etc.

**How**

can I gather  
data?

**How**

do I get GPS  
coordinates?

# How



**How**

Your phone:  
turn on  
location  
services for  
the camera

# Image details



Info

Add a Title  
IMG\_6476.JPG  
November 7, 2018 10:30:17 AM

Apple iPhone 6s  
iPhone 6s back camera 4.15mm f/2.2  
3024 x 4032 5.7 MB

ISO 25 4.15mm 0 ev f/2.2 1/761

Add a Description

Add a Keyword

+ Add Faces

Albuquerque, New Mexico, United States

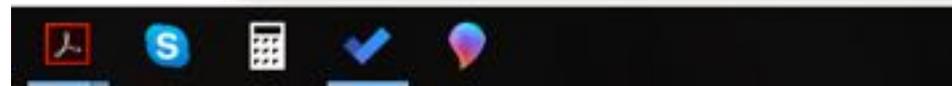
20180725\_202714[1768].jpg Properties

General Security **Details** Previous Versions

Property	Value
Saturation	
Sharpness	
White balance	Auto
Photometric interpretation	
Digital zoom	
EXIF version	0220
GPS	
Latitude	19; 29; 38.461100000000528
Longitude	154; 56; 41.308700000005217
Altitude	214.076
File	
Name	20180725_202714[1768].jpg
Item type	JPG File
Folder path	C:\Users\inal\Pictures
Date created	9/24/2018 10:34 AM
Date modified	9/24/2018 10:34 AM
Size	3.58 MB
Attributes	A

[Remove Properties and Personal Information](#)

OK Cancel Apply



**How**

Image EXIF  
viewer app.



IMG\_6491.JPG 19 minutes ago  
4032 x 3024 (4.9 MB) Midtown - University,Albu...

f/2.2 1/339 seconds ISO 25  
4 mm iPhone 6s

Aperture f/2.2  
(F-number)  
ISO Sensitivity ISO 25  
Focal Length 4 mm  
Focal Length in 35 mm 29 mm

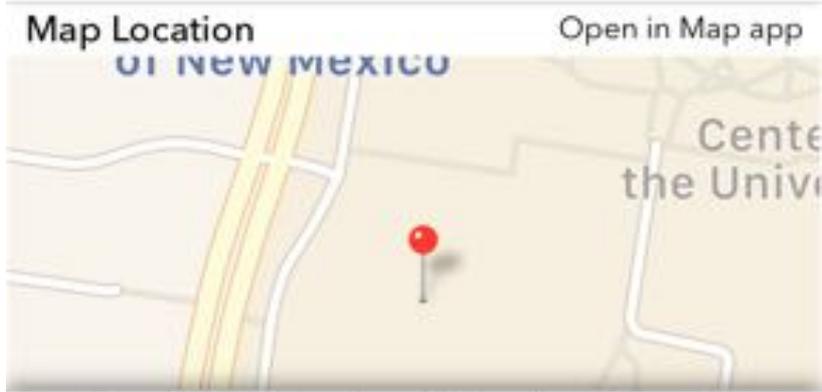
Delete Photo Remove Location Remove EXIF Edit EXIF



Serial Number  
User Comment  
Keywords  
Title  
Headline  
Caption

GPS 35.083389°  
-106.625167°

GPS Direction 281.157562244518  
8 M



Delete Photo Remove Location Remove EXIF Edit EXIF



IMG\_6494.JPG 11 minutes ago  
4032 x 3024 (4.8 MB) Midtown - University,Albu...

f/2.2 1/337 seconds ISO 25  
4 mm iPhone 6s

Aperture (F-number) f/2.2  
ISO Sensitivity ISO 25  
Focal Length 4 mm  
Focal Length in 35 mm 29 mm

Delete Photo Remove Location Remove EXIF Edit EXIF

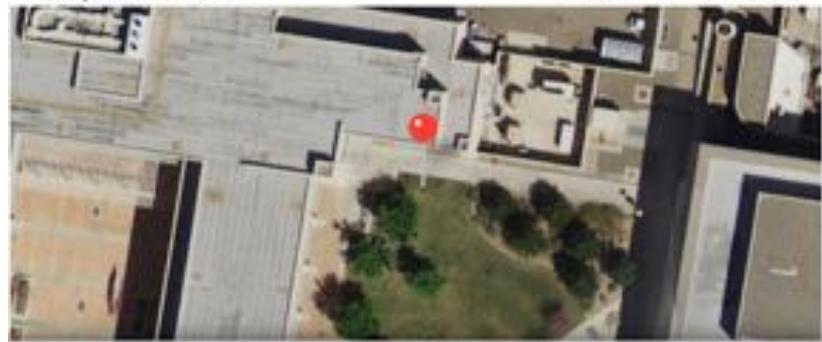


Serial Number  
User Comment  
Keywords  
Title  
Headline  
Caption

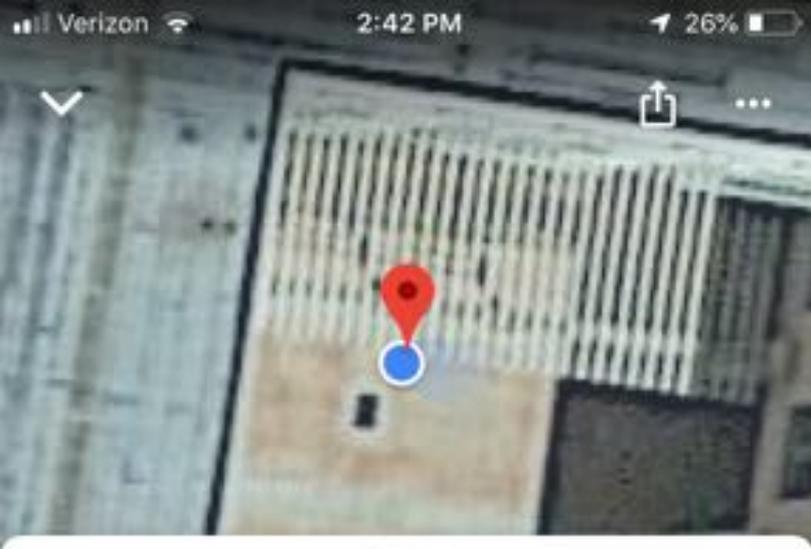
GPS 35.083370°  
-106.625197°

GPS Direction 277.269758461928  
M

Map Location Open in Map app



Delete Photo Remove Location Remove EXIF Edit EXIF



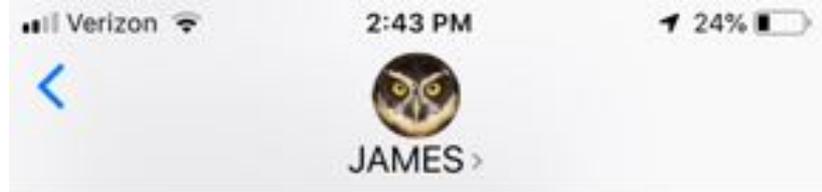
### Dropped Pin

near Central Campus, Albuquerque, NM, USA

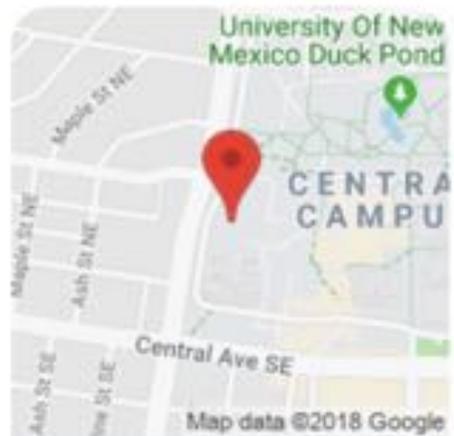
[Start \(1 min\)](#) [Directions](#)

- [SAVE](#)
- [LABEL](#)
- [SHARE](#)
- [DOWNLOAD](#)

[Measure distance](#)



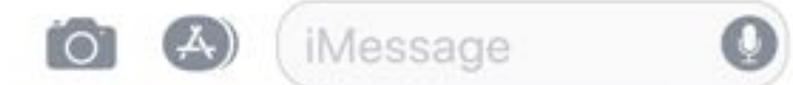
Albuquerque, NM, USA



35°05'00.1"N  
106°37'32.2"W  
goo.gl

Dropped Pin  
near Central Campus,  
Albuquerque, NM, USA

Delivered



GNSS SURVEYOR

⊖  
⊕  
50% AOS

SPEED	TIME
0.0	---
ALTITUDE	ACCURACY
1478	36.6
16:32	



GPS Track

Latitude: 33.822871° N  
Longitude: 111.914551° W

Position Accuracy: 46.1 ft  
Horizontal Accuracy: 37.1 ft  
Vertical Accuracy: 28.1 ft

UTC Time: 2015.05.22 16:32

Satellites in Use: 10

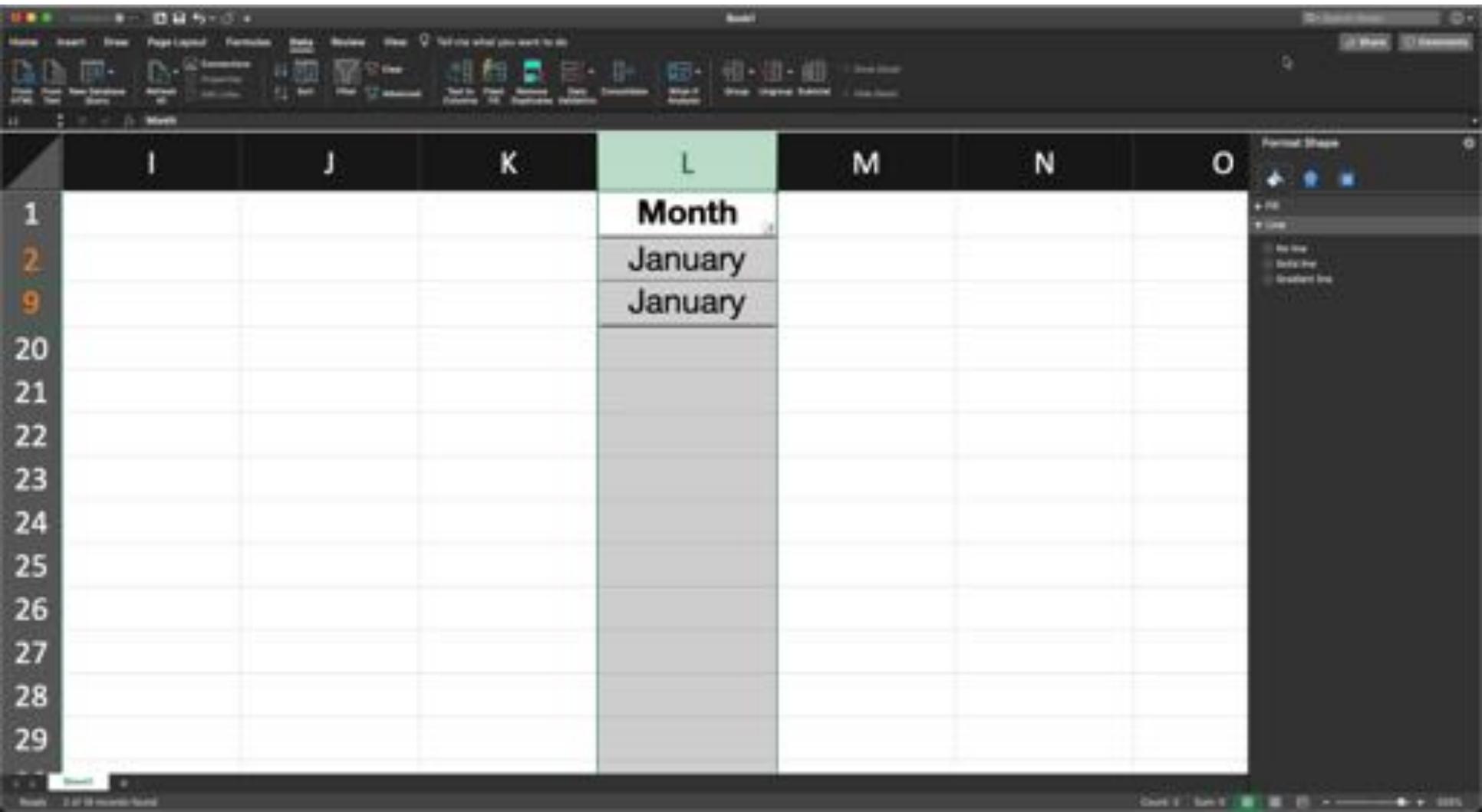
# Data format:

The image shows a screenshot of an Excel spreadsheet with a dark theme. The spreadsheet has columns labeled I through O and rows numbered 1 through 13. Column L is highlighted in green and contains the following data from row 1 to row 9:

Month
January
Jan
1
01
Jan
1
01
January

The right side of the screenshot shows the 'Format Shape' task pane with options for fill, line, and gradient fill.

# Data format:



The image shows a screenshot of an Excel spreadsheet. The spreadsheet has columns labeled I, J, K, L, M, N, and O, and rows labeled 1 through 29. The cell at the intersection of column L and row 1 is highlighted in green and contains the text "Month". The cell at the intersection of column L and row 2 is highlighted in grey and contains the text "January". The cell at the intersection of column L and row 9 is highlighted in grey and contains the text "January". The rest of the spreadsheet is empty. The Excel ribbon is visible at the top, and the "Format Shape" task pane is visible on the right side.

	I	J	K	L	M	N	O
1				Month			
2				January			
9				January			
20							
21							
22							
23							
24							
25							
26							
27							
28							
29							

**How**

Consistency  
matters.  
Apps can  
help you.

**How**

Use phone &  
tablet based  
collection  
apps.

# fulerum

# How



# How

takeaway - Google Search x Fulcrum - Mobile Location L... x

https://web.fulcrumapp.com/apps/1d1ac142-d6dd-483e-89ba-7b08db74a875/edit

**fulcrum** Pipe Breaks Preview App Unfit

**Fields** **Layout** **Settings** Fields: 26

**Basic**

- Text
- Numeric
- Yes/No
- Date
- Time

**Choice**

- Single Choice
- Multiple Choice
- Classification Field

**Design**

- Section
- Repeatable
- Label

**Media**

- Signature
- Photo
- Video
- Audio

**Advanced**

- Address
- Hyperlink
- Calculation
- Barcode
- Record Link

**Layout**

- Work Order Number
- Pipe Asset ID
- Pipe Material
- Pipe Diameter
- Photo
- Video
- Audio
- Break Type
- Break Cause
- Repair Type
- Longitudinal Crack Length
- Corrosion Hole (Diameter [in])
- Circumference Crack Percentage
- Circumferential Crack Length
- Hole Size In Inches
- Condition of Pipe Near Break
- Date Reported
- Time Reported
- Date Leak Isolated
- Time Leak Isolated
- Date Repair Completed
- Time Repair Completed
- Water Pressure (PSI)

**Settings**

**App Name**  
Pipe Breaks

**Description**  
A data collection app for pipe breaks.

**App Status**  
Active

**Record Title**  
Title (Work Order Number, Pipe Asset ID)

**Enable Status Field**  
Status Field (Enabled)

**Location Settings**  
Location Settings (Enabled)

**Data Events**  
Data Events

**Break Type**

Label: Break Type  
Description: A description of the type of break.  
Default Value: - No default value -  
Data Name: break\_type

Allow "Other"  
 Required field?  
 Specify choices here  
 Use a pre-defined choice list

**Choice**

- Circular Crack
- Corrosion
- Longitudinal Crack
- Leak at Joints
- Ball Split
- Fatigue
- Rock Impingement

Hidden?  
 Read-only field?  
 Default to previous value?

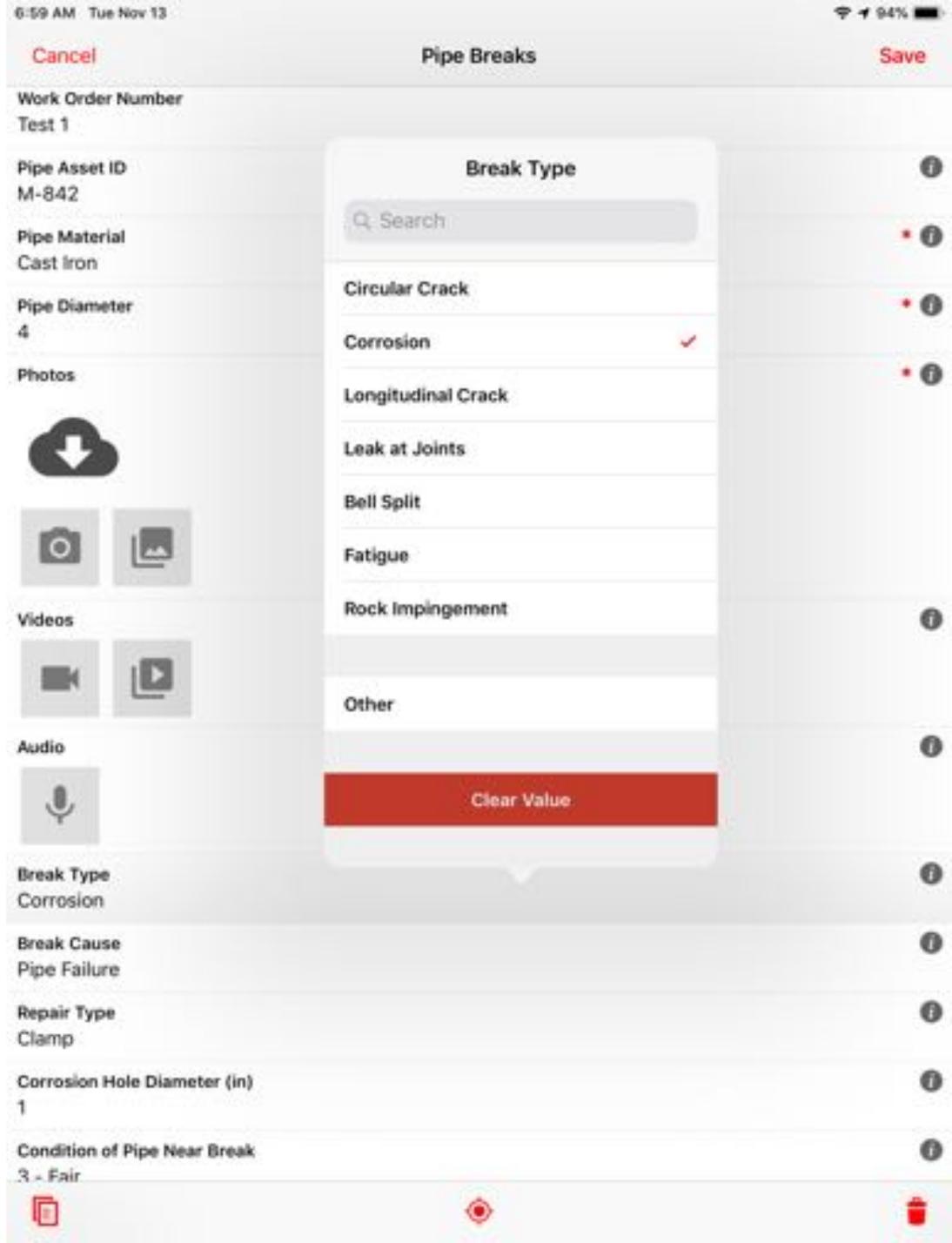
Min Selections:   
Max Selections:

**Visibility Rules** **Requirement Rules**

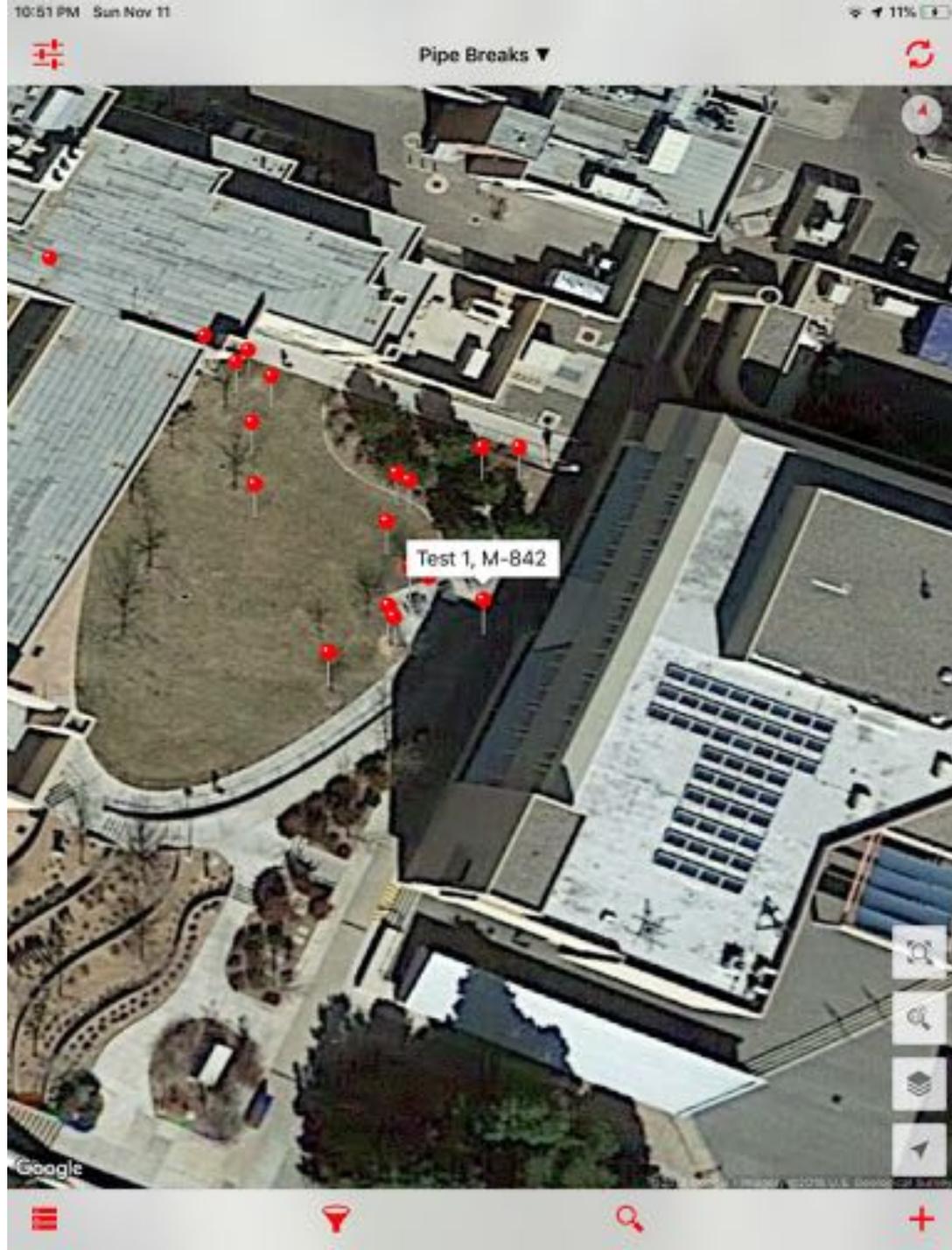
**This app has existing data.**  
You can make changes to this form, but removing fields will cause existing data in these fields to become unavailable. If you need to make more than a few changes, consider duplicating the app before making your changes.

See the [Information manual](#) to learn more about how to use the app designer.

# How



# How



# How

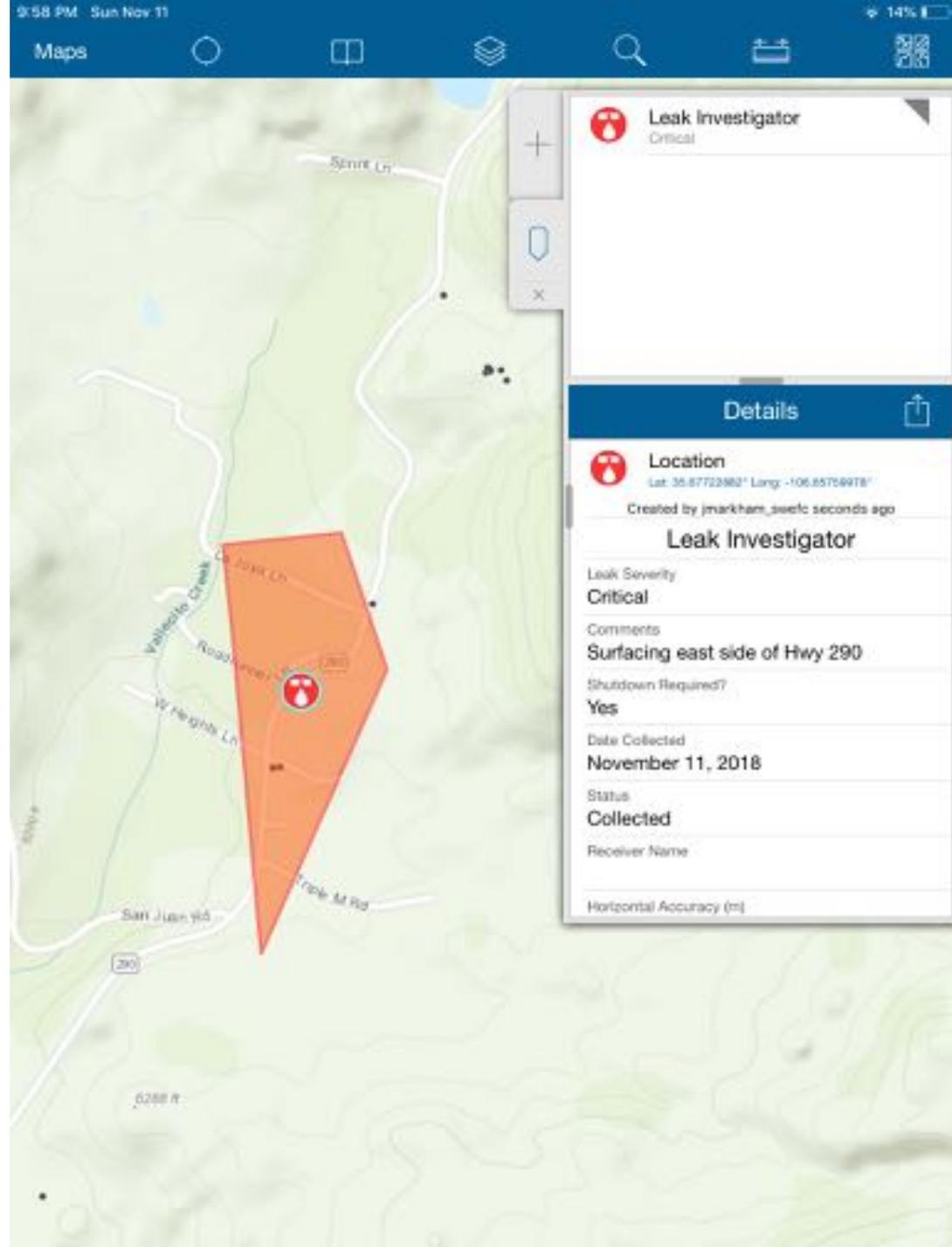


Collector  
for ArcGIS

Collect and update data in the field

esri

# How



How

should we  
store  
attribute  
data?

**How**

Use formats  
you can  
analyze.





