## Overview of Asset Management's 5 Core Components

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#### THE AM THOUGHT PROCESS CONSISTS OF 5 CORE COMPONENTS



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#### **ASSETS**

What assets do you manage, where are they, what condition are they in, and how much are they worth?

#### **FUNDING**

Do you have funding sources to provide the capital you need for O&M and replacement?

#### LIFE CYCLE

How long will your assets last? Are you maintaining them and preparing for replacement?

#### SERVICE LEVEL

What level of service do you want to provide for your customers?

#### CRITICALITY

How important is it that specific assets keep functioning?

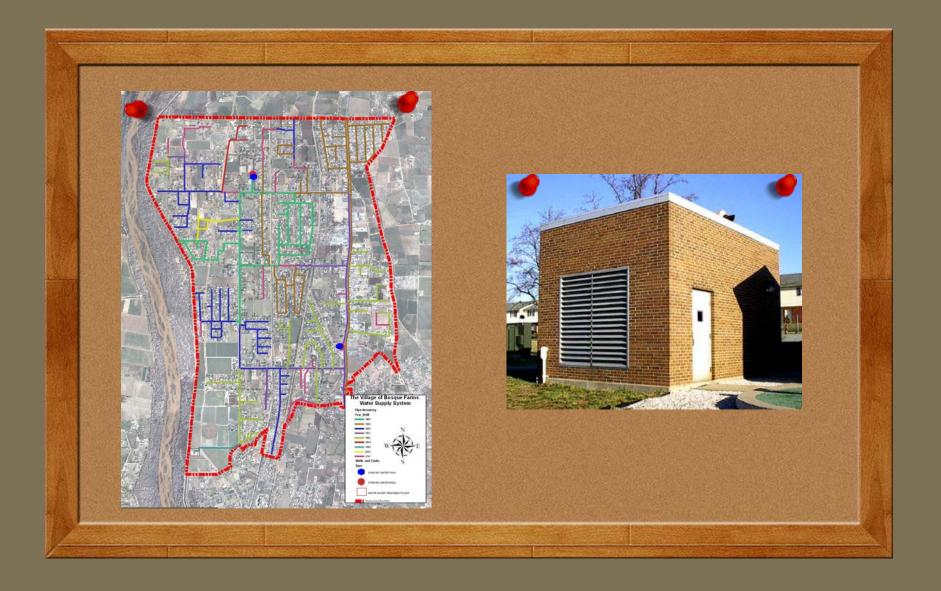
## CURRENT STATE OF THE ASSETS

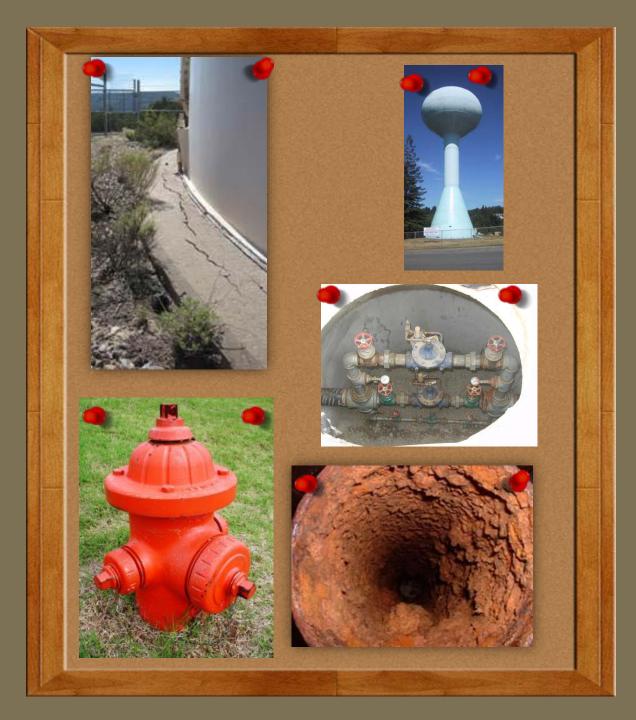
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## WHAT ASSETS DO YOU OWN?

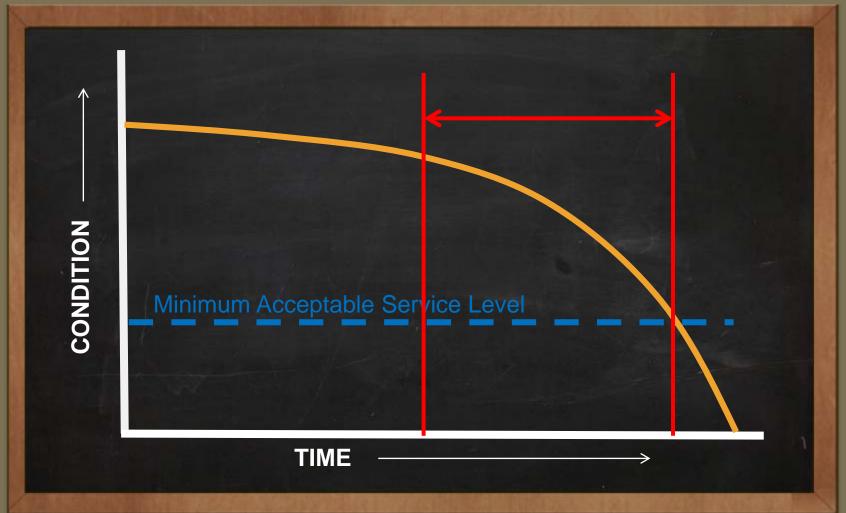
### WHERE ARE THEY LOCATED?





WHAT CONDITION ARE THEY IN?

## WHAT IS THEIR REMAINING USEFUL LIFE?



### WHAT IS THEIR REPLACEMENT VALUE?



## LEVEL OF SERVICE

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#### WATER UTILITIES ARE FIRST AND FOREMOST CUSTOMER SERVICE BUSINESSES



#### SO IT'S ALL ABOUT THE CUSTOMERS

#### CUSTOMER SERVICE IN ASSET MANAGEMENT TERMS

Defines the major goals of the utility (defines what level of service the utility will provide)



#### CALLED LEVEL OF SERVICE

## LEVEL OF SERVICE IS A CHANCE TO



#### What's really important

## HAVE A CONVERSATION WITH CUSTOMERS

## UNDERSTANDING OF COSTS

higher levels of service = higher costs lower levels of service = lower costs

Service and cost are related



## **SETTING SMART GOALS**



## ONE MORE ACRONYM.....KISS

Everything should be made as simple as possible, but not simpler.

Albert Einstein

## Keep it Simple and Sustainable

### WRITTEN GOALS CHANGE YOUR OPERATION



## **GOAL ARE NOT SET IN STONE**



## CRITICALITY

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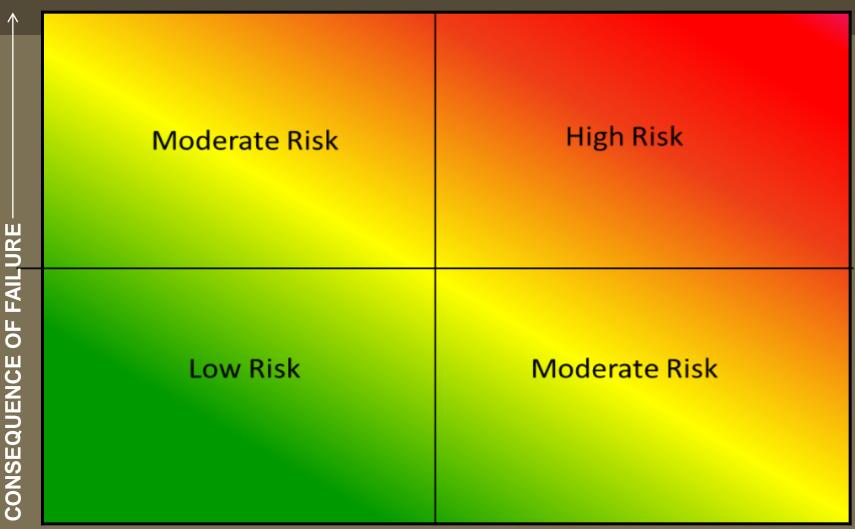
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What is the likelihood that an asset will fail?

## What is the consequence if the asset does fail?

## **ASSET RISK**



### CALCULATING CRITICALITY

**POF = PROBABILITY OF FAILURE** 

**COF= COST OF FAILURE** 

**Redundancy Factor = RF** 

Criticality = POF X COF X RF

#### WAYS TO REDUCE RISK

Routine & Preventative Maintenance	Redundancy	Spare Parts
Specialized Training	Replace Assets Early	Monitoring

## CRITICALITY CHANGES

- ✓ CRITICALITY IS NOT STATIC
- EACH DAY CRITICALITY CHANGES SLIGHTLY
- NEED TO REASSESS CRITICALITY AT LEAST EVERY YEAR IF NOT SOONER

 REASSESS WHEN MAJOR CHANGES ARE MADE (UPGRADES, REPLACEMENTS, MAJOR CONSTRUCTION, REHABILITATION, REDUNDANCY ADDED)

## Life Cycle Costing

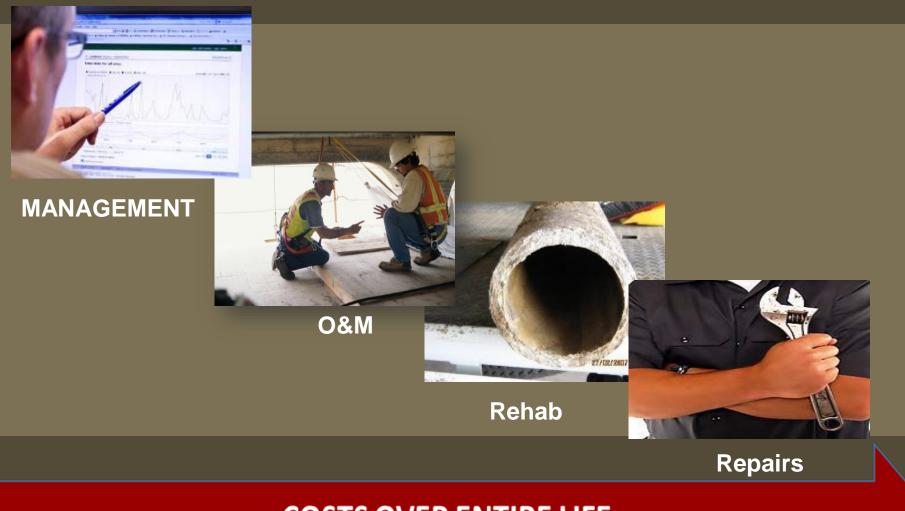
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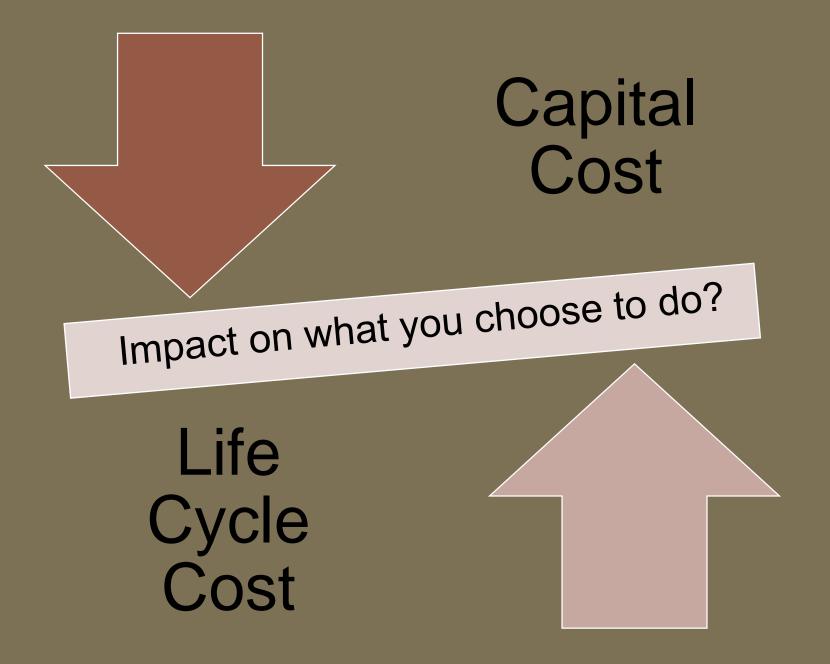
#### CAPITAL COSTS ONLY



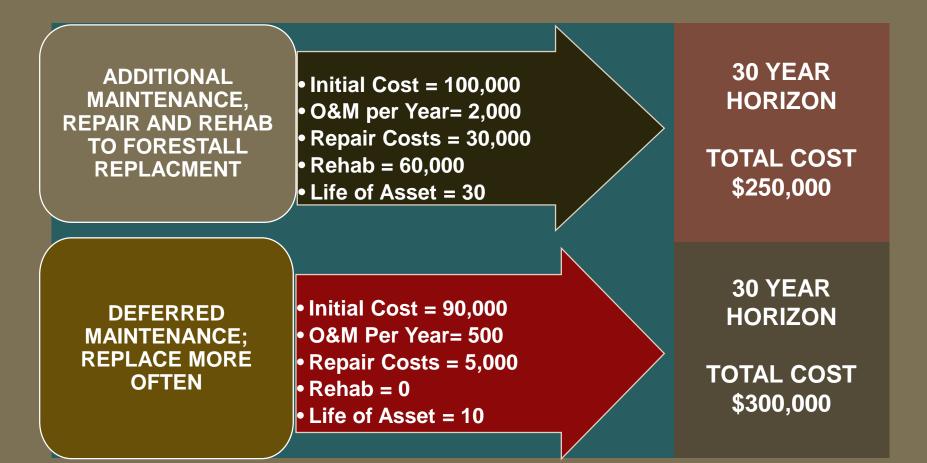
#### **VS. LIFE CYCLE COSTS**



#### **COSTS OVER ENTIRE LIFE**



## An Example



## Life Cycle Costing is About Balance

REPLACEMENT

### O&M REPAIR & REHAB

## MAINTENANCE ACTIVITIES



ROUTINE



PREDICTIVE



PREVENTATIVE

#### **CAPITAL ACTIVITIES**



### HOW TO DECIDE WHEN TO REPAIR, REHABILITATE, REPLACE



## **CAPITAL PROJECTS**



#### LOOK CAREFULLY AT HIGH DOLLAR PROJECTS

## Long Term Funding Strategies

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#### WHAT ARE YOUR FUNDING NEEDS?

#### DAY TO DAY EXPENSES? (O&M)

#### CAPITAL EXPENDITURES (LONG TERM EXPENSES)

#### WHERE WILL THE MONEY COME FROM?

O&M – GENERAL FUNDS, OTHER FUNDS, RATES, FEES, PENALTIES

CAPITAL PROJECTS – SYSTEM FUNDS AND/OR OUTSIDE FUNDING (GRANTS, LOANS)



## WHY DO YOU NEED THE FUNDING? WHAT IS THE BENEFIT?

## WHAT IS THE RISK IF YOU DON'T GET THE MONEY? NEED SPECIFICS

## SOME THOUGHTS

# It's better to walk on the right road than run on the wrong one

## SOME THOUGHTS

Asset Management is best done by the people who own, manage, and operate the assets

## SOME THOUGHTS

Efficient management of assets is necessary to be good stewards of the public assets