



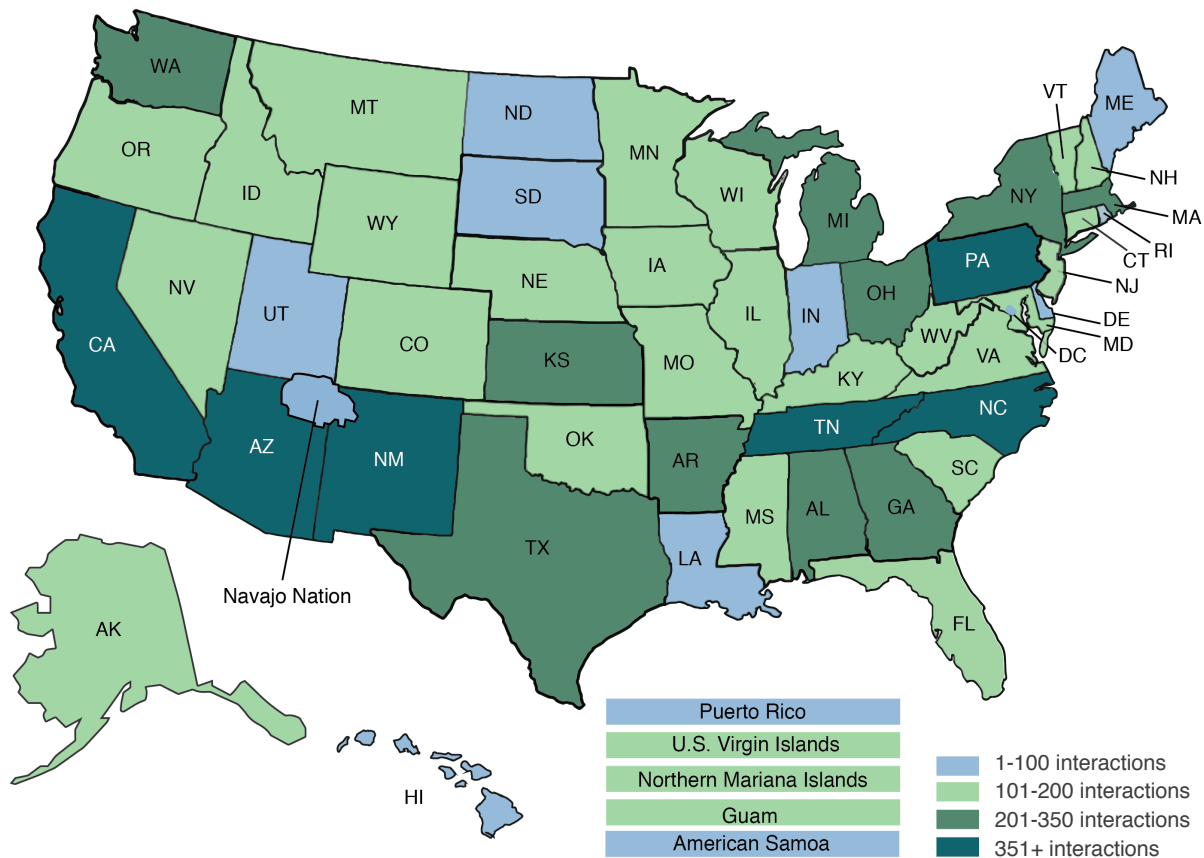
Smart Management for  
Small Water Systems

## SMART MANAGEMENT FOR SMALL WATER SYSTEMS ROUNDS 1 & 2 PROGRAM REVIEW | 2012-2015

During both rounds of the Managerial and Financial Capacity technical assistance program, the Environmental Finance Center Network (EFCN), and its partner, the American Water Works Association (AWWA), have delivered in-person workshops in every state and territory, offered technical assistance to any small system community expressing interest, and hosted more than three-dozen webinars reaching a national audience. Nearly every workshop or webinar was approved for state-specific continuing education credits. The project team has created and provided training on dashboard benchmarking tools for several states, offered energy and regionalization small group trainings, and have created eLearning modules.

The program is funded by a cooperative agreement with the U.S. EPA. All deliverables have been met or exceeded for this program. Below, you will find some information specific to our efforts in your state.

### NATIONAL PARTICIPATION IN THE SMALL WATER SYSTEMS PROJECT

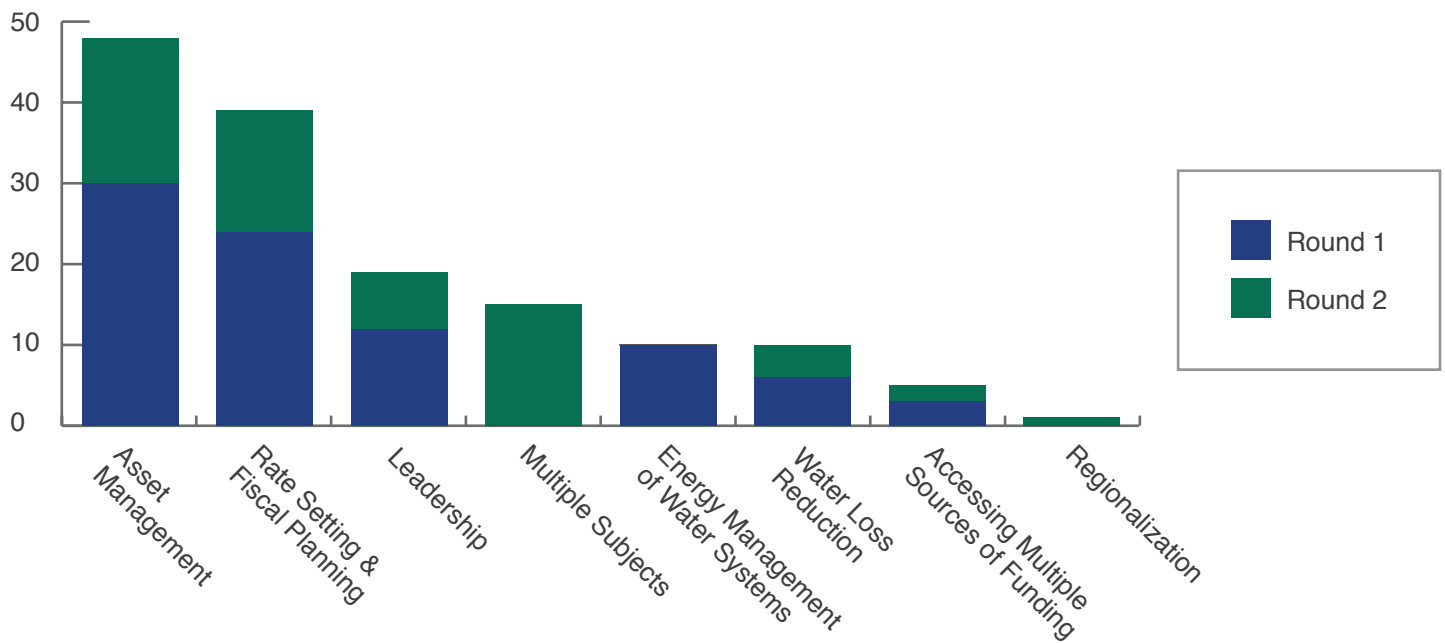


# SUMMARY OF INTERACTIONS

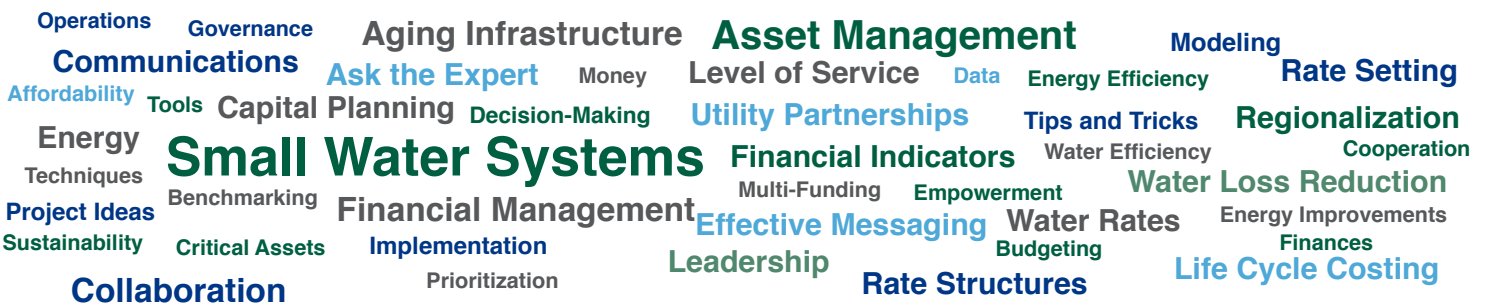
## NATIONAL TOTALS



## TOTAL WORKSHOPS BY SUBJECT AREA



## COMMON TRAINING THEMES



## WORKSHOPS

# 87

Total Attendees

Financial Management Workshop, Cayey, June 16, 2015  
Taller de Finanzas para Sistemas Públicos Pequeños de Agua Potable, Cayey, June 16, 2015  
Rates & Finance Workshop, San Juan, July 11, 2015

## TECHNICAL ASSISTANCE

# 1

Systems Assisted

Technical Assistance provided to Comunidad Helechales (Sept.).

## WEBINARS

# 9

Total Attendees

## OTHER SERVICES

Other Services offered by the EFCN included Funders' Forum Facilitation, State Dashboard Development, Assistance to Financial Regulators, Energy Small Work Groups, Leadership Workshops, and Regionalization Assistance.

## WHAT PARTICIPANTS ARE SAYING

" I have participated in several of the program's webinars and have found them to be of excellent value because of the highly educated presenters... "

Small System Administrator  
Event: Find Money in the Water System Budget Webinar

" Incredibly informative with many ideas that can be implemented fairly quickly. "

Business Manager  
Event: Asset Management Workshop for Small Water Systems

" Strongly wish we had this training years ago... "

Office Manager  
Event: Financial Management Workshop for Small Water Systems

" The thing about working with the EFCN is availability; I can call anytime with a quick question or to get outside advice. "

Co-Superintendent, Local Water Department  
Service: Technical Assistance

## WANT TO GET MORE ENGAGED? CONTACT US.

Glenn Barnes | Project Director | Environmental Finance Center | The University of North Carolina at Chapel Hill  
glennbarnes@sog.unc.edu

Heather Himmelberger | Project Director | Southwest Environmental Finance Center | heatherh@unm.edu

Khristopher Dodson | Project Manager | Syracuse University Environmental Finance Center | kadodson@syr.edu

Visit [efcnetwork.org](http://efcnetwork.org) to learn more:

- View a list of Upcoming Educational Opportunities.
- Register for Webinars
- Identify Systems for Technical Assistance

- Follow EFCN's Small Water System Blog
- Access e-Learning Modules and Interactive Resources